

2030 Regional Waste Plan 3-Year Work Plan Development

Shared Priority Actions and Activities FY 2020 - 2023

March 8, 2021

Overview

Metro and local government partners are collaboratively developing a three-year work plan to support implementation of the 2030 Regional Waste Plan. The work plan will prioritize actions for implementation in years one through three of the Regional Waste Plan; identify high-level activities to achieve each action; and include estimates of resources needed to complete the work which will inform Metro and local government budgeting and resource allocation decisions. The Regional Waste Advisory Committee's role in this process is to review and provide input on the actions and activities that are prioritized for implementation in each three-year work plan.

Regional Waste Advisory Committee Engagement

Phase 2 of development of the three-year work plan is focused on the shared priority actions. Shared priority actions include the co-led actions that Metro and all cities and counties will collaborate to implement as well as the local government-led actions that cities and counties will collaborate to implement. In December, the committee was presented with the final list of actions prioritized for the 3-year work plan that was color coded to indicate how Metro and cities and counties will work together to implement the actions for FY 2020 - 2023. The shared priority actions were shaded dark green.

The table below lists the shared priority actions and the full list of planned activities to implement the actions from both Metro and local government. We are seeking input from the committee on the planned activities.

Definitions/Table Key

Color code

- Light Pink – Action represents guidance to Metro and local governments.
- Light Yellow – Action is required by state statutory regulation and Metro Code and administrative rule.

Type

- **E** - Action identified by the Equity Work Group as having the greatest opportunity to advance racial equity.
- **N** - Action is new.
- **D** - Action is directive and is binding on local government and typically set forth in Metro Code, Chapter 5.

Lead Agency: Indicates agency responsible for implementation.

- Cities Counties – Action is led by local government
- Metro Cities Counties – Action is co-led by local government and Metro

Types of Activities

- Individual – Responsibility of each local government to plan, implement and report on progress.
- Co-led - Metro and cities and counties will collaborate to coordinate planning, implementation and reporting.
- Local Government-Led - Cities and counties will collaborate to coordinate planning and implementation, and report on progress.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 1: Increase engagement of youth and adults historically marginalized from garbage and recycling decision-making by enhancing civic engagement and leadership opportunities.				
1.1	Increase representation of historically marginalized community members, including youth, on advisory committees, such as Metro and local government solid waste advisory committees.	E N	Metro Cities Counties <ul style="list-style-type: none"> Convene new composition of the Regional Waste Advisory Committee Evaluate and identify refinements of youth leadership programs Coordinate, issue and monitor community enhancement grants 	Individual Activities: <u>Clackamas County</u> <ul style="list-style-type: none"> Recruit a youth advisory board to advise efforts on climate change in Clackamas County. Evaluate and propose modifications to Solid Waste Commission membership and application process. <u>Gresham</u> <ul style="list-style-type: none"> Develop a Climate Action Task Force including youth and BIPOC representatives to advise the City of Gresham's values, principles, goals and strategies. <u>Portland</u> <ul style="list-style-type: none"> Maintain an ongoing Waste Equity Advisory Committee comprised of BIPOC representatives to advise City of Portland. <u>Troutdale</u> <ul style="list-style-type: none"> Determine if there is a need and interest in a solid waste advisory committee in Troutdale. <u>Washington County</u> <ul style="list-style-type: none"> Ensure the Washington County Solid Waste Advisory Committee includes representation of BIPOC and youth community members. <u>Beaverton</u> <ul style="list-style-type: none"> Explore opportunities to engage with the Mayors' Youth Advisory Board

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
1.3	Partner with organizations to engage youth in leadership opportunities for social, economic and environmental issues related to garbage and recycling.		Metro Cities Counties	<ul style="list-style-type: none"> Continue partnership with Elevate to lead the City of Roses Community Enhancement Grant committee Complete initial expansion and refinement of Environmental Promoters program Evaluate and identify refinements of youth leadership programs 	<p>Individual Activities: <u>Clackamas County</u></p> <ul style="list-style-type: none"> Work with contractor for community engagement to include youth members on the task force for the Climate Action Plan in Clackamas County. Develop and implement activities to build capacity of youth community-based organizations to engage in local govt leadership opportunities (e.g. stipends for interns/advisory committee members, professional development) Use existing community data and support additional outreach that identifies highest priority needs and recommendation from youth stakeholders. Identify areas where local government can support the mission and work of youth-led community-based organizations. <p><u>Gresham</u></p> <ul style="list-style-type: none"> Develop and implement activities to build capacity of youth community-based organizations to engage in local govt leadership opportunities (e.g. stipends for interns/advisory committee members, professional development) Use existing community data and support additional outreach that identifies highest priority needs and recommendation from youth stakeholders. Identify where priority needs of youth stakeholders and youth-led community-based organizations align with local policy and program initiatives. Identify areas where local government can support the mission and work of youth-led community-based organizations.

					<p><u>Portland</u></p> <ul style="list-style-type: none"> ● Develop and implement activities to build capacity of youth community-based organizations to engage in local govt leadership opportunities (e.g. stipends for interns/advisory committee members, professional development) <p><u>Washington County</u></p> <ul style="list-style-type: none"> ● Develop and implement activities to build capacity of youth community-based organizations to engage in local govt leadership opportunities (e.g. stipends for interns/advisory committee members, professional development) ● Use existing community data and support additional outreach that identifies highest priority needs and recommendation from youth stakeholders. ● Identify where priority needs of youth stakeholders and youth-led community-based organizations align with local policy and program initiatives. ● Identify areas where local government can support the mission and work of youth-led community-based organizations. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> ● Explore opportunities to engage with the city's Diversity Advisory Board and the Mayors' Youth Advisory Board ● Identify areas where local government can support the mission and work of youth-led community-based organizations. ● Use existing community data and support additional outreach that identifies highest priority needs and recommendation from youth stakeholders.
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Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 5: Reduce the environmental and human health impacts of products and packaging that are made, sold, used or disposed in Oregon.				
5.4	Advocate for product stewardship legislation and other policy approaches that can achieve the greatest reduction in environmental and human health impacts from products and packaging made, used or disposed in the region.		Metro Cities Counties	<ul style="list-style-type: none"> • Advance Metro Council recycling system improvement and waste reduction policy priorities Develop WPES 2021 state legislative priorities for Metro Council consideration including: extended producer responsibility legislation for mattress recycling, packaging, household hazardous waste (HHW), and sharps waste (e.g. hypodermic needles); state recycling modernization; single-use plastics reduction, and right to repair <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> • Engage government affairs staff in Clackamas County to support recycling modernization policy proposals and legislation. <p><u>Gresham</u></p> <ul style="list-style-type: none"> • Participate in work groups, advisory committees and rule-making processes to support and refine legislation for Modernizing Oregon’s Recycling System that includes extended producer responsibility obligation. <p><u>Portland</u></p> <ul style="list-style-type: none"> • City of Portland to participate in Statewide steering committee and support potential legislation for Modernizing Oregon’s Recycling System. <p><u>Washington County</u></p> <ul style="list-style-type: none"> • Incorporate support for legislative efforts to modernize Oregon’s recycling system and extended producer responsibility programs in Washington County’s legislative priorities. • Participate in work groups, advisory committees and rule-making processes to support and refine legislation for Modernizing Oregon’s Recycling System that includes extended producer responsibility obligation. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> • Engage Beaverton’s elected leadership and staff to support recycling modernization policy proposals and legislation. • Participate in work groups, advisory committees and rule-making processes to support and refine legislation for Modernizing Oregon’s Recycling System that includes extended producer responsibility obligation.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 6: Reduce product environmental impacts and waste through educational and behavioral practices related to prevention and better purchasing choices.				
6.2	Provide culturally responsive community education and assistance about the connections between consumer products, people and nature.	N	Metro Cities Counties <ul style="list-style-type: none"> • Complete initial expansion and refinement of Environmental Promoters program • Completed roll out of priority school and venue-based education programs and support services • Conduct educational outreach through social media, education campaigns and publications, community-based events, Metro's Recycling Information Center (RIC) website • Highlight culturally specific businesses when sharing examples of business waste prevention • Education Program implementation 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> • Provide critical program materials in multiple languages including English, Spanish, Russian, Vietnamese, Simplified Chinese, Korean, and Thai. • Work with culturally specific partners to research and understand barriers and solutions to effective communication. • Form partnerships with community-based organizations to implement culturally relevant engagement programs with communities of color; implement activities that build community-based organization capacity. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> • Explore partnerships with community groups interested in Community-Designed Master Recycler Course in Clackamas County. <p><u>Portland</u></p> <ul style="list-style-type: none"> • Support trained Portland Environmental Promoters in providing community-identified engagement. • Partner with Master Recyclers to continue community design classes. <p><u>Washington County</u></p> <ul style="list-style-type: none"> • Complete initial expansion and refinement of Environmental Promoters program. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> • Explore opportunities to expand participation of BIPOC community groups in existing programs such as Master Recyclers.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
6.3	Provide and increase accessibility to education and tools to help residents and businesses reduce their use of the single-use products with the greatest negative environmental impacts.		Metro Cities Counties	<ul style="list-style-type: none"> • Complete initial expansion and refinement of Environmental Promoters program • Completed roll out of priority school and venue-based education programs and support services • Conduct educational outreach through social media, education campaigns and publications, community-based events, Metro's RIC website. • Education Program implementation 	Co-led Activities: <ul style="list-style-type: none"> • Work with culturally specific partners to research and understand barriers and solutions to effective communication. • Provide residents and businesses with technical assistance, information and tools to reduce the use of single-use products. • Create and implement communication plan to promote bag ban.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
6.5	Assist households and businesses in the adoption of practices that prevent the wasting of food and other high-impact materials.		Metro Cities Counties	<ul style="list-style-type: none"> Implement policy and RWP goals by supporting jurisdictional and community partners in setting strategic direction, facilitating collective action, and providing tools, resources and partnerships Coordinate Food Waste Stops with Me campaign and partnerships with industry groups, including ORLA. Conduct educational outreach through social media, education campaigns and publications, community-based events, Metro's RIC website 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> Provide technical assistance to food businesses and implementation of business food waste requirement. Use data to inform efforts. Support Food Waste Stops with Me campaign through collaborative projects. Develop Oregon Food Share Guide for schools to prevent the wasting of Food in partnership with Oregon Food Bank, Oregon Department of Education, Oregon Green Schools, DEQ and EPA. Work with culturally specific partners to research and understand barriers and solutions to household and business food waste prevention. Form partnerships with community-based organizations to implement culturally relevant engagement programs with communities of color; implement activities that build community-based organization capacity. <p>Local Government-Led Activities:</p> <ul style="list-style-type: none"> Expanding Eat Smart, Waste Less audience and opportunities beyond tabling and adjusting messaging based on recent survey findings on what resonates with target audience. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> Provide classroom presentations and cafeteria waste audits to research the issue of wasted food and adopt practices that are proven to reduce wasted food. Adapt Make Every Thread Count to complement our sewing/textile tabling kit. <p><u>Portland</u></p> <ul style="list-style-type: none"> Launch the sustainable consumption and production strategy. Begin educating residents in the high-

					<p>consumers category about the connection between consumption and climate change and share sustainable consumption strategies.</p> <ul style="list-style-type: none">● Participate in the Pacific Coast Collaborative partnership working with producers and retailers to halve food waste by 2030.
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Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 8: Increase the reuse, repair and donation of materials and consumer products.				
8.1	Support efforts to ensure that surplus edible food desired by agencies serving communities experiencing hunger in the region is made available to them.	E	Metro Cities Counties	<ul style="list-style-type: none"> Coordinate Food Waste Stops with Me campaign and coordinate among jurisdictional partners, Oregon Food Bank and other regional donation partners. <p>Co-led Activities:</p> <ul style="list-style-type: none"> Provide one-on-one technical assistances to food businesses in a position to donate excess food. Develop and use regionally consistent materials about the why and how of food donation in the region. Develop and maintain ongoing partnership with food donations agencies of all types and sizes throughout the region. Enhance local food donation infrastructure by helping build capacity and partnerships for local donation organizations. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> Assist schools with Green Lunchroom certification through Oregon Green Schools and provide schools with information in the Oregon School Food Share Guide about food donation. <p><u>Gresham</u></p> <ul style="list-style-type: none"> Assist schools with Green Lunchroom certification through Oregon Green Schools and provide schools with information in the Oregon School Food Share Guide about food donation. <p><u>Portland</u></p> <ul style="list-style-type: none"> Assist schools with Green Lunchroom certification through Oregon Green Schools and provide schools with information in the Oregon School Food Share Guide about food donation. <p><u>Washington County</u></p> <ul style="list-style-type: none"> Assist schools with Green Lunchroom certification through Oregon Green Schools and provide schools

					<p>with information in the Oregon School Food Share Guide about food donation.</p> <p><u>Beaverton</u></p> <ul style="list-style-type: none">● Explore expanded partnership opportunity with Oregon Green Schools and provide schools with information in the Oregon School Food Share Guide about food donation.
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Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
8.5	Invest in neighborhood-scale reuse and repair services and infrastructure.	N	Metro Cities Counties	<ul style="list-style-type: none"> Review resources available for Investment & Innovation grants and focus areas for grant making 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> Create plan for incorporating Repair Fair and repair resources across local governments' programming. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> Continue hosting Repair Fairs. Update the list of repair shops and continue supporting Libraries of Things through promotion and potentially addition of new libraries. <p><u>Gresham</u></p> <ul style="list-style-type: none"> Continue hosting 3-4 Repair Cafes and support SE Fix-it Fairs. <p><u>Portland</u></p> <ul style="list-style-type: none"> Scale up community-led opportunities to rent share, fix and reuse goods by conducting a need assessment, and developing and initiating an implementation strategy in City of Portland. Allocate local Community Enhancement Grants for reuse and repair projects. <p><u>Washington County</u></p> <ul style="list-style-type: none"> Continue hosting Repair Fairs. Support expansion of Library of Things in Washington County. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> Continue partnership with Beaverton City Library in hosting Repair Fairs. Update the list of repair shops and continue supporting Libraries of Things.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 9: Increase knowledge among community members about garbage, recycling and reuse services.				
9.1	Provide culturally responsive education and assistance for garbage, recycling and reuse services to residents and businesses.		Metro Cities Counties <ul style="list-style-type: none"> • Complete initial expansion and refinement of Environmental Promoters program • Completed roll out of priority school and venue based education programs and support services • Conduct educational outreach through social media, education campaigns and publications, community-based events, Metro's RIC website • Coordinate development of regional waste reduction collateral that is culturally relevant and accessible to those with limited English proficiency • Coordinate development of regional priorities for culturally relevant technical assistance activities for business food waste requirements. • Education Program implementation • Develop and provide guidance to local governments and haulers on culturally responsive education as it relates to annual education notifications and other education referenced under Opportunity to Recycle/state statute. The guidance document will be developed between Jan-June 2021 to guide implementation of the multifamily regional service standard. This action was initially included in the 5.15-5000 General Education admin 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> • Use culturally responsive education guidance, when available, to update annual education materials by 2023. • Partner with community-based organizations to create recycling and garbage collateral that can be used across the region and aligns with Recycle or Not and multifamily decals. • Increase outreach and technical assistance to multifamily sector prioritizing underserved communities. • Work with culturally specific partners to research and understand barriers and solutions to effective communication. • Explore expanding Environmental Promoters program to all jurisdictions to engage multifamily residents on recycling contamination reduction and reuse. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> • Complete translations for garbage reminder tools. <p><u>Gresham</u></p> <ul style="list-style-type: none"> • Work with haulers to utilize a language translation service for customer service calls. <p><u>Portland</u></p> <ul style="list-style-type: none"> • Digital engagement and door-to-door delivery to BIPOC and low-income communities. • Update multifamily and single-family collateral delivery strategy to include digital engagement, door-to-door delivery and other methods as identified to better serve BIPOC and low-income communities.

				<p>rule but it was determined this was not a directive action and code/rule was not the appropriate implementation approach. That said local governments are eager to build practice around culturally responsive education</p>	<ul style="list-style-type: none"> ● Improve the notice sent to new businesses and all businesses annually. Address barriers that businesses with cultural and language barriers experience in achieving adequate collection and understanding collection guidelines. ● Continue use of Language Line (real-time phone interpretation in any language) for BPS and collection company staff use <p><u>Washington County</u></p> <ul style="list-style-type: none"> ● Continue to promote Garbage and Recycling Day application. ● Complete initial expansion and refinement of Environmental Promoters program. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> ● Make principal city education/outreach materials available in tier one priority language(s). ● Continue use of Language Line (real-time phone interpretation in any language) for city staff.
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Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
9.3	Ensure that community education and volunteer development courses, such as Master Recycler, are relevant, accessible and culturally responsive to all communities.		Metro Cities Counties	<ul style="list-style-type: none"> • Complete initial expansion and refinement of Environmental Promoters program • Continue rollout of priority school and venue-based education programs and support services • Education Program Implementation 	Co-led Activities: <ul style="list-style-type: none"> • Support capacity building within Master Recyclers. • Form partnerships with community-based organization to provide community-designed Master Recycler courses with communities of color; implement activities that build community-based organization capacity • Work with culturally specific partners to research and understand barriers and solutions to effective communication.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 10: Provide regionally consistent services for garbage, recyclables and other priority materials that meet the needs of all users.				
10.1	Provide comprehensive collection services and supporting education and assistance for source-separated recyclables, source-separated food scraps and garbage, in compliance with state, regional and local requirements, including the Regional Service Standard, Business Recycling Requirement and Business Food Waste Requirement in Metro Code.	D	Cities Counties	<ul style="list-style-type: none"> • Complete RWP and update associated Metro-local government funding, program implementation and reporting agreements • Implement Business Food Waste Requirement • Complete Regional Service Standard improvement code and administrative rule changes <p>Local Government-Led Activities:</p> <ul style="list-style-type: none"> • Ensure local government code, rule or franchise or license agreements reflect recently adopted Metro multifamily service standards. • Implement local government code, rule or franchise or license agreement for business food waste requirement. • Continue to monitor and maintain business recycling requirement. • Maintain compliance with regional service standards. • Provide education and outreach materials to haulers to meet state opportunity to recycle requirements. • Regularly monitor and review solid waste collection system to ensure compliance with state, regional and local rules and regulations. • Track and report information to Metro to evaluate outcomes of business recycling and food waste requirements. • Provide technical assistance to businesses to support compliance with business recycling requirement and business food waste requirement. <p>Individual Activities:</p> <p><u>Portland</u></p> <ul style="list-style-type: none"> • Improve the notice sent to new businesses and all businesses annually. • Address barriers that businesses with cultural and language barriers experience in achieving adequate collection and understanding collection guidelines. <p><u>Washington County</u></p>

					<ul style="list-style-type: none">● Evaluate Administrative Rules and other regulatory provisions to identify equity concerns and develop proposals to address them.● Research community compost program as option for serving MF communities with food scraps/yard debris collection.● Maintain GRD's collection schedule and reminder tool and resolve any issues reported by users. <p><u>Beaverton</u></p> <ul style="list-style-type: none">● Evaluate the notice sent to new businesses and all businesses annually.● Address barriers that businesses with cultural and language barriers experience in achieving adequate collection and understanding collection guidelines.
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Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
10.2	Implement minimum service levels or performance standards for all collected materials for multifamily and commercial tenants.	E N D	Metro Cities Counties	<ul style="list-style-type: none"> Complete Regional Service Standard improvement code and administrative rule changes 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> Develop implementation plans for the minimum volume and service level requirements for multi-family properties. Collaborate on efforts to operationalize the requirements in jurisdiction. <p>Individual Activities:</p> <p><u>Clackamas</u></p> <ul style="list-style-type: none"> Support Cooperative City partners with Regional Service Standard requirements <p><u>Washington County</u></p> <p>Support Cooperative City partners with Regional Service Standard requirements</p>

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
10.3	Implement regional standards for collection container colors, signage and other related informational materials for single-family, multifamily and commercial services.	E N D	Metro Cities Counties	<ul style="list-style-type: none"> • Complete Regional Service Standard improvement code and administrative rule changes • Multifamily decal implementation project with Dec 31, 2023 deadline outlined in administrative rule. 2021-2023 • Develop guidance document for regionally approved cart and container colors, including potential cooperative purchasing agreement for orange glass bins. Jan – June 2021 	<p>Co-led Activities:</p> <ul style="list-style-type: none"> • Engaging collection companies, property management companies and local housing organizations in order to distribute signage. • Support efforts to operationalize the requirements in jurisdiction. • Coordinate new MF signage, prioritizing low-income and diverse communities first. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> • Support cooperative city partners with new service requirement. <p><u>Gresham</u></p> <ul style="list-style-type: none"> • Complete administrative rule changes for new service requirement. <p><u>Portland</u></p> <ul style="list-style-type: none"> • Complete administrative rule changes for multifamily service standards. <p><u>Washington County</u></p> <ul style="list-style-type: none"> • Complete administrative rule changes for multifamily service standards. • Support cooperative city partners with new service requirement. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> • Complete administrative rule changes for multifamily service standards.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
10.5	Provide regularly occurring bulky waste collection service, with particular emphasis on multifamily communities and lower-income households.	E N D	Cities Counties	<ul style="list-style-type: none"> Convene with local government to determine next steps to provide regularly occurring bulky waste collection service to multifamily sites ahead of the July 1, 2025 deadline in proposed AR 5.15-2040 (4). As part of convening, Metro and local governments would determine which agency(s) would lead the work, roles and responsibilities of those involved and funding to support the project and co-scope the work. Metro may be able to provide funding, staff support, and data support/expertise through the DRC 	Local Government-Led Activities: <ul style="list-style-type: none"> Participate in local government-led regional planning for multifamily bulky waste program and local bulky waste pilot projects.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
10.6	Establish standards for collection areas for existing and newly constructed multifamily properties to ensure residents have adequate access to garbage, recyclables and food scraps collection containers.	E N D	Metro Cities Counties <ul style="list-style-type: none"> Convene with local governments to determine next steps to establish multifamily collection area standards. As part of the convening process Metro and local governments would determine which agency(s) would lead the work, roles and responsibilities of those involved and funding to support the project and co-scope the work. Metro may be able to provide funding, staff support, and data support/expertise through the DRC. Determine with local governments the best regulatory approach, such as a Metro model ordinance for local government adoption, minimum criteria outlined in Metro admin rule or a different method Metro is collecting information on total count of enclosures and enclosure accessibility as part of the decal implementation work 	<p>Co-Led Activities:</p> <ul style="list-style-type: none"> Participate in local government led regional planning for multifamily enclosure standards to determine scope and next steps. <p>Individual Activities:</p> <p><u>Clackamas County</u></p> <ul style="list-style-type: none"> Conduct design review for trash/recycling enclosures per our Zoning and Development Ordinance for new multifamily construction and multifamily tenant improvement projects. Conduct design review for trash/recycling/food enclosures for businesses. <p><u>Gresham</u></p> <ul style="list-style-type: none"> Conduct design review for trash/recycling enclosures per our Zoning and Development Ordinance for new multifamily construction and multifamily tenant improvement projects. Conduct design review for trash/recycling/food enclosures for businesses. <p><u>Washington County</u></p> <ul style="list-style-type: none"> Conduct design review for trash/recycling enclosures per our Zoning and Development Ordinance for new multifamily construction and multifamily tenant improvement projects. Conduct design review for trash/recycling/food enclosures for businesses. <p><u>Beaverton</u></p> <ul style="list-style-type: none"> Continue design review for trash, recycling and food scrap enclosures per our zoning and development ordinance for new businesses, new multifamily construction, and tenant improvement projects.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 11: Address and resolve community concerns and service issues					
11.1	Provide cultural competence training to customer service representatives at Metro, local governments and collection service providers.	EN	Metro Cities Counties	<ul style="list-style-type: none"> Identify and administer a continuous education series focused on diversity, equity and inclusion training 	Co-Led Activity: <ul style="list-style-type: none"> Identify training and other professional development opportunities for customer service representatives to build skills in de-escalation, unconscious bias, cultural humility and inclusion.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 14: Adopt rates for all services that are reasonable, responsive to user economic needs, regionally consistent and well understood.					
14.4	Implement a low-income rate assistance program for residential collection services.	EN	Cities Counties	<ul style="list-style-type: none"> Convene with local governments to determine next steps to identify options for implementation of local government low-income rate assistance program. As part of the convening process Metro and local governments would determine which agency(s) would lead the work, roles and responsibilities of those involved and funding to support the project and co-scope the work. 	Co-Led Activity: <ul style="list-style-type: none"> Form a joint local government/Metro project team to identify options for implementation of local government low-income rate assistance programs. Project team will develop a project work plan that identifies project purpose, goals, budget and roles and responsibilities for members of the project team. Project team will identify any specific problems within the local government rate structures that cause insufficient or inequitable access to services, conduct necessary research to gather information and propose effective options that local governments can adopt to reduce or eliminate identified problems.

Action	Type	Lead Agency	Metro Planned Activities	Local Government Activities
Goal 15: Improve the systems for recovering recyclables, food scraps and yard debris to make them resilient to changing markets and evolving community needs.				
15.1	Implement regionally consistent contamination reduction efforts to improve material quality, including education, sorting instructions, collection equipment changes, and customer feedback methods.		Metro Cities Counties <ul style="list-style-type: none"> Implement the region's Contamination Reduction Education Plan (CREP) in partnership with local governments and consistent with state requirements through the regional Recycle or Not education initiative Coordinate with local governments around implementation of the contamination reduction provisions of the statewide recycling modernization bill if the legislation is adopted in the 2021 Oregon Legislative session. 	Co-Led Activities: <ul style="list-style-type: none"> Incorporated Recycle or Not (RoN) messages and content into existing English and Spanish language recycling education programs and activities. Align messaging to be regionally consistent with newly created MF decals and RoN talking points. Have quarterly coordination meeting with Metro Recycling Info Center for materials acceptance and align on public facing names and descriptions.

Action		Type	Lead Agency	Metro Planned Activities	Local Government Activities
<p>Goal 17: Effectively coordinate public and private partners in planning for the impact of disasters on the solid waste system</p> <p>Goal 18: Ensure routine garbage and recycling collection, processing, transport and disposal operations can be restored quickly following a system disruption.</p> <p>Goal 19: Plan disaster debris response operations to expedite the clearance and removal of debris, making the best use of locally-based services and materials and maximizing recovery</p>					
TBD	To be determined by a regional work group tasked with advancing priority actions to accomplish goals 17, 18 and 19 of the 2030 Regional Work Plan (RWP).	TBD	TBD	<ul style="list-style-type: none"> • Convene with local governments to form a regional work group of the Regional Disaster Preparedness Organization (RDPO) tasked with advancing priority actions to accomplish goals 17, 18 and 19. • Coordinate and facilitate regional work group. 	<p>Co-Led Activities:</p> <ul style="list-style-type: none"> • Establish Standard Operating Procedures (SOP) for the group per the Regional Disaster Preparedness Organization (RDPO) guidelines. • Take stock and consider legacy work completed within RWP goal areas. • Select RWP actions for implementation in FY 20-23. Actions under initial consideration include 17.1, 17.2, 18.2 and 19.3. • Co-develop work plans to implement selected actions including roles and responsibilities and estimated resource needs.