



Metro



Metro Regional Supportive Housing Services

Oversight Committee | July 26, 2021

Agenda

Year 1 Investment Allocation Snapshots

- Washington County
- Clackamas County
- Multnomah County

Metro SHS Updates & Next Steps

Multnomah County SHS Year 1 Budget

Supportive Housing: Key Measures of Success

\$180 million in the first year

5,000

Supportive Housing Placements
over 10 years

10,000

Households experiencing or
at risk of homelessness over
10 years

SHS Year 1 Program Goals

	Clackamas	Multnomah	Washington	Total region
Supportive Housing	200 units	800 placements	500 placements	1500 units/vouchers
Short-term Rent Assistance & Homeless Prevention	240 households	1400 households	500 households	2140 households
Shelter & Transitional Housing	65 beds	300-400 beds	250 beds	615-715 beds
Outreach & Navigation	500 people served	1500 people served	<i>Embedded in above</i>	2,000+ people served

Year 1 Capacity Building Goals

- Support the scale-up of community-based organizations to **expand network of services**
- Build regional network of **culturally specific providers**, including small/emerging organizations
- Develop **regional data governance**, collection standards and visualization tools
- Create framework and launch **regional long-term rent assistance** program, including coordinated landlord recruitment



Investment Allocation
Snapshot:

Washington County

Transforming Partnerships: Aloha Inn Metro Housing Bond & SHS Alignment

Purchased in January 2021 with Metro Bond funds; SHS to pay services and programming costs

22-room short-term shelter opening July 2021

54 units of Permanent Supportive Housing, opening early 2022

Culturally specific services provided by Bienestar and Urban League



"This housing is tremendously needed. It can't be done fast enough."

- Sally Reid
Aloha Business Association

Washington County SHS Year 1 Investments

Budgeted Investment	Amount
Long-term Rent Assistance	\$10,193,750
Housing Placement/ Short-term Rent Assistance	\$2,468,750
Shelter/ Transitional Housing	\$4,500,000
Outreach & Navigation Services	\$1,650,000
Supportive Services	\$2,987,500
System of Care Capacity Building	\$4,300,000
Administration & Overhead	\$3,154,663
Start-up Loan Repayment	\$1,140,000
Contingency Reserve	\$7,934,837
TOTAL	\$38,329,500

Year 1 LIP Goals

Place 500 households in Supportive Housing

Stabilize 500 households with short-term rent assistance

100 new year-round shelter beds

150 new seasonal shelter beds

Build network of culturally specific services and culturally responsive care

Build data system that communicates across region

Expand behavioral health services

Investment Allocation
Update:

Clackamas County

Transforming Lives: Veterans Village



"I am just waiting until they tell me I get to move in so I can go, 'I'm home.' I can rest, I don't have to worry..."

Year 1 Allocation Process & Plan

- \$10M approved budget
- Future budget amendments
- Service stabilization
- RFP update
- Metro \$5M

Year 1 LIP Goals

- 200 new supportive housing units
- Provide long-term rent assistance to 250 households
- 240 served with short-term rent assistance and prevention
- 65 new shelter and transitional recovery housing beds
- Build network of culturally specific services and culturally responsive care
- Rural needs assessment for Communities of Color
- Co-create regional data standards

Investment Allocation
Snapshot:

Multnomah County

Transforming Programs: Long-term Rent Assistance

- Locally funded, locally-controlled long-term rent subsidy program with supportive services
- Homeless/at-risk older adults (55+), at or below 30% area median income
- Partnership between service providers, funders and housing authority
- Outcomes:
 - Client choice and ability to age in place
 - Housing as the platform for health and recovery
 - Increased community connections



“I can survive now, without the stress of not having food or having to take care of my Gracie or to buy the medicine I need.”

Multnomah County

SHS Year 1 Investments

Program Offers Funded with Revenue from the Metro Supportive Housing Services Measure

Offer Number	Program Name	Measure Funding	FTE ¹
30000B	Joint Office of Homeless Services Administration and Operations - Metro Measure Expansion	2,250,441	5.00
30001B	Business Services - Metro Measure Expansion	1,064,876	4.00
30002B	Data, Research, & Evaluation - Metro Measure Expansion	431,822	3.00
30003B	Policy, Planning, & Regional Coordination - Metro Measure Expansion	2,957,562	4.50
30004B	Equity-Focused System Development & Capacity Building - Metro Measure Expansion	6,767,363	1.50
30100B	System Access, Assessment, & Navigation - Metro Measure Expansion	2,448,569	3.00
30208B	Safety off the Streets - Emergency Shelter Strategic Investment - Metro Measure Expansion	3,500,000	-
30209	Safety off the Streets - Metro Measure Expansion	3,750,000	3.50
30301C	Housing Placement & Retention - Homeless Families - Metro Measure Expansion	1,375,000	-
30304B	Housing Placement & Retention - Seniors - Metro Measure Expansion	2,000,000	-
30308	Housing Placement & Retention - Metro Measure Expansion	2,196,060	1.50
30400B	Supportive Housing - Metro Measure Expansion	3,712,807	6.00
30400C	Supportive Housing - Metro Measure Expansion - Local Bond Units and Site-Based Commitments	3,500,000	-
30400D	Supportive Housing - Metro Measure Expansion - Countywide Coordination	1,330,000	3.00
30401B	Supportive Housing - Behavioral Health/Medical Housing - Metro Measure Expansion	3,040,000	-
30700A	COVID-19 Recovery - Placements out of Shelter - Metro Measure Investment	3,000,000	-
30700B	COVID-19 Recovery - Alternative Shelter for Adults - Metro Measure Investment	3,000,000	-
30700C	COVID-19 Recovery - Emergency Rent Assistance - Metro Measure Investment	2,805,000	-
30700D	COVID-19 Recovery - Employment - Metro Measure Investment	3,000,000	-
Total		52,129,500	35.00

SHS: What Will We Accomplish?

- Thousands more people **stabilized in housing** each year
- Homelessness will be brief and non-recurring, reaching **“functional zero”** for chronic homelessness over the next 10 years
- Better access to services and **better outcomes for Communities of Color**
- Better integration of **behavioral health services**
- **Expanded geographic reach** of services/programs within counties and across region

Transforming Systems: Metro 300 Program



“Housing is health. Without a safe, affordable place to live, it is nearly impossible to get medical needs or other needs met.”

What Comes Next?

Inter-Governmental Agreement (IGA)

Tri-County Advisory Body

- Strengthen regional coordination
- Set regional goals, strategies and metrics to guide the regional work of SHS

Examples:

SHS/Bond alignment

Culturally specific services expansion

Regional data and evaluation standards

Coordinate access

System alignment (health)

Metrics and Outcomes

Housing Stabilization: Measurable Goals

Housing equity is advanced by providing access to services and housing for Black, Indigenous, and people of color at greater rates than the representation in homelessness.

Housing equity is advanced with housing outcomes (retention rates) for Black, Indigenous and People of Color that are equal or better than housing stability outcomes for non-Hispanic whites.

The disparate rate of Black, Indigenous and people of color experiencing chronic homelessness is significantly reduced.

Metrics and Outcomes

Housing Stabilization: Metrics

Number of supportive housing units created and total capacity, compared to households in need of supportive housing. This will measure change in supportive housing system capacity and need over time.

Number of households experiencing housing instability or homelessness compared to households placed into stable housing each year. This will measure programmatic inflow and outflow.

Number of housing placements and homelessness preventions, by housing intervention type (e.g. supportive housing, rapid rehousing) and priority population type. This will measure people being served.)

Housing retention rates. This will measure if housing stability is achieved with supportive housing.

‘Length of homelessness’ and ‘returns to homelessness’. These will measure how effectively the system is meeting the need over time.

Funds and services leveraged through coordination with capital investments and other service systems such as healthcare, employment and criminal justice. This will measure leveraged impact of funding in each county

Metrics and Outcomes

Equitable Service Delivery: Measurable Goals

Increase culturally specific organization capacity with increased investments and expanded organizational reach for culturally specific organizations and programs.

All supportive housing services providers work to build anti-racist, gender-affirming systems with regionally established, culturally responsive policies, standards and technical assistance.

Metrics and Outcomes

Outcome metrics

Scale of investments made through culturally specific service providers to measure increased capacity over time.

Rates of pay for direct service roles and distribution of pay from lowest to highest paid staff by agency to measure equitable pay and livable wages.

Diversity of staff by race, ethnicity, sexual orientation, gender identity, disability status and lived experience.

Metrics and Outcomes

Engagement and decision making: Measurable Goals

Black, Indigenous and people of color are overrepresented on all decision-making and advisory bodies.

Black, Indigenous and people of color and people with lived experience are engaged disproportionately to inform program design and decision making.

Outcome metrics

Percent of all advisory and oversight committee members who identify as Black, Indigenous and people of color or as having lived experience of housing instability or homelessness

We're expanding and scaling up successful strategies.

Permanent supportive housing

Street outreach teams

Rapid rehousing

Trauma informed

Culturally specific services

Behavioral health partnerships

Shelter

Data



