

Performance management project | Regional Barometer

The Regional Barometer publicly provides performance measures for Metro's Six Desired Outcomes and Metro programs that support those outcomes. It is the external facet of By the Numbers, a web-based tool that displays data relevant to Metro operations and the Six Desired Outcomes.

Project purpose

Improve Metro decision-making through accountability, transparency, and results.

The Regional Barometer will:

- **Promote accountability and transparency**, not only for Metro and our programs, but also for regional partners and communities as we work towards shared goals.
- **Provide a service** to users who can access critical data that has until now been non-existent, scattered or technologically or financially inaccessible.
- **Serve as a policy and communications tool** for Metro staff and elected officials through which to ground policy conversations, set the stage for key investments, and build shared understanding.
- **Support a coordinated data strategy** to reduce duplicative efforts and investments, fill regional data gaps and solidify Metro's role as a regional data hub.

The Regional Barometer makes progress towards Metro's regional goals by:

- Increasing capacity of Metro's staff and supporting impactful work
- Increasing capacity of CBOs and community leaders to advocate for and target investments and services towards shared regional goals
- Building public trust and solidifying Metro's mandate
- Increasing data-driven policymaking region-wide
- Expanding regional data capacity and accessibility

Success requires:

- Relevant, up-to-date and trusted data
- Usable and understandable tool
- Users see their priorities and needs reflected
- Effective program measurement tied to goals

Project phases

- Phase 1, By Dec. 2019: Tool is made public with existing datasets, strategic data plan
- Phase 2, TBD: Develop composite indicators, performance targets and benchmarks; conduct robust community engagement; build out strategic data plan

By the Numbers (sample metrics)

Regional barometer

Operational measures

