

Metropolitan Exposition Recreation Commission (MERC) agenda

Wednesday, June 4, 2025

12:30 PM

https://us02web.zoom.us/j/81411140803? pwd=RATb1kMK7VnTrbyy1ObzzKefkj949G.1

This meeting will be held electronically.

You can join the meeting on your computer or other device by using this link: https://zoom.us/j/615079992

1. Call To Order and Roll Call

2. Public Communication

Public comment may be submitted in writing. It will also be heard in person and by electronic communication (video conference or telephone). Written comments should be submitted electronically by emailing amy.nelson@oregonmetro.gov.Testimony on agenda and non-agenda items will be taken at the beginning of the meeting.

Those wishing to testify orally are encouraged to sign up in advance by either: (a) contacting Amy Nelson by phone at 503-314-2360 and providing your name and the agenda item on which you wish to testify; or (b) registering by email by sending your name and the agenda item on which you wish to testify to amy.nelson@oregonmetro.gov. Those wishing to testify in person should fill out a card located on the table directly outside the meeting room door.

Those requesting to comment virtually during the meeting can do so by joining the meeting using this link: https://us02web.zoom.us/j/87607282304?pwd=SFBiOVJHdWp0RVIRZU1uMDA0Vitqdz09 and using the "Raise Hand" feature in Zoom or emailing amy.nelson@oregonmetro.gov. Individuals will have three minutes to testify unless otherwise stated at the meeting.

3. Commission/Council Liaison Communication

4. General Manager Communications

5. Financial Update

5.1 MERC Finance Report

MERC 25-25

Presenter(s): Ashley Sloan, MERC Finance Manager

Attachments: Finance Report

6. Venue Business Reports

(MERC)

7. Consent Agenda

7.1 In Consideration of the May 7, 2025 MERC Meeting

MERC 25-26

Minutes

Attachments: MERC meeting minutes

8. Action Agenda

8.1 Resolution 25-05: For the Purpose of Electing

MERC RES

Metropolitan Exposition Recreation Commission Officers

25-05

for Fiscal

Year 2025-26.

Presenter(s): MERC Chair Karis Stoudamire-Phillips

9. Presentations

9.1 Performing Arts Venue Workgroup Update

MERC 25-30

Presenter(s): Chris Oxley, (he/him) MERC Commissioner

Rachael Lembo, (she/her) Executive Director, Portland'5

Centers for the Arts

9.2 Travel Portland 3rd Quarter Report

MERC 25-27

Presenter(s): James Jessie, (he/him) Chief Sales Officer

Angela Nelson, (she/her)Vice President of Equity and

Partnerships

Attachments: Travel Portland 3rd Quarter 2024-25 Report

10. Adjourn

(MERC)

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សេចក្តីជូនដំណីងអំពីការមិនរើសអើងរបស់ Metro

ការគោរពសិទ្ធិពលរដ្ឋរបស់។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលពាក្យបណ្តឹងរើសអើងសូមចូលទស្សនាគេហទំព័រ www.oregonmetro.gov/civilrights។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គ ប្រងុំសាធារណៈ សូមទូរស័ព្ទមកលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច

ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ ថ្ងៃធ្វើការ មុនថ្ងៃប្រជុំដើម្បីអាចឲ្យគេសម្រូលតាមសំណើរបស់លោកអ្នក ។

إشعار بعدم التمييز من Metro

تحترم Metro الحقوق المدنية. للمزيد من المعلومات حول برنامج Metro المحقوق المدنية أو لإيداع شكوى ضد التمييز، يُرجى زيارة الموقع الإلكتروني www.oregonmetro.gov/civilrights. إن كنت بحاجة إلى مساعدة في اللغة، يجب عليك الاتصال مقدماً برقم الهاتف 797-1700 (من الساعة 8 صباحاً حتى الساعة 5 مساعة 5 مساعة 5 مساعة 6 مساعة 5 مساعة 6 مساعة 6 مساعة 6 مساعة 6 مساعة 9 مساعة 9 مساعة 1 مساعة 6 مساعة 9 مساعة 1 مساعة 9 مساعة 9

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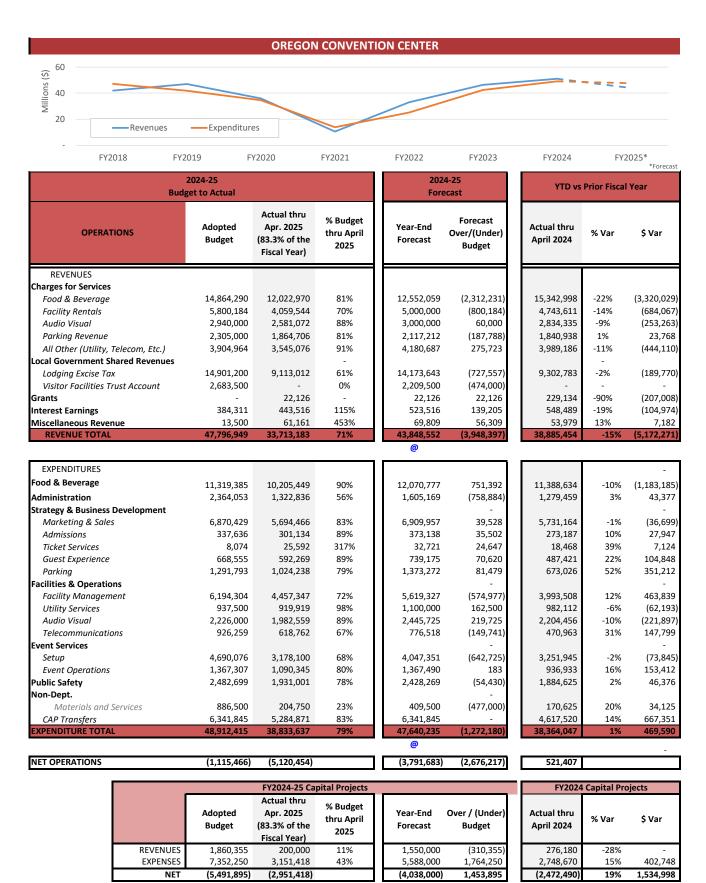
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Metro txoj kev ntxub ntxaug daim ntawv ceeb toom

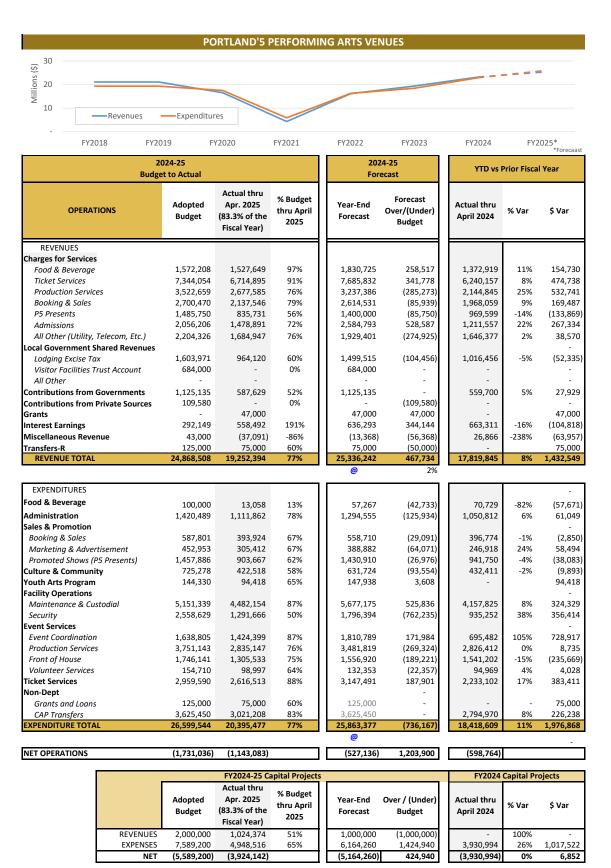
Metro tributes cai. Rau cov lus qhia txog Metro txoj cai kev pab, los yog kom sau ib daim ntawv tsis txaus siab, mus saib www.oregonmetro.gov/civilrights. Yog hais tias koj xav tau lus kev pab, hu rau 503-797-1700 (8 teev sawv ntxov txog 5 teev tsaus ntuj weekdays) 5 hnub ua hauj lwm ua ntej ntawm lub rooj sib tham.

January 2021



FY2024-25 Beginning Fund	Balance
Projected Change in Fund	Balance
Projected Ending Fund	Balance

20,895,128
(7,829,683)
13,065,446



FY2024-25 Beginning Fund Balance
Projected Change in Fund Balance
Projected Ending Fund Balance

9,485,449
(5,691,396)
3,794,054

PORTLAND EXPO CENTER 15 Millions (\$) 10 5 Revenues -Expenditures FY2018 FY2019 FY2020 FY2021 FY2022 FY2023 FY2024 FY2025* *Forecast

2024-25 Budget to Actual					24-25 ecast	YTD vs Prior Fiscal Year		
OPERATIONS	Adopted Budget	Actual thru Apr. 2025 (83.3% of the Fiscal Year)	% Budget thru April 2025	Year-End Forecast	Forecast Over/(Under) Budget	Actual thre	% Va	ar \$ Var
REVENUES								
Charges for Services								
Food & Beverage	579,000	500,319	86%	564,535	(14,465)	405,11	3 24	95,205
Facility Rentals	2,142,042	1,855,847	87%	2,095,081	(46,961)	1,719,68	3 0	136,168
Parking Revenue	2,202,158	1,842,906	84%	2,082,158	(120,000)	1,329,09	9 39	513,807
Ticket Services	389,730	378,515	97%	378,328	(11,402)	382,85	8 -1	(4,343)
All Other (Utility, Telecom, Etc.)	927,975	788,751	85%	957,413	29,438	646,26	7 22	2% 142,484
Local Government Shared Revenues								-
Visitor Facilities Trust Account	517,500	-	0%	517,500	-	-		-
Interest Earnings	75,000	18,729	25%	27,071	(47,929)	72,50	2 -74	l% (53,773)
Miscellaneous Revenue	82,500	58,891	71%	95,959	13,459	30,89	8 91	27,993
Transfers-R	400,000	-	0%	727,766	327,766	-		-
REVENUE TOTAL	7,315,905	5,443,958	74%	7,445,813	129,908	4,586,41	8 19	% 857,540
				 <u>@</u>	2%			

EXPENDITURE TOTAL	7.950,491	6.265.287	79%
CAP Transfers	1,966,569	1,808,283	92%
Non-Dept			
Parking	522,593	365,325	70%
Ticket Services	277,422	221,300	80%
Admissions	88,851	76,358	86%
Event Coordination	544,477	463,478	85%
Special Services	554,014	333,538	60%
Facility Operations	2,783,447	2,083,489	75%
Sales & Marketing	434,658	323,346	74%
Administration	732,460	585,680	80%
Food & Beverage	46,000	4,490	10%
EXPENDITURES			

<u>@</u>				
7,738,223	(212,268)	5,314,964	18%	950,323
1,966,569	-	1,742,525	4%	65,758
•	, , ,	,		,
482,706	(39,887)	287,704	27%	77,621
264,788	(12,634)	144,522	53%	76,778
96,173	7,322	66,127	15%	10,231
606,384	61,907	374,997	24%	88,481
416,343	(137,671)	370,901	-10%	(37,363)
2,614,586	(168,861)	1,621,510	28%	461,979
424,028	(10,630)	251,008	29%	72,338
851,115	118,655	445,037	32%	140,644
15,531	(30,469)	10,634	-58%	(6,144)
				-

(728,545)

342,176

		FY2024-25 C	apital Proje
	Adopted Budget	Actual thru Apr. 2025 (83.3% of the Fiscal Year)	% Budget thru April 2025
REVENUES	558,004	-	0%
EXPENSES	1,674,100	1,542,172	92%
NET	(1,116,096)	(1,542,172)	

(634,586)

NET OPERATIONS

S		
	Year-End Forecast	Over / (Under) Budget
	-	(558,004)
	1,684,450	(10,350)
	(1,684,450)	(568,354)

(292,410)

FY2024 Capital Projects				
Actual thru April 2024	% Var	\$ Var		
-		-		
399,916	286%	1,142,256		
(399,916)	286%	(1,142,256)		

FY2024-25 Beginning Fund Balance Projected Change in Fund Balance Projected Ending Fund Balance

(821,328)

1,976,860
(1,976,860)
(0)

Meeting Minues



Meeting details:

Meeting: Metropolitan Exposition Recreation Commission Meeting

Date: May 7, 2025

Time: 12:30pm - 2:30 pm

Place: Oregon Convention, Room F150 | Zoom

Commissioners present:

Chair Karis Stoudamire-Phillips, Deidra-Krys-Rusoff, Chris Oxley, Dañel Malán-González, Deanna Palm and David Penilton

Commissioners excused:

Damien Hall

Call to Order and Roll Call

Chair Stoudamire-Phillips called the meeting to order at 12:35pm

Public Communication

• Chair Stoudamire-Phillips opened the meeting to members of the public wanting to testify on agenda and non-agenda items

Commission / Council Liaison Communication

Councilor Rosenthal shared Metro supports the mayor's initiative to increase access to shelter
for our houseless population. A commission was recently convened to work on the future vision
for the region which will potentially impact developments like our performance venues, the
Montgomery Place project, and Diamond project, among others.

General Manager Communications

Craig Stroud thanked Metro Attorney Carrie MacLaren for joining us today. Matthew Rotchford's last day as Expo's Executive Director on May 2nd was acknowledged. His years of service with Metro and the Expo Center were highlighted and he was thanked and will be missed.

Venue collaboration efforts continue, and OCC and the Expo Center have now combined management teams to operate the two venues. Cindy Wallace is interim Executive Director for both venues and oversees a single organization structure. We are maintaining separate budget and accounting funds for the remainder of this fiscal year and next for financial tracking and reporting purposes. Both venues will have regular leadership and management presence to support staff, contract partners, clients, and events. Responsibility and accountability are now within a single structure.

Additional staffing changes within the Metro FY26 proposed budget include the elimination of the Expo Future project manager position with the intention of consolidating project management within the COO office under a new Project Management Office. Stephanie Redman was acknowledged and thanked for her important contributions to the Expo Future Project.

Ashley Sloan, Rachel Lembo, Cindy Wallace, and I presented the venue budgets to Metro Council in late April. The budget process continues through May. Metro Council is scheduled to vote on a resolution to adopt the FY26 budget on June 12th.

- Commissioner Palm shared she would have liked to have received an individual update on leadership transitions prior to implementation.
- Chair Stoudamire-Phillips asked who the onsite leadership representatives at Expo will be.
 Wallace responded there will be a "director on duty" rotating schedule ensuring there will be a daily leadership presence.
- Commissioner Krys-Rusoff asked if there will be permanent leadership offices located at Expo.
 Wallace responded there is currently no adequate workspace for additional staff. It was highlighted that we are now a team of 105 combined and we'll need to take the time in July/August to reorganize offices and add flex space modeled after the OCC and Metro.
- Chair Stoudamire-Phillips requested to attend the Expo in-person all staff meeting tomorrow at 9am and highlighted liaison roles for additional support during this time of transition.
- Commissioner Palm asked for more information regarding vendor communications around transitions. Stroud responded Rotchford communicated with vendors, clients, and key stakeholders directly in mid-April, Stroud followed up after that, and then Wallace reached out for introductions and to share contact info.
- Commissioner Malán-González asked why MERC wasn't more involved in the decision-making
 process. Stroud highlighted the known challenges facing the venues and under Metro COO
 authority, difficult staffing decisions were made. Stroud acknowledged and apologized that this
 was not communicated more directly with Commissioners prior to implementation.
- Commissioner Krys-Rusoff highlighted the 33 layoffs within MERC and asked how many
 positions were affected at Metro. Stroud believes the number was 69 for Metro and 35 for the
 venues. For context, not all departments in Metro saw a decrease in staffing depending on
 individual revenue streams.
- Commissioner Palm acknowledged receipt of the letter sent from the Expo Future Historical Significance and Memorialization Committee Co-Chairs and requested to reaffirm Metro's commitment to moving forward and ensuring their voices are heard. Stroud agreed and confirmed that he along with COO Madrigal and Chair Stoudamire-Phillips will be meeting with the HSMC Co-Chairs to discuss further.

Financial Update

Ashley Sloan, MERC Finance Manager

- Commissioner Krys-Rusoff highlighted the zero-fund balance do we have an emergency plan in place for an unexpected failure? Stroud responded that Expo falls within the larger MERC fund and can be managed from there. Additionally, we are transferring \$400,000 in FY26 to seed a fund balance and the operations collaboration changes result in \$700,000 of net operating positive revenue next year to continue to seed a fund balance. If we were to have a critical failure, we would have a conversation with Metro on a plan to resolve.
- Commissioner Krys-Rusoff requested a meeting to look at future budgets post-merger. Stroud responded we are not merging budgets at this time until we can study data and make informed decisions around possible future changes.

Attachments: MERC Finance Report

Venue Business Reports

Oregon Convention Center and Portland Expo Center

Cindy Wallace Executive Director, shared event updates, Expo and OCC venue manager recommendation work for merging teams, series of Expo Staff Town Hall events, Venue Collaboration project plan update, recent Travel Portland sales mission event held in Chicago, and DC sales mission will be held next week.

 Commissioner Krys-Rusoff cited a recent article highlighting that California is expected to see a 9% decrease in international visitors and asked for more information around international conference attendance in Oregon. Wallace responded that we haven't seen any cancellations due to low attendance but do anticipate impacts from lower attended conferences. Overall, it will depend on the association. We will have more data around this topic as we enter FY26.

Portland'5 Centers for the Arts

Rachael Lembo Executive Director, shared booking and programing updates, Culture and Community Department Art Show showing now, volunteer celebration event, Director of Operations final interviews have been completed, and closed with a Performing Arts Venue Workgroup update.

Commissioner Krys-Rusoff praised Lembo on her work with the P5 Advisory Committee

Consent Agenda

Consideration of the March 5, 2025, MERC Meeting Minutes
 This item was approved.

Attachment: MERC Meeting Minutes

First Opportunity Target Area (FOTA) Audit

Metro Auditor Brian Evans, Angela Owens

Stroud provided a response noting management agrees with the recommendations. The 6
recommendations that focus on stabilizing the program include clarifying roles and
responsibilities, updating program income eligibility, improve data collection and reporting,
and deepening relationships with community-based organizations relied on for program
outcomes. Our timeline for stakeholder engagement is proposed to begin after a
stabilization period of 2 years.

Attachments: FOTA Audit

Travel Portland 2nd Quarter Report

Megan Conway, President & CEO; James Jessie, Chief Sales Officer; Jackie Hagan, Director of Communications & Public Relations; Desiree Everett, VP of Convention Sales & Services

- Commissioner Krys-Rusoff requested the 2025 Portland, City on the Rise messaging playbook
- Councilor Rosenthal asked about and recent tourism impacts around Portland's status as a sanctuary city. Megan Conway responded that she hasn't received any questions or comments on the topic from clients or partners around the country, but they are monitoring. Desiree Everett added one group did reach out and shared their relief around our status due to their attendees being Indigenous.

- Commissioner Penilton cited the 10% international business piece and asked what that translates to in dollars. Conway responded she need to get back with the international spend breakdown.
- Commissioner Penilton asked if we have seen any Covid-era cancellations rebooking their
 events. Jessie responded we are starting to see some rebooking now but did highlight the
 National Conference on Race and Equity had planned on hosting in Portland every 4-5 years
 were forced to cancel everything and close due to recent federal government actions.
- Commissioner Oxley asked Travel Portland to identify a consistent consumer sentiment around Portland that continues to be an issue. Conway shared that the Quarterly Consumer Seniment Report shows that general negative media and continued perception issues continue to linger.
- Councilor Rosenthal asked if there are issues around public transportation that need to be addressed. Conway shared they are tracking and understand TriMet is struggling with ridership and safety perceptions. We do give convention attendees transit passes to move around the city.

Attachments: <u>Travel Portland 2nd Quarter Report</u>

Expo Future Project Update

Craig Stroud, General Manager, Visitor Venues

• Commissioner Krys-Rusoff highlighted the uncertainty around project and budget planning with unknowns around tariffs and other federal actions.

Attachments: Expo Future Update

Adjourn

There being no further business, Chair Stoudamire Phillips adjourned the meeting at 2:25 p.m.

Minutes submitted by Amy Nelson

PORTLAND 3RD QUARTER 2024-25 REPORT

Highlights:

Executive Summary – Page 3







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ACCOMPLISHMENTS

- For the 3rd Quarter, OCC realized more than \$1.9 million in revenue from Travel Portland booked business. Community impact ROI from all future bookings was 29.6 to 1.
- Five new and two repeat OCC conventions were booked for future years worth more than \$4.9 million in OCC revenue and community economic impact more than \$16.5 million. Total Travel Portland bookings, including single hotel will result in more than \$34.4 million of economic impact.
- Across media outlets, Portland was included in 3,765 placements with a total impression of more than 82 billion that could potentially influence Portland as a business and leisure travel destination.
- In March, Travel Portland hosted its first Innovation Think Tank, which is an evolution of the Customer Advisory Board. Thirteen meeting planners joined Travel Portland and our new facilitator, Brad Weaber, conducted a destination SWOT analysis and shared industry feedback on our destination and our work.
- Travel Portland represented the tourism and hospitality industry in support of critical bills for our
 destination, including support of state funding for the James Beard Public Market, Major League
 Baseball and investment in infrastructure and signature events on Waterfront Park, and opposition for
 bills that would increase or modify permitted uses for transient lodging tax collections.

TRENDS, SUCCESSES, OBSTACLES

- Total combined TLT/TID collection in FY25 YTD is \$17.0M, representing -3% year-over-year change, largely
 due to a soft 1st quarter collection, which was partially offset by a strong 2nd quarter collection based on
 summer business.
- Zero groups were lost due to safety and perception concerns.
- Bucking industry trends, TravelPortland.com generated a record-setting 3,763,518 visits from July-March. This marks a 17.2 percent increase vs. the same period last fiscal year.
- Travel Portland is engaged in conversations with the U.S. Travel Association and our research partners to
 monitor the impacts decisions out of Washington, D.C., may have on international travel, small local
 businesses, domestic travel trends and more. We attended our industry Capitol Hill fly in and the U.S. Travel
 Association board meetings in March to join discussions on key topics around international
 travel.

MERC CONTRACT TARGETS

TARGET #	TARGET DESCRIPTION	YEAR TO DATE ACTUAL	ANNUAL TARGET
1	OCC revenue target	\$10,485,238	\$17 Million
2	ROI on future OCC business	4.1	3.1
3	Lead conversion	11.5%	17%
4	Services performance survey	3.9	3.8
5	Public relations/media	20	25
6	Community economic impact	33.1	10.7

CITY CONTRACT GOALS

OBJECTIVE #	GOAL DESCRIPTION	YEAR TO DATE ACTUAL	ANNUAL GOAL
1	Convention Sales and Marketing Economic Impact ROI	20.6	21.0
5	International visitors against comp set*	2.0%	Within 20%
7	Total Media Placements	261	250
7	Total Media Engagements for Minority-Owned Businesses	1,583	825
8	Services Performance Survey	21	6/Year

 ${\bf *Travel\ Portland\ is\ now\ reporting\ the\ actual\ difference\ in\ percentage\ points\ in\ international\ arrivals\ to\ its\ competitive\ set\ on\ 5-year\ rolling\ basis.}$



HOTEL DEMAND

COMPETITIVE SET COMPARISON								
Smith Travel								
Research Central Business Districts								
Occupancy ADR RevPar								
(%) (\$) (\$)								
Portland Central City +	53.3%	\$	142.13	\$	75.72			
Denver	58.7%	\$	181.30	₩	106.46			
Seattle	60.5%	\$	150.37	\$	91.01			
Salt Lake city	67.8%	\$	172.38	₩	116.96			
Nashville	71.9%	\$	260.01	\$	186.96			
Austin	65.2%	\$	178.48	\$3	116.41			
Minneapolis	41.1%	\$	148.26	\$	61.00			
San Francisco	56.5%	\$	308.08	\$	173.96			

*Smith Travel Report is on a calendar basis, not Travel Portland's Fiscal Year

		Smith Travel Research - Region*								
	Occu	pancy	AD	R	Rev	Par	Demand			
	This Year	Change	This Year	Change	This Year	Change	This Year	Change		
Downtown	53.3%	8.4%	\$ 142.13	-3.7%	\$ 75.72	4.4%	496,603	8.4%		
Airport	57.3%	-2.7%	\$ 125.30	-4.5%	\$ 71.85	-7.0%	167,616	-3.8%		
Eastside	59.6%	0.8%	\$ 98.20	-4.2%	\$ 58.52	-3.4%	26,332	0.8%		
Jantzen Beach	53.6%	1.2%	\$ 103.33	-7.9%	\$ 55.36	-6.8%	69,969	1.2%		
City of Portland +	54.6%	4.7%	\$ 129.50	-4.5%	\$ 70.77	0.0%	749,834	4.5%		

^{*}Smith Travel Report is on a calendar basis, not Travel Portland's Fiscal Year

REGION	LODGING TAX COLLECTIONS* QUARTER 3							
TLT/TID								
FY25 (\$) FY25 (% of TLT) CHANGE FY24 to FY25 (\$) CHANGE FY24 to FY25 (%)								
Central City	\$9,307,441	55%	\$74,053	1%				
Airport	\$2,565,591	15%	(\$799,382)	-24%				
Eastside	\$174,224	1%	\$48,474	39%				
Jantzen Beach	\$856,588	5%	(\$130,076)	-13%				
Subtotal	\$12,903,845	76%	(\$806,930)	-6%				
Online Travel Agency	\$2,021,712	12%	\$521,145	35%				
Short Term Rental	\$2,031,989	12%	(\$155,204)	-7%				
Other	\$63,736	0%	(\$10,379)	-14%				
Subtotal	\$4,117,437	24%	\$355,562	9%				
Grand Total	\$17,021,281	100%	(\$451,368)	-3%				



OREGON CONVENTION CENTER BOOKING REVENUE FROM TRAVEL PORTLAND BOOKINGS **Total Potential OCC** Revenue **Future Business Annuals** FY 24/25 \$ 17,284,046 \$ \$ 17,284,046 FY 25/26 \$ 14,486,337 \$ 1,121,479 15,607,816 FY 26/27 8,221,866 2,768,339 10,990,205 FY 27/28 3,515,964 \$ \$ 2,265,747 5.781,711 FY 28/29 3,732,626 2,768,339 \$ 6,500,965 FY 29/30 \$ \$ 2,265,747 5,789,658 3,523,911 FY 30/31 \$ 393,477 \$ 2,768,339 \$ 3,161,816 FY 31/32 \$ \$ 2,265,747 \$ 2,265,747 FY 32/33 \$ \$ 2,768,339 2,768,339 FY 33/34 727,661 \$ 2,265,747 \$ 2,993,408 FY 34/35 \$ \$

\$

\$

2,768,339

24,026,162

\$

1,369,209

53,255,097

OREGON CONVENTION CENTER PROJECTED FUTURE REVENUE								
Total Travel Portland Contract:		QTR		YTD	Target			
New OCC Bookings		5		35				
Repeat OCC Bookings		2		6				
Total OCC Bookings		7		41				
Room Nights from OCC Bookings		13,310		94,002				
Future OCC Revenue Booked during FY 2024/25		\$4,993,889		\$17,791,685				
ROI OCC Bookings	\$	4.3	\$	4.1	3.1 to 1			
Community Economic Impact from OCC Bookings		\$16,583,638		\$87,665,366				
Total Room Nights Booked		49,777		211,515				
Total Community Economic Impact from Bookings	\$	34,444,459	\$	144,615,293				
ROI on Total Community Economic Impact	\$	29.6	\$	33.1	10.7 to 1			
OCC Revenue Realized During FY 2024/25*	\$	1,915,023	\$	10,485,238	\$17 Million			

TOTAL

*OCC Revenue Realized includes the following meetings that occurred during quarter 3 at OCC, but the groups had not settled in OCC's accounting software (USI) at the time of reporting. They will be included in quarter 4 OCC revenue realized - Harbor Wholesale Foods, Food Northwest, Mary Kay, Inc., Forest Business Network, American Association for Anatomy, and Future Business Leaders of America - Phi Beta Lambda

4,137,548

77,281,259

^{*}FY24/25 OCC Revenue includes the following meetings that occurred during quarter 4 of FY23/24 at OCC, but had not settled in OCC's accounting software (USI) at the time of reporting: American Society for Engineering Education and United National Indian Tribal Youth.



OCC LEAD CONVERSION				
	As of April 1, 2025			
Lead Conversion Percentage 11.5%				
Benchmark / Annual Target –17%				

OREGON CONVENTION CENTER FUTURE GROUP BOOKINGS							
AS OF APRIL 1, 2025							
	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29 and beyond		
Current	51	33	16	7	14		
4 Year Average	Current	1 yr. out	2 yrs. out	3 yrs. out	Beyond 3 yrs.		
(FY 21/22-24/25)	49	36	19	10	11		

OREGON CONVENTION CENTER REVENUE						
THREE YEAR AVERAGE						
Total Contract						
		Quarter		YTD		
OCC Revenue Generated (3 yr. average)	\$	4,141,292	\$	11,522,079		
Travel Portland Contract Costs	\$	1,163,050	\$	4,367,185		
ROI (Revenue / Costs)		3.6		2.6		

3RD QUARTER - OREGON CONVENTION CENTER LOST BUSINESS								
Account	Groups	Total Room Nights	Attendees	Lost OCC Revenue		Lost OCC Revenue		Lost Community Economic Impact
Total	40	160,934	127,650	\$	22,582,713	\$ 111,610,235		



DIVERSE GROUPS/MINORITY PROJECTED FUTURE REVENUE							
Total Travel Portland Contract	3rd Quarter	YTD					
New Diverse/Minority Group Bookings	3	11					
Total Diverse/Minority Group Bookings	3	11					
Room Nights from Diverse/Minority Group Bookings	530	21,716					
Diverse/Minority Group Leads	6	20					
Diverse/Minority Group Lost Leads	5	12					

For the third quarter of FY 2024/25, minority bookings created an estimated economic impact to the greater metro Portland community of approximately \$187,000. Booked groups included the following:

National Indian Child Welfare Association - June 2025	\$ 32,072
National Indian Child Welfare Association - September 2025	\$ 30,642
National Disability Rights Network	\$ 124,743

3RD QUARTER - OREGON CONVENTION CENTER CANCELLATIONS							
Account Name	Groups	Reason	Total Room Nights	Attendees	Lost OCC Revenue	Lost Community Economic Impact	Arrival Date
Aglow International	1	Conference Cancelled - Not Happening	2,335	1,200	\$ 223,984	\$ 1,219,758	9/7/25
Total OCC Cancellations	1		2,335	1,200	\$ 223,984	\$ 1,219,758	



ACTIVITY DESCRIPTION	3RD QUARTER	YTD
OCC groups occurring during the quarter	15	37
Pre-convention attendance building - Site tours	17	41

TRAVEL PORTLAND POST CONVENTION SURVEY							
Overall impression of the following:							
Answer Options	Excellent =	Good =	Fair =	Poor =	N/A	Rating	Response
	4	3	2	1		Average	Count
Travel Portland sales staff	3	0	0	0	1	4.0	3
Travel Portland convention services staff	4	0	0	0	0	4.0	4
Travel Portland collateral/promotional materials	3	0	0	0	1	4.0	3
Quality and user-friendliness of the Travel Portland website	3	o	0	o	1	4.0	3
Average rating for the quarter						4.0	
Average rating YTD						3.9	
					Target	3.8	

In planning your event from start to finish, how would you describe your relationship with your Sales Manager and/or Services Manager?

Amazing. This team treats us as if we are their only client and always makes us feel special. It's a great relationship and we're grateful.

A+. We were welcomed with open arms and guided every step of the way. With us co-chairs in new leadership roles for this conference that our Chapter Association hosted several times in past years, we were entirely supported by the Travel Portland team.

As mentioned before, Alenna is GREAT!

I did not interact on the sales side as the contract predated me, but Crista was great. She was responsive on email in advance, made sure to check in with us regularly as the event got closer, and came on site muliple times I felt like she really took the time to understand what made our group unique and try to match the city's offerings to our interests.

Completed Group Survey:

Forest Business Network

Association of Public Safety Communications Officials International

Association for Student Conduct Administration

Food Northwest



TOTAL MEDIA NARRATIVE	Q3	YTD
Placements	3,765	16,548
Impressions	82,620,630,379	314,003,307,656

Traditional media mentions captured across print and online that may influence consumer perception of Portland as a business and leisure travel destination.

MERC-RELATED MEDIA PLACEMENTS	Q3	YTD
Placements	3	25
Impressions	64,818	642,655

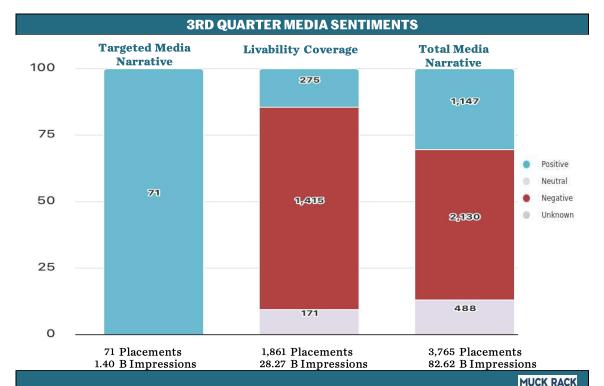
Earned media placements generated by Travel Portland public relations efforts that mention the Oregon Convention Center or cover industry topics related to Portland as a meeting destination.

TARGETED MEDIA NARRATIVE	Q3	YTD	Target Goal
Placements	71	261	250
Impressions	1,395,716,574	6,295,474,581	,

Print and online media outlets strategically targeted by Travel Portland's public relations efforts because they are most influential to potential visitors.

TARGETED INTERNATIONAL MEDIA*	Q3	YTD
Placements	0	0
Impressions	0	0

International print and online media outlets strategically targeted by Travel Portland's public relations efforts in international markets, including, but not limited to: United Kingdom, The Netherlands, Oceania and Canada.
*International media results on hold for FY 24-25



MEDIA ENGAGEMENTS FOR MINORITY-OWNED	Q3	YTD	Target Goal
Engagements	208	1,583	825

A media engagement is defined as an interaction with media regarding a single topic or issue.



3RD QUARTER KEY MESSAGES PLACEMENTS & IMPRESSIONS

TOTAL MEDIA NARRATIVE

NEGATIVE LIVABILITY ISSUES

Key Message \$	Articles •	Unique \$	Average \$
Q3 Total Media Narrative Base term	3,765	970	21,560,885
Neighborhoods	431	360	10,118,179
Family-Friendly	298	243	16,236,967
Culinary	122	104	28,738,430
Shopping	104	71	45,466,317
Outdoors	76	67	29,527,267
Diversity	45	37	72,532,078
Arts & Culture	17	11	99,411,409
Festivals & Events	11	9	39,206,885
Activities & Attractions	8	7	155,055,651
Hotels & Lodging	5	4	179,960,836

Key Message	Articles ▼	Unique Outlets	Average UVM 🗳
 Q2Negativelivability.Final Base term 	1,861	683	15,097,743
Crime	731	423	12,737,541
Protest	504	390	17,988,264
Safety	331	231	15,640,625
• travel	191	97	10,413,306
Homelessness	172	82	19,103,086
Fentanyl	97	86	39,105,606
Drug use	96	88	24,635,795
Camping	43	28	35,891,258
garbage	22	19	56,597,139
graffiti	15	14	61,257,247



	ARTICLES			MERC	
Publication Date	Outlet	Headline	Medium	Total Circulation	Placements
January 2025	Smart Meetings	Smart Moves at Travel Portland, Metro Toronto Convention Center and More	Online	10,409	1
January 2025	Smart Meetings	Notes from the Road: Portland	Print	44,000	1
January 2025	Smart Meetings	Notes from the Road: Portland	Online	10,409	1
Total				64,818	3

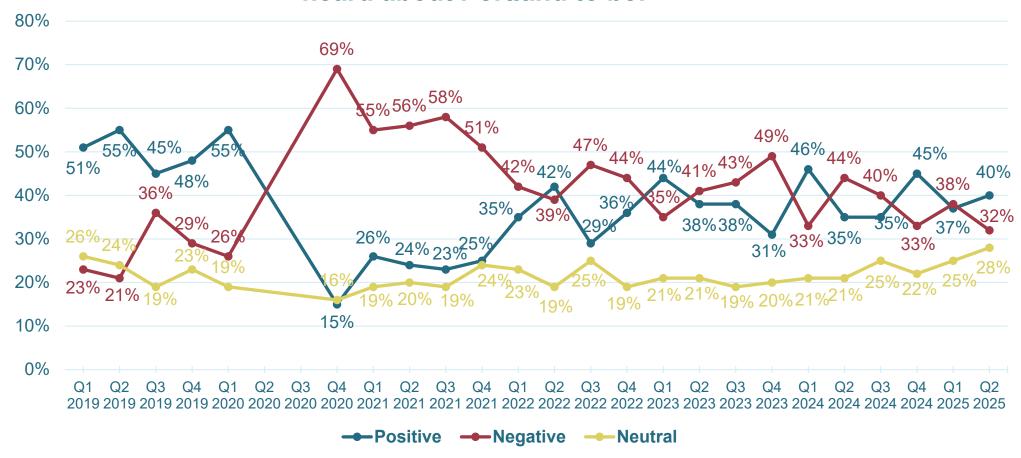
^{*}Entries that appear to be duplicate articles represent different media placements, i.e. print, online and broadcast.

TRAVEL PORTLAND SPONSORED ARTICLES			MERC	
Publication Date	Outlet	Headline	Medium	Total Circulation
January 2025 Biz Bash		No Sales Tax? Yes Please: Get more out of your meeting with	Online	77,102
January 2025	DIZ Dasii	Portland's 0% sales tax.	Omme	77,102
Iomuowa 0005	Plack Mastings 9 Tourism	Sipping and Savoring with Soul: Portland's Black-owned		
January 2025	Black Meetings & Tourism	Food and Drink Scene	Online	736
January 2025	Skift	Portland's Destination Appeal Beyond the Meeting Room	Online	374,077
Total				451,915

CHES DELIVERED
1 Megan Conway for Smart Meetings' Knowledge Exchange Series
2 Smart Meetings Follow-up after Portland FAM
3 Portland as an ideal destination for the Gen Z traveler
4 Quirky Portland Event Amenities like Art Vending Machines and Therapy Llamas
5 Portland Offers a People-First Approach to Meetings & Events
6 Most Sustainable Convention Centers
7 Literary Portland: Bringing #BookTok to Life
8 Invitation to NYC-based MERC journalists to chat all things Portland
et Goal: Deliver 6-7 meetings-related pitches to industry media on a quarterly basis. Twenty-five total over the fiscial year.

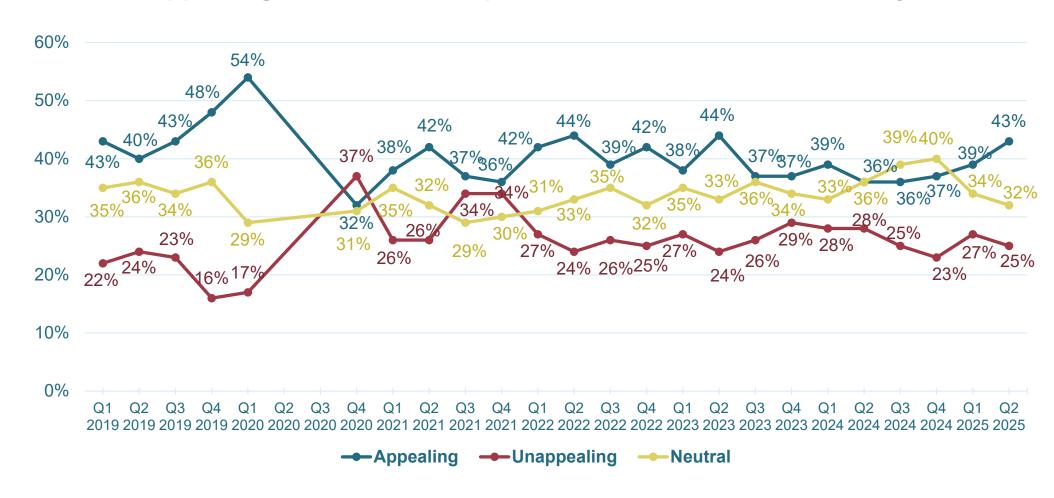


Q: Would you consider the general tone of media coverage you saw or heard about Portland to be:





Q: How appealing is Portland as a potential vacation destination to you?



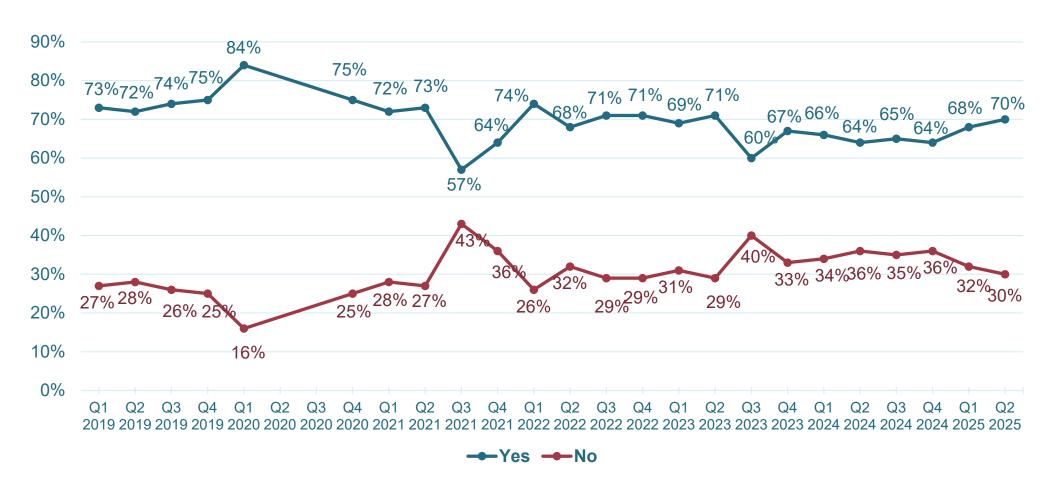


Q: Portland is a <u>welcoming</u> destination. (AGREE - Top 2 Box)
Q: Portland is a <u>safe</u> destination. (AGREE - Top 2 Box)





Q: If you have visited Portland before, are you likely to visit again?



MARKETING & INTERNATIONAL TOURISM

MARKETING					
TravelPortland.com	3rd Quarter	YTD			
Visits	941,708	3,763,518			
International Visits	49,974	209,316			
Referrals	137,691	532,500			
Business and Event Detail Views	455,950	1,737,815			
TravelPortland.com/meetings					
Venue Finder Page Views*	3,705	7,220			

Source: Google Analytics

INTERNATIONAL TOURISM							
International Visits/Arrivals* 2nd Quarter 4th Quarter Goal							
Portland**	-15.0%	N/A					
Competitive Set***	-13.0%	N/A					
International Visitors Comparison to Comp Set****	*						

 $[*]Source: Tourism\ Economics\ - An\ Oxford\ Economics\ Company\ reports\ twice\ during\ the\ calendar\ year.$

^{**}Be within 20% of our competitive sets' performance for overall visits/arrivals (5 year rolling basis).

^{***}Competitive set = Denver, Salt Lake City, Minneapolis

^{****}This number represents the difference in actual percentage points on International Arrivals from between Portland and its competitive set on a five year rolling basis.

^{****}This will be a re-building goal for 5 years.



DIVERSITY EMPLOYMENT STATISTICS 2024-25							
TRAVEL PORTLAND GOALS AND OBJECTIVES BY JOB CATEGORIES							
	7	hird Quarter					
			Actual	Goal			
Job Category	Category Number	Total	Percentage	Percentage	Objective		
	Number of Females	Number of Staff					
Executive/Senior Level	5	12	42%	40-60%	Monitor		
First/Mid Level Manager	8	11	73%	40-60%	Monitor		
Professionals	16	22	73%	40-60%	Monitor		
Sales Workers	8	10	80%	40-60%	Monitor		
Admin Support Workers	13	18	72%	40-60%	Monitor		
Total	50	73	68%	40-60%	Monitor		
	Number of Minorities	Number of Staff					
Executive/Senior Level	4	12	33%	15-33%	Monitor		
First/Mid Level Manager	2	11	18%	15-33%	Monitor		
Professionals	7	22	32%	15-33%	Monitor		
Sales Workers	5	10	50%	15-33%	Monitor		
Admin Support Workers	10	18	56%	15-33%	Monitor		
Total	28	73	38%	15-33%	Monitor		
This report is based o	n current full and part-ti	me staff.					



FIRST OPPORTUNITY TARGET AREA (FOTA) 3RD QUARTER 2024-25						
HIRING						
Job Posting Locations	The Skanner	El Hispanic News	Hispanic Chamber			
	WorkplaceDiversity.com	Urban League	Monster.com			
	VeteransConnect.com	Mosaic Metier	PDX Pipeline			
	HispanicDiversity.com	Partners in Diversity	AllDiversity.com			
	DisabilityConnect.com	Indeed	LinkedIn			
	OutandEqual.com	Destinations International	Travel Portland website			
	LGBTConnect.com		PDX Women in Tech			
	Black Travel Alliance	Mac's List	Oregon Destination Assn			
Current Employees residing in M	IERC FOTA	14				

PURCHASING (YTD)				
Travel Portland expenditure with MERC FOTA area businesses	\$	2,788,553		

PARTNERSHIP						
Total Partners Within FOTA Diverse Partners/Minority Women-Owned						
1779	353	295	354			

MWESB PURCHASING PARTICIPATION FY 2024-25 (YTD)						
MWESB Expended Total Expended Percentage of Total Sper						
	WWESB Expellued	i otai Expellueu	on MWESB Expended			
COBID or Other State Certified	\$344,780	\$4,658,532	7%			
Self-Reported	\$792,620	\$4,658,532	17%			
Total	\$1,137,400	\$4,658,532	24%			

For the last 36 years Travel Portland has implemented a voluntary MBE/DBE/WBE purchasing program that strives to ensure a high level of participation with certified minority-owned, disadvantaged or women-owned businesses when securing services and supplies that are purchased using lodging tax dollars.

OCC SALES AND MARKETING BUDGET

	Annual	MERC QTR Ending	TID/TLT QTR Ending	Subtotal QTR Ending	Sum MERC YTD	Sum TID/TLT YTD	Sum of YTD	
Expenses <u>MERC Supported - Professional Services</u>	Budget	03-31-25	03-31-25	03-31-25	06-30-25	06-30-25	06-30-25	Percent
Professional Services Convention Sales								
<u>Direct Sales:</u> Subtotal - Convention Sales Professional Services	1,859,725	450,797	150,397	601,193	1,480,649	239,869	1,720,518	92.51%
<u>Program Support</u> Subtotal - Program Support	278,959	69,740	0	69,740	209,220	0	209,220	75.00%
Research Subtotal - Reserach Professional Services	88,725	15,356	25,594	40,950	88,725	25,594	114,319	128.85%
<u>Convention Services</u> Subtotal - Convention Services Professional Services	268,025	29,506	74,478	103,984	191,225	85,383	276,608	103.20%
Other Contractual Professional Services Subtotal - Other Contractual Professional Services	333,825	66,111	77,066	143,177	274,996	127,411	402,407	120.54%
Total - MERC Supported - Professional Services	2,829,259	631,510	327,535	959,044	2,244,814	478,257	2,723,070	96.25%
Other Non-Contractual Professional Services Total - Other Non-Contractual Professional Services	0		63,226	63,226	0	160,898	160,898	0.00%
Convention Sales - MERC Supported Program of Work								
<u>Sales Calls, Trips and Missions</u> Subtotal - Sales Calls, Trips and Missions	220,000	141,499	0	141,499	147,568	0	147,568	67.08%
<u>Multicultural Sales Efforts</u> Subtotal - Multicultural Sales Efforts	120,000	0	169	169	68,984	474	69,458	57.88%
<u>Trade Shows and Industy Events</u> Subtotal - Industry Trade Shows and Events	865,500	175,035	29,186	204,221	690,568	43,552	734,120	84.82%
Familiarization Tours & Site Visits Subtotal - Familiarization Tours	440,000	67,569	0	67,569	274,122	0	274,122	62.30%
Other Programs Subtotal - Other Programs	244,000	62,713	7,279	69,992	197,707	7,279	204,986	84.01%
Total Convention Sales MERC Supported Program of Work	1,889,500	446,815	36,634	483,450	1,378,949	51,305	1,430,254	75.69%
Other Departments - MERC Supported POW								
Convention Services - Other Programs Subtotal - Con Svcs - Other Programs	125,000	13,825	67,520	81,345	114,712	97,783	212,495	170.00%
Research - Other Programs Subtotal - Research - Other Programs	100,000	0	177,832	177,832	100,000	233,265	333,265	333.27%
DEI - Other Programs Subtotal - DEI - Other Programs	125,000	38,850	0	38,850	123,210	0	123,210	98.57%
Communications/PR								
Subtotal - Comm/PR - Other Programs Marketing	125,000	32,050	16,250	48,300	122,259	23,916	146,175	116.94%
Subtotal - Marketing - Other Programs	283,241	0	434,336	434,336	283,241	987,780	1,271,021	448.74%
Total Other Depts MERC Supported Program of Work	758,241	84,725	695,939	780,664	743,423	1,342,744	2,086,166	275.13%
Grand Total	5,477,000	1,163,050	1,123,334	2,286,384	4,367,185	2,033,204	6,400,389	116.86%



Income Statement - Year to Date As of March 31, 2025

	Year To Date 03/31/2024 Actual (PYTD)	Actual YTD	Year To Date 03/31/2025 Budget YTD	Variance	Year Ending 06/30/2024 Actual (Prior Year)	Year Ending 06/30/2025 Revised Budget
	Actual (FTTD)	Actual 11D	Buuget 11D	variance	Actual (Filol Teal)	Revised Budget
Revenue						
City/County Lodging Tax (1%)	4,239,986	4,011,199	4,388,557	(377,358)	5,400,785	5,502,405
Tourism Improvement District (TID=2% + 1%)	13,655,297	13,600,926	13,887,836	(286,910)	17,525,506	17,533,636
MERC (OCC Contract)	4,023,375	4,107,750	4,083,336	24,414	5,364,500	5,444,500
Partnership Dues	194,513	94,041	145,885	(51,844)	210,742	194,513
Fees Earned & Other Income	1,070,244	383,263	493,880	(110,617)	1,269,640	658,511
EDA Grant	283,410	0	0	Ó	385,550	0
Cooperative Programs	6,700	3,000	0	3,000	-2,225	0
Regional RCTP (from Travel Oregon)	1,547,377	1,594,220	1,542,906	51,314	2,003,027	2,057,210
Cultural Tourism	174,543	187,720	205,317	(17,597)	253,458	273,756
Travel Oregon Grant	0	497,000	375,003	121,997	100,000	500,000
Total Revenue	25,195,446	24,479,120	25,122,720	(643,600)	32,510,983	32,164,530
Expenses						
Convention Sales Expenses	5,419,969	5,241,856	5,147,280	94,576	7,011,095	6,782,958
Research Expenses	368.967	486.857	520.101	(33.244)	477.426	585.125
Marketing Expenses	6,260,098	7,504,974	8,166,177	(661,203)	11,239,184	10,891,609
Convention Services	727,398	811,950	852,282	(40,332)	995,812	1,096,350
Events	295.862	285,175	464.544	(179,369)	580.390	619.375
International Tourism	1,088,763	1,062,939	1,349,739	(286,800)	1,726,047	1,849,642
Communications & PR	940.369	933.236	725.481	207.755	1.252.347	1.067.265
RCTP	1,596,243	1,606,503	1,542,924	63,579	2,003,027	2,057,210
Destination Stewardship	0	1,253,592	1,433,187	(179,595)	1,396,318	615,038
Community Engagement	918,137	320,503	461,259	(140,756)	.,,.	1,910,900
Visitor Services	393,351	572,135	499.401	72,734	581,906	665,876
Diversity, Equity & Inclusion	442,350	402,707	455,553	(52,846)	593,755	607,410
Administration	3,174,534	4,667,165	3,995,541	671,624	4,204,727	5,905,730
Total Expenses	21,626,041	25,149,591	25,613,469	(463,878)	32,062,034	34,654,488
Total Net Surplus/(Deficit)	3,569,406	(670,471)	(1,115,100)	444,629	448,949	(2,489,958)
rotal Net Surplus/(Delicit)	3,369,406	(0/0,4/1)	(1,115,100)	444,629	448,949	(2,489,958)



Balance Sheet Statement of Financial Position

	Period Ending 02/28/2025	Year To Date 03/31/2025		Prior Year To Date 03/31/2024	
	Prior Period YTD	Current YTD	Change MTM	Prior YTD	Change YOY
Assets					
Cash and Cash Equivalents	5,892,447	5,969,450	1 %	9,332,773	(36) %
Investments	5,913,039	5,821,008	(2) %	5,467,828	6 %
Accounts Receivable	2,474,013	1,549,460	(60) %	1,162,727	33 %
Prepaid Assets	1,561,911	1,536,261	(2) %	1,524,234	1 %
Fixed Assets, net	1,284,486	1,262,127	(2) %	1,616,575	(22) %
Other Assets	3,408,558	3,408,829		3,852,045	(12) %
Total Assets	20,534,454	19,547,135	(5) %	22,956,183	(15) %
Liabilities and Net Assets					
Liabilities					
Accounts Payable & Accrued Expenses	4,123,990	4,244,962	3 %	4,371,107	(3) %
Accrued Personnel	3,392,565	3,466,529	2 %	2,681,936	29 %
Deferred Revenue	813	6,353	87 %	187,317	(97) %
Other Fiduciary Liabilities - RCTP/Grant	759,161	643,522	(46) %	511,161	` 1́ %
Total Liabilities	8,276,529	8,361,365	(0) %	7,751,521	6 %
Net Assets					
Undesignated	(7,474,908)	7,474,908	0 %	(7,025,958)	6 %
Board Designated	(4,381,333)	4,381,333		(4,381,333)	0 %
YTD Net Change	401,685	(670,471)		3,797,370	(114) %
Total Net Assets	(12,257,926)	11,185,769		(15,204,662)	(26) %
Total Liabilities and Net Assets	20,534,454	19,547,135		22,956,183	(15) %

BOARD OF DIRECTORS

LASTNAME	FIRSTNAME	COMPANY	OFFICERS	COMMITTEE CHAIR
Andrejic	Dragan	The Nines Hotel		
Boss	Dani	Holiday Inn Portland-Columbia Riverfront		
Bramlett	Tiquette	Our Legacy Harvested		
Brim-Edwards	Julia	Multnomah County		
Brown	Jeff	Hotel Eastlund		
Browne	Marie	The Ritz-Carlton Portland		
Burnett	Becky	Host2Host/Hive Hospitality		
Cairo	Michelle	Olympia Provisions		
Daley	Mike	PM Hotel Group		
Davis	Heather	Portland Timbers		
Faustin	Bertony	Abbey Creek Vineyard		
Hasan	Naim	Naim Hasan Photography @ N2H Media Group		Multicultural Tourism Advisory Committee
Hawkins	Rick	Geffen Mesher	Treasurer	Budget and Finance Committee
Huffman	Kurt	ChefStable	Chair-elect	
Lang	Brian	Hyatt Regency Portland at the Oregon Convention Center	Vice Chair	
Liu	Michael	Fubonn Shopping Center		
Lopuszynski	Ziggy	Crowne Plaza Portland - Downtown Convention Center		
Martinez	Martin	Orox Leather Co.		
McAllister	Martin	Portland Marriott Downtown Waterfront	Past Chair	Tourism Improvement District Committee
McLeod	Mike	Hilton Portland Downtown & The Duniway		
Patel	Ash	Canterbury Group, Inc.		
Patel	Katen	K10 Hotels, LLC	Chair	
Simpson	Ashton	Metro		
Stansbury	Todd	Enterprise Mobility		
Tigner	Ryan	iTrip Vacations Northwest		
Weston	David	Doubletree by Hilton Hotel Portland		Convention Sales Steering Committee
Weston	Linda	Rapporto		Nominating Committee,
				Partner Services Committee
Wilson	Keith	City of Portland		