

CHAPTER 4.01
OREGON ZOO REGULATIONS

- 4.01.010 Purpose
- 4.01.020 Definitions
- 4.01.030 Operating Authority
- 4.01.040 Hours of Operation
- 4.01.050 Admission Fees and Policies
- 4.01.060 Rules of Conduct for Public Within Zoo Premises
- 4.01.070 Parking Regulations
- 4.01.080 Rules of Conduct for Members of Public in Zoo Shuttle Parking Lot
- 4.01.090 Zoo Railroad
- 4.01.100 Penalties
- 4.01.110 Civil Penalty Schedule

4.01.010 Purpose

The purpose of this chapter is to provide for the operation of the Zoo and to provide for regulations governing the use of the Zoo and Zoo Shuttle areas by members of the public in order to provide protection of Zoo animals, plants, and property, and to protect the safety and enjoyment of persons visiting the Zoo. [Ord.92-412A, Sec. 2. Ord. 13-1320, Sec. 1.]

4.01.020 Definitions

For the purposes of this chapter unless the context requires otherwise the following terms shall have the meaning indicated:

Director or **Zoo Director** means the Director of the Zoo, and also includes such subordinate employees of the Zoo or other Metro employees to the extent the Zoo Director or Chief Operating Officer has delegated specific duties in writing.

Premises means the property, buildings, and grounds within the perimeter fence surrounding the Zoo, the admission and exit gates, the entry plaza, all Zoo buildings including but not limited to the administrative, commissary, haybarn, and shop buildings, the employee parking lot, the Zoo vehicular storage area, including the Zoo Railroad right-of-way from the Zoo to and including the Metro Washington Park Station, and any portions of the landscaping and sidewalk between the Zoo perimeter fence and Knights Boulevard or the Washington Park parking lot.

Public means any person other than a Zoo employee.

Shuttle Parking Lot means any facility located outside the Zoo and the Washington Park parking Lot and designated by the Zoo for overflow parking.

Special Event means any event or occasion held on the Premises other than during normal operating hours as specifically authorized by the Zoo Director and Chief Operating Officer.

Zoo means the Oregon Zoo and includes the Premises.

Zoo Employee means any paid employees of the Zoo, any other paid employees of Metro performing tasks or functions at the Zoo at the request or direction of either the Zoo Director, the Metro Council, or the Chief Operating Officer, volunteers performing functions and duties assigned or authorized by the Zoo Director, and any contractors or agents of the Zoo carrying out their duties or obligations to the Zoo.

Zoo Railroad means the equipment, rails, and right-of-way extending from within the Zoo Premises through the City of Portland park adjacent to the Zoo to a location near the Rose Test Gardens, also known as the Washington Park and Zoo Railway. [Ord. 92-412A, Sec. 2. Ord. 98-726, Sec. 5; Ord. 02-973, Sec. 1; Ord. 04-1059, Sec. 1; Ord. 13-1320, Sec. 1.]

4.01.030 Operating Authority

Operation of the Zoo and management of the Zoo Premises shall be under the general supervision of the Zoo Director except as may be specifically provided to the contrary by the Chief Operating Officer. All Zoo employees shall be directed and controlled by the Zoo Director and Chief Operating Officer subject to the personnel rules and applicable collective bargaining agreements of Metro. [Ord. 92-412A, Sec. 2. Ord. 02-973, Sec. 1; Ord. 13-1320, Sec. 1.]

4.01.040 Hours of Operation

Hours of operations of the Zoo, including all times the Zoo is open to the public or for special events, shall be established by the Zoo Director and approved by the Chief Operating Officer. In cases of inclement weather, or in any case of emergency, the Zoo may be closed in order to protect the safety of members of the public, Zoo employees or animals, and other Zoo property. [Ord. 92-412A, Sec. 2. Amended by Ord. 02-973, Sec. 1.]

4.01.050 Admission Fees and Policies

- (a) **Regular Fee Schedule.** The schedule of regular paid admission fees shall be set and adjusted by the Chief Operating Officer, or designee, based on consideration of the following criteria:
 - (1) Increases/decreases in the Consumer Price Index since the last admission fee adjustment;
 - (2) Comparisons to Zoos of similar attendance, size, quality, and service area;
 - (3) Pricing survey data;
 - (4) Revenue and expense projections.
- (b) In the event the Chief Operating Officer elects to set or adjust paid admission fees, the Chief Operating Officer shall provide the Metro Council with 45 business days notice prior to the effective date of such fees. Upon notice of said fees, the Metro Council may elect to affirm or modify paid admission fees by resolution of the Metro Council. Admission fees set by the Metro Council may thereafter be adjusted as set forth in section 4.01.050(a).
- (c) **Conservation Admission Surcharge.** Twenty-five cents (\$0.25) of each regular paid admission fee shall go toward the funding of Oregon Zoo conservation initiatives.
- (d) **Free and Reduced Admission.**
 - (1) The Director may set free or reduced price admission rates for individuals, groups, special events, or as otherwise in accordance with this Chapter.
 - (2) A free admission pass will entitle the holder only to enter the Zoo without paying an admission fee.
 - (3) A reduced admission pass will entitle the holder only to enter the Zoo by paying a reduced admission fee.
 - (4) Free or reduced admission passes may be issued to the following groups or individuals and shall be administered as follows:
 - (A) Metro employees and eligible family members shall be entitled to free regular Zoo admission upon presentation of a current Metro employee identification card, in accordance with the Zoo Admission and Discount Policy for Metro Employees.

- (B) Metro elected officials and eligible family members shall be entitled to free regular Zoo admission in accordance with the Zoo Admission and Discount Policy for Metro Employees.
- (C) Free admission passes in the form of volunteer identification cards may, at the Director's discretion, be issued to persons who perform volunteer work at the Zoo. Cards shall bear the name of the volunteer, shall be signed by the Director, shall be non-transferable, and shall terminate at the end of each calendar year or upon termination of volunteer duty, whichever date occurs first. New identification cards may be issued at the beginning of each new calendar year for active Zoo volunteers.
- (D) The Zoo Director may issue reduced price admission passes to individuals using a TriMet bus or the Metro Area Express (MAX) for travel to the Zoo upon presentation of acceptable proof of fare payment, which includes TriMet passes, MAX tickets and bus transfer receipts validated on the date of Zoo entry.
- (e) **Special Events.** The Zoo, or portions thereof, may be utilized for special events designed to enhance Zoo revenues during hours that the Zoo is not normally open to the public. The number, nature of, and admission fees for such events shall be determined by the Zoo Director.
- (f) **Shuttle Fee.** The Zoo Director may establish, charge and collect a Shuttle fee from shuttle users for transport from the Zoo Shuttle Parking Lots and may adjust said Shuttle fee annually. [Ord. 92-412A, Sec. 2. Ord. 93-505, Sec. 1; Ord. 94-568; Ord. 98-726, Sec. 6; Ord. 98-735, Sec. 2; Ord. 99-804, Sec. 1; Ord. 01-915, Sec. 1; Ord. 02-949, Sec. 1; Ord. 02-973, Sec. 1; Ord. 03-1016, Sec. 1; Ord. 04-1050; Ord. 04-1059, Sec. 2; Ord. 06-1125, Sec. 1; Ord. 09-1210, Sec. 1; Ord. 12-1287, Sec. 1; Ord. 13-1320, Sec. 1; Ord. 15-1358A.]

4.01.060 Rules of Conduct for Public Within Zoo Premises

The following rules of conduct and regulations shall be applicable to all members of the public within Zoo Premises. In addition to penalties provided for herein or by applicable law, adherence to these standards of conduct shall be a condition of admission to the Zoo Premises.

- (a) **Limited Right-of-Entry.** Public entry into the Zoo Premises is prohibited except during hours of public operation as established pursuant to Section 4.01.040. Members of the public attending special events after normal hours of operation may do so only as specifically authorized by the Zoo Director, and may only enter those

portions of the Zoo Premises specifically authorized for the conduct of the special event.

- (b) **Admission Fee Required.** All members of the public entering the Zoo shall do so only after payment of the applicable admission fee except as entry may be specifically authorized by the Zoo Director or Chief Operating Officer.
- (c) **Destruction Prohibited.** No member of the public may destroy, damage or remove any property including plants located on Zoo Premises.
- (d) **Protection of Zoo Animals.** No member of the public shall:
 - (1) Kill, injure, or disturb any animal by any means except to secure personal safety;
 - (2) Pet, attempt to pet, handle, move, or remove the animals except where expressly permitted;
 - (3) Feed the animals except when and where expressly permitted;
 - (4) Catch, attempt to catch, trap, remove, or kill any free roaming animals inhabiting the Premises;
 - (5) Go over, under, between, or otherwise cross any guardrail, fence, moat, wall, or any other safety barrier; or
 - (6) Except as provided in paragraph (3), throw any object or material at any animal or into any animal enclosure or exhibit area.
- (e) **Conformity with Signs and Emergency Directions.** Members of the public shall comply with official signs of a prohibitory or directory nature, and with the directions of Zoo employees.
- (f) **Littering.** Littering, dumping or any other disposal of rubbish, trash, or other wastes, at the Zoo by any member of the public other than in designated receptacles is prohibited.
- (g) **Alcohol.** Possession or consumption by any member of the public on the Zoo Premises of any alcoholic beverage of any nature whatsoever other than beverages purchased from Zoo employees or as expressly authorized in writing by the Zoo director is prohibited.
- (h) **Sound Amplification Devices.** Possession or use by any member of the public of musical instruments, radios or other electric sound-producing or amplification devices that make or emit sounds audible to anyone other than the user of the device is prohibited.
- (i) **State and Local Laws.** All members of the public on Zoo Premises shall comply with all provisions of the Oregon Criminal Code, the City of Portland Police Code, including but not limited to regulations and prohibitions pertaining to firearms and dangerous or deadly weapons, and other provisions of applicable law.
- (j) **Soliciting, Vending, and the Distribution of Handbills.** The soliciting of alms and contributions, commercial soliciting, and vending or distribution of samples of any

kind, the display or distribution of commercial advertising, and the disseminating of written materials, and canvassing for political, charitable, or religious purposes by members of the public are prohibited within the Zoo Premises, except on the sidewalks between the Washington Park parking lot and the perimeter fence surrounding the Zoo; otherwise such activity by members of the public is prohibited. Such activities must be conducted in accordance with the following conditions:

- (1) Parking lot entrances, exits, and travel lanes must not be obstructed. Interference with pedestrian traffic flow is prohibited.
 - (2) Loudspeakers, musical instruments, and other sound-making or amplification devices of any nature are prohibited.
 - (3) Activity causing a crowd to gather is prohibited if pedestrian or vehicular traffic is obstructed or impeded.
 - (4) Activity conducted within 20 feet of an admission gate, ticket booth, entrance, or exit is prohibited.
 - (5) Obstructing Zoo visitors' line of travel or detaining a Zoo visitor or employee against his or her will is prohibited.
 - (6) Actual or threatened physical harm directed against a Zoo visitor or employee is prohibited.
 - (7) The sale of food or items of any nature is prohibited.
- (k) **Animals.** Except for assistance animals authorized by ORS 659A.143, no animals shall be brought on the Premises by any member of the public. Use of assistance animals at the Zoo shall be subject to reasonable guidelines established by the Zoo Director and approved by the Chief Operating Officer.
- (l) **Photographs and Videography for Advertising or Commercial Purposes.** No photographs, video or other images recorded in electronic form, for advertising or any other commercial purpose may be taken on the Premises by any member of the public unless officially authorized by the Zoo Director.
- (m) **Explosives.** No member of the public while on the Zoo Premises shall carry, discharge, or set off any fireworks or explosives of any nature. [Ord. 92-412A, Sec. 2. Ord. 02-973, Sec. 1; Ord. 10-1230, Sec. 1; Ord. 13-1320, Sec. 1; Ord. 15-1358A.]

4.01.070 Parking Regulations

The following rules shall govern all vehicles operated within the area of the Shuttle Parking Lot and Zoo Premises:

- (a) It shall be a violation of this Code for the driver of any motor vehicle or bus to violate any legend or direction contained in any sign, signal, or marking now installed or hereafter installed upon any portion of the Zoo Premises or Shuttle Parking Lot areas. Drivers of all vehicles shall drive in a careful and safe manner at all times, and shall comply with the signals and directions of the police or security officers and all posted traffic signs. Blocking of entrances, driveways, walks, loading

platforms, fire lanes, or fire hydrants is prohibited. Parking without authority, or parking in unauthorized locations or in locations reserved for other persons or contrary to the directions of posted signs, is prohibited.

- (b) Security personnel designated by the Chief Operating Officer to serve as a Zoo parking patrol shall have the authority and duty to issue parking citations in accordance with subsection (c) of this section for a violation specified by subsection (a) of this section. The Zoo parking patrol shall have no other policy authority or duty. Persons appointed as Zoo parking patrol shall be special police officers of Metro. As special police officers, the Zoo parking patrol personnel and the Zoo parking patrol supervisor shall have authority to issue citations for violations of parking or non-moving traffic violations occurring on Zoo property or property leased from or licensed to the Zoo by third parties for Zoo Shuttle Parking Lot purposes, and particularly they shall have authority to issue citations. To the extent of the power and authority granted in this section, such personnel and their supervisor shall exercise full police power and authority.
- (c) **Parking Citations.** Parking citations shall be in a form approved by the Metro Attorney and shall be issued by the Zoo parking patrol:
 - (1) In the manner set forth in the Metro Code Section 2.14.030(c)(2) and (d), with recourse in Metro's contested case hearing procedures; or
 - (2) In the manner set forth in Metro Code Section 2.14.030(c) and cited into Multnomah County Circuit Court. [Ord. 92-412A, Sec. 2; Ord. 02-973, Sec. 1; Ord. 04-1059, Sec. 3; Ord. 13-1320, Sec. 1; Ord. 15-1358A.]

4.01.080 Rules of Conduct for Members of Public in Zoo Shuttle Parking Lots

The following rules of conduct and regulations shall be applicable to all members of the public within the Zoo Property. In addition to penalties provided for herein or by applicable law adherence to these standards of conduct shall be a condition of admission to the Zoo Property.

- (a) **Advertising, Canvassing, Soliciting, and Disseminating of Written Materials for Political, Charitable, or Religious Purposes.** Commercial or non-commercial speech activity including advertising, canvassing, soliciting, or disseminating of written materials for commercial or non-commercial purposes including political, charitable, or religious purposes is permitted only in accord with code section 4.01.060(j) and not in the Shuttle Parking Lots
- (b) **Littering.** Littering, dumping, or any other disposal of rubbish, trash, or any solid waste on the Zoo Shuttle Parking Lots by any member of the public is prohibited.
- (c) **State and Local Laws.** All members of the public within Zoo Shuttle Parking Lots shall comply with all provisions of the Oregon Criminal Code, the Oregon Traffic

Code, the City of Portland Police and Traffic Codes, and other provisions of applicable law.

- (d) **Alcohol.** Possession or consumption on the Zoo Shuttle Parking Lots by any member of the public of any alcoholic beverage of any nature whatsoever is prohibited. [Ord. 92-412A, Sec. 2. Ord. 02-973, Sec. 1. Ord. 13-1320, Sec. 1.]

4.01.090 Zoo Railroad

No member of the public shall:

- (a) Enter or exit the train except when the train is stopped.
- (b) Enter the train without authorization.
- (c) Throw or propel any object or material from or at the train.
- (d) Smoke on the train.
- (e) Destroy, damage, or deface the train, equipment, rolling stock, stations, tracks, or switches or attempt to do the same. [Ord. 92-412A, Sec. 2.]

4.01.100 Penalties

- (a) Each violation of these rules and regulations is punishable by a fine set by the schedule of civil penalties set forth in Section 4.01.110.
- (b) In addition to prosecution under paragraph (a) above, any person violating these rules and regulations may be ejected from the Zoo. The decision to eject shall be made by the Zoo Director or his/her designate, a security officer, or a peace officer.
- (c) In addition to the measures prescribed in subsections (a) and (b) above, violation of these rules and regulations may be grounds for exclusion from the Zoo Premises and the Zoo Shuttle Parking Lots. In the event of a violation of these rules and regulations, or a violation of any of the laws of the State of Oregon, any police officer, Zoo security officer, Zoo Director or his/her designate, or any individual providing security services under contract with Metro may exclude for a period of not more than one (1) year, any person who violates any provision of these rules and regulations, or any of the laws of the State of Oregon.
 - (1) Written notice shall be given to any person excluded from the Zoo, or Zoo Shuttle Lots. In accordance with Section 2.05.005(c), the notice shall specify the Zoo rules and regulations or state law violated and the nature of the violation, inform the person excluded of their right to request a hearing within 30 days of the date of mailing of the notice, notify them of their right to legal representation at the hearing, and shall specify the dates covered by the exclusion. The notice shall be signed by the issuing party. Warning of the

consequences for failure to comply with the exclusion shall be prominently displayed on the notice.

- (2) Hearings on exclusion notices shall be conducted in accordance with the contested case procedures in Chapter 2.05 of the Metro Code.
- (3) At any time within the period of exclusion, a person receiving an exclusion notice may apply in writing to the Zoo Director for a temporary waiver from the exclusion. The Zoo Director may grant a temporary waiver of an exclusion upon a showing of good cause for said waiver. [Ord. 92-412A, Sec. 2. Ord. 00-870, Sec. 1; Ord. 02-973, Sec. 1; Ord. 13-1320, Sec. 1; Ord. 15-1358A; Ord. 23-1500.]

4.01.110 Civil Penalty Schedule

In addition to any liability, duty, or other penalty provided by law, the Zoo Director may assess a civil penalty for any violation pertaining to the Zoo in the manner set forth in Metro Code Chapter 2.03 (Civil Penalties). The amount of the civil penalty must be consistent with the following schedule:

- (a) Not less than \$25 nor more than \$500 for any violation which causes, contributes to, or threatens the injury of any Zoo animals.
- (b) Not less than \$25 nor more than \$500 for any other violation. [Ord. 23-1500.]