



Notice under the Americans with Disabilities Act

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 (“ADA”), Metro will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment

Metro does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective and accessible communication

Metro will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in Metro’s programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to policies and procedures

Metro will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in Metro offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of Metro, should contact, ADA Coordinator Heather Buczek at Accessibility@oregonmetro.gov, as soon as possible but no later than 72 hours before the scheduled event.

The ADA does not require Metro to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of Metro is not accessible to persons with disabilities should be directed to:

Heather K. Buczek, Accessibility Program Manager
ADA Coordinator
600 NE Grand Ave.
Portland, OR 97232-2736
accessibility@oregonmetro.gov
Phone: 971-940-3157 | TDD: 503-797-1804

Metro will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Questions?

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