



2023 Regional Transportation Plan

Summary of public survey #2: Needs and priorities

Metro hosted an online public survey from September 7 to October 17, 2022, to inform the 2023 Regional Transportation Plan (RTP). The survey asked for input on transportation needs and priority investments. It was available in English, Spanish, Vietnamese, Simplified Chinese, and Russian. The survey collected input from 1,191 participants. This is a high-level summary of the input received.

Travel choices

The survey asked participants to share a little about how they travel around the greater Portland region and what would improve their experiences. Most of the survey respondents (82% of people) indicated that they most often travel to and/or from Multnomah County and Washington County.

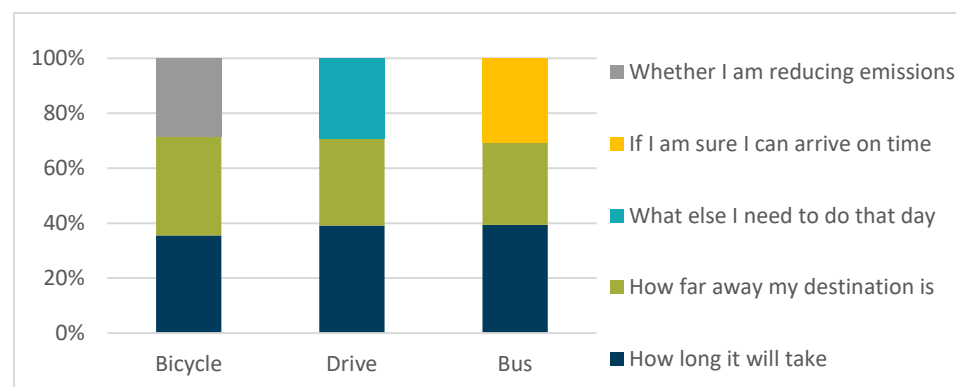
The **most frequently selected modes of transportation used included:**

- **Drive alone** (65% respondents)
- **Bicycle** (18% of respondents)
- **Transit** (9% of respondents)

The survey asked **what people consider when making choices** about how to travel. Of the nearly 1,200 respondents, the most frequently selected considerations were:

- **how long it will take to reach their destination** (77% of respondents)
- **how far away is their destination** (65% of respondents)

Figure 1. Percentage of travel mode considerations by mode (1,106 respondents)



Priorities for improvements

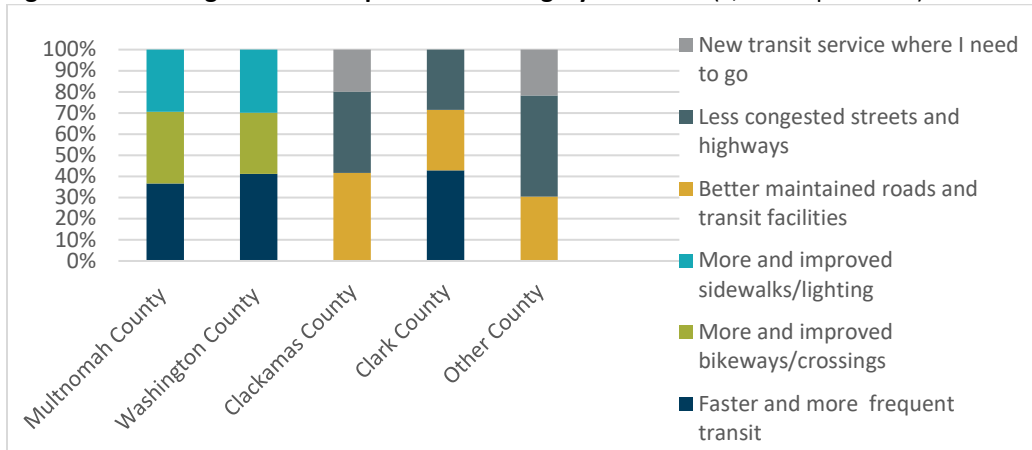
Travel improvements

Respondents were asked what would most improve their experience of traveling in the greater Portland area. Of the 1,061 people who responded, the most frequently selected improvements were:

- **More frequent transit** (18% of respondents)
- **Improved bike, and pedestrian infrastructure** (15% of respondents)

The remaining responses were spread widely among the 10 improvement options.

Figure 2. Percentage of travel improvement category selections (1,061 respondents)



Travel improvement categories selected by respondents in Multnomah and Washington Counties were notably different than the improvements most frequently selected by respondents from Clackamas and Clark Counties and other counties.

Multnomah County

- Improved bike and pedestrian infrastructure (65% of respondents)
- Faster and more frequent transit (35% of respondents)

Washington County

- Improved bike and pedestrian infrastructure (60% of respondents)
- Faster and more frequent transit (40% of respondents)

Clackamas County

- Better maintained roads and transit facilities (40% of respondents)
- Less congested streets and highways (40% of respondents)
- New transit service (20% of respondents)

Clark County

- Better maintained roads and transit facilities (30% of respondents)
- Less congested streets and highways (30% of respondents)
- Faster and more frequent transit (40% of respondents)

Respondents from other counties not listed on the survey also indicated an interest in **improvements to lessen congested streets and highways, better-maintained roads and adding new transit service** connections.

Transit improvements

Respondents were asked to select the top three improvements that would **make transit work better for them**. The top responses were:

- More frequent transit (22% of respondents)
- Faster transit that arrives on time (18% of respondents)
- Improved transit connections to shopping services and other destinations. (12% of respondents)

The survey also asked what would make **transit easier and more convenient**. The top responses were:

- More and improved sidewalks, protected crossings and lighting near transit stops (20% of respondents)
- Better maintained transit vehicles and stations (18% of respondents)
- Shelters and restrooms at transit stops and stations (15% of respondents)

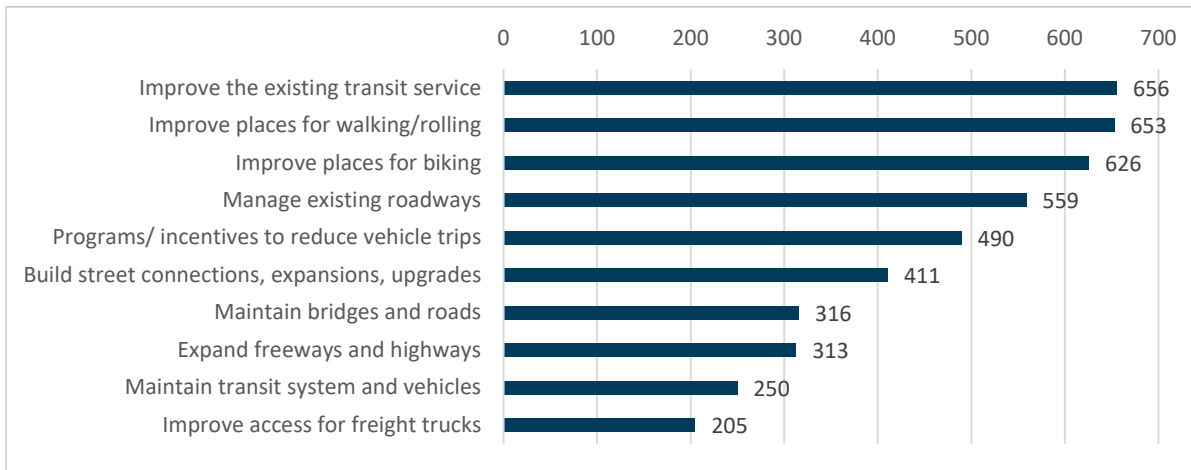
Investment Priorities

Respondents were informed that about 65% of the RTP budget is typically spent on operating and maintaining the existing transportation system. Respondents were then asked to invest the other 35% into budget categories to be spent over the next 25 years.

Top 3 investment responses for all survey respondents:

1. Improve existing transit service (20%)
2. Improve places for biking (17%)
3. Improve places for walking and rolling (17%)

Figure 3. Transportation investment priorities (shown as number of coins respondents assigned to investment categories)



The survey asked respondents to share their project priorities and provide additional feedback for transportation agencies to consider. There were 302 open-ended comments that mentioned multiple themes. Some of the themes include:

- Access – bike/pedestrian (107 mentions)
- Transit connections (98 mentions)
- Climate impacts of transportation (30 mentions)
- Transit frequency (28 mentions)
- Decreased traffic and congestion (24 mentions)
- Safety – bike/pedestrian (21 mentions)

- Safety – transit (13 mentions)

Survey participants

The survey was provided in English, Spanish, Vietnamese, Simplified Chinese and Russian. Metro partnered with the Community Engagement Liaisons (CELs) Program to increase participation in under-represented communities.

Survey outreach methods for historically underserved communities included:

- 118 emails and direct messages sent
- 50+ project flyers distributed
- 30 phone calls and one-on-one support calls to help individuals take the online survey
- 30 in-person interactions
- 16 social media posts

Respondents had the option to provide demographic data on key identifiers like race, income and language preferences. Groups that are underrepresented in respondent information by 4 percent or more are indicated in red.

Table 1. County of residence (890 respondents)

County	Survey Percent	2020 Census
Clackamas	14%	19%
Multnomah	61%	47%
Washington	23%	34%
Clark	1%	--
Other	1%	

Table 3: Income (821 respondents)

Annual household income	Survey Percent	2020 Census
\$10,000 to \$19,999	2%	5%
\$20,000 to \$29,999	3%	6%
\$30,000 to \$39,000	4%	7%
\$40,000 to \$49,000	6%	14%
\$50,000 to \$74,999	12%	17%
\$75,000 to \$99,999	13%	13%
\$100,000 to \$149,999	18%	19%
\$150,000 or more	23%	20%
Don't know/prefer not to answer		--

Table 2. Race/ethnic identity (952 respondents)

Racial or ethnic identity	Survey Percent	2020 Census
American Indian/Native American or Alaskan Native	1%	3%
Asian or Asian American	12%	11%
Black or African American	2%	5%
Hispanic, Latino or Spanish origin	6%	14%
White	63%	66%
Slavic/Russian	5%	--
An ethnicity not included here	2%	--
Don't know/prefer not to answer	8%	--