

Ridwell Inc. solid waste facility license public comments

Public comment period: Nov. 1 to 30, 2022



This document contains the public comments received Nov. 1 to 30, 2022 during the 30-day public comment period for the Ridwell Inc. solid waste facility license application. Metro received 56 comments via online form, email and voicemail. Voicemail messages were transcribed using transcription software available through Microsoft Office 365. Staff has numbered the comments in order of date and time received. Please note that the comments received via online form were automatically numbered by the form software (Wufoo); comments No. 1 to 3 were test comments and have not been included in this compilation. A summary of the comments can be found in the staff report for the Ridwell Inc. solid waste license.

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From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#4]
Date: Tuesday, November 2, 2021 7:37:51 AM

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Name	Lisa Hummell
ZIP code *	97030
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am a Ridwell subscriber. I believe this is a great opportunity for Ridwell to have a facility here in PDX. They are doing a great service and are transparent in their recycling/reuse processes. I support this application 100%.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#5]
Date: Tuesday, November 2, 2021 8:48:37 AM

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Name	Aaron Douglas
ZIP code *	97202
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Grateful that someone wants to work on recyclables – big fan of Ridwell. They recycle items Metro can't seem to deal with.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#6]
Date: Wednesday, November 3, 2021 5:42:47 PM

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Name	Nick French
ZIP code *	97218
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I have reviewed Ridwell's application. My question is, does the new application change anything in the scope of the materials, amount of recycling, or collection vehicles that the company has presently been conducting during 2021?

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#7]
Date: Wednesday, November 3, 2021 5:58:40 PM

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Name	Jacque DeVore
ZIP code *	97202
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

I am an avid recycler and go to great lengths to reduce, reuse and then recycle. I have personally been subscribing to Ridwell for several months mostly for the convenience. I know that most of the items they pick up can be recycled but I have to spend time and money transporting those items to drop off sites and I believe this service increases the rate of recycling of these items.

If you want the general public to recycle you have to make it convenient and easy. Otherwise people will choose to just throw it away rather than take the extra step to take it somewhere. Also, many people will not take the time and effort to seek out where they can recycle or repurpose. Again the convenience of at least those 4 items they consistently take I believe will increase the likelihood of keeping those items out of the landfill.

If you can keep in mind Ridwell is trying to do the right thing just like Metro is so a solution that allows everyone to work together seems to make the best sense.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#8]
Date: Thursday, November 4, 2021 3:35:45 PM

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Name	Ann Rinehard
ZIP code *	98685
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	If this service operates as presented, it would be a valuable addition to efforts to help the local environment. I hope it would extend into the Vancouver/SW area, as well.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#9]
Date: Monday, November 8, 2021 6:15:19 AM

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Name	Maria Opie
ZIP code *	97212
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I think ridwell should be granted the opportunity. They provide a valuable service. My only concern is that the cost of recycling with them is too expensive for many to consider it a reasonable option. Still, I think we need their service in our community.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#10]
Date: Monday, November 8, 2021 6:19:02 AM

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Name	Patricia Neuenschwander
ZIP code *	97060
Email *	<div style="background-color: black; width: 100px; height: 1.2em;"></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I value Ridwell's commitment to keeping additional recyclable items out of our landfills. I am willing to pay extra for their services and therefore would approve of their request for the sorting site. Thank you for the opportunity to weigh in on this valuable community service option.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#11]
Date: Monday, November 8, 2021 6:20:35 AM

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Name	Kristin Harvey
ZIP code *	97222
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I fully support this application and Ridwell . I have a Ridwell subscription and what they are doing is not only fantastic ,but necessary and responsible. We need strong resolutions to waste and this cannot wait.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#12]
Date: Monday, November 8, 2021 6:41:25 AM

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Name	Angie Hamilton
ZIP code *	97229
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

Ridwell provides a valuable service in recycling non-curbide recyclables and the ability to donate items to others in the community, such as diapers, cooking dishes and utensils, wine corks, crayons, children's books, etc. No other company offers the option to recycle batteries, plastic bags, textiles, light bulbs and #1 and #6 plastics at my door. It would be absolutely terrible to see this service shut down given that metro does not allow these items in regular curbside recycling. The only thing I would love to see happen is an expansion of the program to everyone who wants it. Respectfully yours,

Angie H.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#13]
Date: Monday, November 8, 2021 6:51:15 AM

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Name	Jennifer Larsen
ZIP code *	97006
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

Riddell provides a valuable service that is not available through curbside pickup. While it is possible in some cases to sort and recycle some things Riddell picks up, the fee or travel time to dispose of things like plastic film, Styrofoam, used textiles, batteries, lightbulbs, and other items can be expensive, time consuming and labor intensive. Our family greatly appreciates the opportunity to keep more items out of the landfill And to participate in the rotation of items collected that are or can be used by others – school supplies, old costume jewelry or bags, towels and toiletries, etc. The valuable and responsible service is important to our family and our community – not to speak of doing the right thing to keep trash out of and fills and oceans when possible– for the planet. Ending this optional service teaches the wrong lesson to our youth and community.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#14]
Date: Monday, November 8, 2021 7:45:19 AM

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Name	Samantha Hancock
ZIP code *	97212
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Please, please, please approve this application for Ridwell so they can continue to provide a VERY valuable service to their customers. Recycling the materials they do where not many other, if any, places do is the reason why I joined. It would be a total shame to not allow that any longer.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#15]
Date: Monday, November 8, 2021 8:19:38 AM

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Name	Kristina McMahon
ZIP code *	97005
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Please approve this application, they provide a valuable service.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#16]
Date: Monday, November 8, 2021 8:56:10 AM

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Name	Rebecca Kincaid
ZIP code *	97219
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Ridwell provides a valuable service, allowing my household to recycle things that otherwise would go into a landfill such as styrofoam and plastic containers. This service needs to continue.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#17]
Date: Monday, November 8, 2021 9:38:39 AM

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Name	Carey Booth
ZIP code *	97214
Email *	<div></div>

What would you like to share with Metro about Ridwell's solid waste facility license application? *

I have been using Ridwell to easily pass along clothing, plastic bags, light bulbs, batteries, and sometimes a unique category. I appreciate the convenience of the twice-a-month pickup and their use of cloth bags and metal bin. The visibility of the bin on front porches helps others to learn about options other than the trash can/landfill for these items. They do not compete with the regular trash/recycling/yard debris and food scraps haulers. I think they should be encouraged to fill this niche in waste stream management. I am a Master Recycler, and this fits within the reduce/reuse/recycle ethic.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#18]
Date: Monday, November 8, 2021 9:39:04 AM

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Name	Liz Cronin
ZIP code *	97008
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am a ridwell subscriber. I appreciate the plastic recycling service they provide. I am in support of the application

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#19]
Date: Monday, November 8, 2021 9:56:16 AM

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Name	William Neuhauser
ZIP code *	97232
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I believe this should be approved. Ridwell offers an innovative alternative for recycling otherwise waste materials and the facility is in an appropriate location.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#20]
Date: Monday, November 8, 2021 10:15:22 AM

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Name	Judy Caruso
ZIP code *	97224
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>This service is an opportunity for the council and other citizens it represents to do something positive to improve our environment. The more people who contribute to the Ridwell service the less waste will go into our landfill. Our children's future need political intervention to improve our eco systems. As a former garbage mans daughter my fathers voice is ringing in my ear. "Your generation is creating a disservice to our eco system". Please accept the application and please explain to citizens why Tigard residence need to support this effort.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#21]
Date: Monday, November 8, 2021 10:27:06 AM

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Name	Kathleen Bergquist
ZIP code *	97223
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Please support this effort. We're still waiting for the City of Tigard to approve their operations in Tigard even though Beaverton, Tualatin and Portland have all approved their operations. Being able to recycle the large amounts of everyday plastic would be an absolute godsend. Ridwell having a facility at the airport to process this material would certainly aid in that objective. Thank you.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#22]
Date: Monday, November 8, 2021 10:50:31 AM

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Name	Kristin Barton
ZIP code *	97223
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	We are in full support of having Ridwell in our Tigard neighborhood. There is no better time than now to get services like Ridwell in our neighborhoods to do what we can at the local level to combat climate change. I know many people that use the service in surrounding areas and are very pleased with their service and initiative. Please add this service to our zip code.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#23]
Date: Monday, November 8, 2021 11:06:45 AM

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Name	Robert Bernstein
ZIP code *	97215
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	have used their service..works well..we need to recycle..in favor of permit..

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#24]
Date: Monday, November 8, 2021 11:20:30 AM

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Name	Aaron Gray
ZIP code *	97223
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

As a Washington County resident, I've been very frustrated by the roadblocks thrown up by the Washington County Haulers Association in their attempt to prevent Ridwell from operating in Washington County. The haulers, in their bid to protect their business interests, are intentionally making it harder for people like me to recycle or make available for re-use materials that the haulers don't collect and haven't found markets for. This process should be about ensuring as much waste as possible is captured and diverted from landfills, not about not about enforcing spurious monopolies. Please do the right thing and clear the path for Ridwell so households can more easily recycle more materials. Thank you.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#25]
Date: Monday, November 8, 2021 2:16:23 PM

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Name	Jamilyn Zepp
ZIP code *	97224
Email *	<div style="background-color: black; width: 100px; height: 1.2em;"></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Please approve this application! We need more options to recycle our waste. Ridwell is a highly ranked company that has a history of helping with recycling things that metro government can not. I am saving my plastic wrap and clamshell packaging for Ridwell. Thank you!

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#26]
Date: Monday, November 8, 2021 4:01:38 PM

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Name	Sara Packer
ZIP code *	97211
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Ridwell is a wonderful service that supplements our regular Metro recycling program and keeps waste out of the landfill. They are responsible about telling subscribers exactly how and where each category of recycling goes. There are no barges towing the stuff to dump it in developing countries. Lots of the recyclers are local. Yes, please give them a waste facility license!

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#27]
Date: Monday, November 8, 2021 4:22:44 PM

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Name	Ashley McMahon
ZIP code *	97062
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Yes! We use their home service and we love it. Great way to recycle non curbside items

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#28]
Date: Monday, November 8, 2021 5:57:00 PM

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Name	Nancy Mogielnicki
ZIP code *	97212
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am a Ridwell customer and have been very much impressed by their organization, their mission and their helpful, prompt customer service. I can't foresee any reason that this license should not be granted.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#29]
Date: Monday, November 8, 2021 8:19:42 PM

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Name	Cheryl Payne
ZIP code *	97223
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I support the approval of the license application for Ridwell. We need more recycling options for alkaline batteries, clamshells and all of the other unique items they intend to collect and repurpose or reuse or resell. I wish they were collecting in my area. Thank you!

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#30]
Date: Monday, November 8, 2021 9:10:06 PM

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Name	Jennifer C
ZIP code *	97229
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Ridwell is a great service. Love the convenience that Ridwell provides. Feels good to be able to recycle so much so conveniently.



WASHINGTON COUNTY OREGON

November 8, 2021

SENT VIA EMAIL

Joanna Dyer
Metro
600 NE Grand Ave.
Portland, OR 97232-2736

Re: Opportunity to comment on Ridwell Inc. solid waste facility license application

Dear Joanna,

Thank you for the opportunity to comment on Ridwell Inc.'s solid waste facility license application. As a local government responsible for solid waste collection, it is the policy of Washington County to protect the health, safety and welfare of the people of the county by providing a coordinated countywide program for the safe, economical and efficient collection, storage, transportation and disposal of wastes and solid wastes. To ensure solid waste collection programs are operated responsibly, equitably and consistently throughout our community the County has developed Washington County Code Chapter 8.04 and the Washington County Solid Waste and Recycling Administrative Rules.

Washington County requires that solid waste service providers under its regulatory authority conform to all rules, regulations and requirements imposed by another agency of jurisdiction. We appreciate similar efforts of Metro, for example the requirement that franchised solid waste facilities only accept waste generated inside the Metro region from persons who are franchised or permitted by a local government (see Metro Solid Waste Facility Franchise No. F-002-20C, section 3.3.3 as an example).

To ensure our regional solid waste system continues to operate harmoniously, I request Metro consider similar language for Ridwell's solid waste facility requiring that materials collected and received at the facility have been collected, transported, and stored in accordance with applicable local, regional, state, and federal rules and regulations.

Thank you for your consideration.

Thomas Egleston
Solid Waste & Recycling Manager
Washington County Department of Health and Human Services

Department of Health and Human Services — Solid Waste & Recycling

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#31]
Date: Tuesday, November 9, 2021 9:26:50 AM

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Name	Eric Leatham
ZIP code *	97219
Email *	<div style="background-color: black; width: 150px; height: 1.2em;"></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I believe that we need to recycle as much material as we can and this facility would ensure that can occur.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#32]
Date: Tuesday, November 9, 2021 10:41:13 AM

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Name	Paulette Busch
ZIP code *	97229
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>My husband and I own a home in Washington county near Beaverton and Portland. As responsible citizens, we try to reuse and recycle as much as possible. Ridwell is one more tool for us to accomplish this commitment to our planet. We believe Ridwell provides a very useful service for many people in the metro area who participate in curbside recycling and want to recycle as much as possible that isn't included in the curbside bins. Also for elderly people this service is very convenient.</p> <p>Thank you for considering our comment.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#33]
Date: Tuesday, November 9, 2021 11:33:27 AM

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Name	Alice Mott
ZIP code *	97222
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>I heard a good interview with the Ridwell folks on KBOO and am in favor of the license application--absolutely. Also I would like to find out how to take part in their recycling efforts. Even though I am a one person house hold, I recycle what I can according t Metro's fact sheet, displayed in my kitchen.</p> <p>Bottles and cans are picked up by Feed the Hungry folks to bolster their budget.</p> <p>Thank you!</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#34]
Date: Tuesday, November 9, 2021 12:09:48 PM

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Name	Joan Bradley
ZIP code *	97206
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am in favor of granting a license to Ridwell recycling facility.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#35]
Date: Tuesday, November 9, 2021 1:47:46 PM

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Name	Shawna Mantey
ZIP code *	97223
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

At the moment, City of Tigard resident's (and others in the Metro area) do not have an easy way to recycle the following as it is not accepted by Pride Disposal as a pick up option:

*Plastic film – ziploc bags, bubble wrap, air pillows, grocery bags, prime shippers, bread bags, newspaper bags, produce bags, outer wrappings, cereal bags, and more

*Threads – clothing, shoes, towels, sheets, fabric scraps

*Lightbulbs

*Batteries

*Portable devices

*Styrofoam – blocks, peanuts, cups and containers, food and meat trays, shiny and flexible, flex film, shipping coolers

*Fluorescent Light Tubes

*Clamshells – deli containers, fruit and berry containers, egg cartons, salad containers, clear takeout containers, plastic cookie trays, plastic herb containers

If we wish to recycle these materials to be good stewards of our Earth, we must get in our cars and increase our carbon footprint by driving to Aglyx (#6 styrofoam only), Goodwill/Salvation Army/etc. (threads in good shape only), Home Depot/Lowes (Lightbulbs), BatteriesPlus (Batteries), Free Geek (Portable Devices), and there are no options locally for recycling plastic film which is by far one of our largest recycle needs!

Most people will not/cannot afford to take time out of their busy schedules to drive around and recycle these materials so they are going into the landfill. We need an easier way and Ridwell provides that! They are also transparent about WHERE the recycled materials are going – something that Pride Disposal (and other waste handlers) does not provide.

We need to do our part to reduce the 17.6 billion pounds of plastic that is dumped into the ocean EVERY YEAR and make sure that batteries and light bulbs are not polluting our ground and waterways.

Please approve Ridwell's facility license application as they are providing an excellent resource to our communities by making it easier for us to recycle the items that our waste handlers do not.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#36]
Date: Tuesday, November 9, 2021 8:36:15 PM

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Name	Gaynor Hills
ZIP code *	97213
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Please approve I love this service especially their clam shell pick ups we get too many from the grocery store

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#37]
Date: Tuesday, November 9, 2021 8:47:35 PM

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Name	Sheilagh Griffin
ZIP code *	97206
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am a Ridwell customer and I so appreciate what they are doing. I am a past board member for WashCo Bikes, a non-profit organization. Ridwell collected and donated bikes, bike parts and gear and donated it to WashCo bikes. This organization is a great environmentally aware organization and I believe they should have their application approved.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#38]
Date: Sunday, November 14, 2021 12:47:21 PM

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Name	Michael Rutten
ZIP code *	97068
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>As a private citizen that I support Ridwells's Solid Waste facility application and it must be approved.</p> <p>I use Ridwells services for their plastic film, bag, and #1 plastic pickup which are items that Metro Recycling will not pickup.</p> <p>There is so much plastic that goes into the landfill that the more we can keep it out the better, so facilities like Ridwell need to have everyone's support if we are going to get serious about plastic pollution.</p> <p>\-thank you</p> <p>Michael Rutten</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#39]
Date: Monday, November 22, 2021 8:46:18 AM

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ZIP code *	97229
Email *	
What would you like to share with Metro about Ridwell’s solid waste facility license application? *	<p>Please approve Ridwell’s application. They provide an important service in helping people recycle difficult to recycle things.</p> <p>I wish Metro could expand Metro’s program to accept clamshell and other common #1 , 5, and 6 plastic containers. I would happily clean and sort by numbers and drive to a drop off location.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#40]
Date: Tuesday, November 23, 2021 8:33:51 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Jason Coulter
ZIP code *	97060
Email *	[REDACTED]

What would you like to share with Metro about Ridwell's solid waste facility license application? *

Ridwell covers the gaps in recycling that your providers leave. Further, the recycled items are placed into sorting bags by the customers (me) and left to be picked up, so the amount of "sorting" they do at the warehouse is minimal compared to West Rock Recycling in the Woodstock neighborhood, with all the conveyor belts and machinery. Different operational model. I'm all for them being here, hopefully expanding, and providing this very valuable service that Metro, and other public recyclers do not offer for some reason, even though the need was always there. They picked up the ball you all fumbled for whatever reason(s).

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#41]
Date: Tuesday, November 23, 2021 9:17:57 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Erin Roger
ZIP code *	97035
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	We are very excited to have Ridwell as a supplemental recycling service. They will make recycling easier for homeowners, and help keep more items out of our landfills for a cleaner planet!!

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#42]
Date: Tuesday, November 23, 2021 10:15:38 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Alison Harmon
ZIP code *	97212
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>I started using Ridwell about two months ago and am so pleased with the company. It has cut my garage in half. Garbage that is not going into landfills. Don't let bureaucratic red tape get in the way of doing something good for the environment. My guess is that people who are willing to pay extra for a service like this are also very mindful of what should not or cannot be recycled.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#43]
Date: Tuesday, November 23, 2021 10:24:15 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Anthony Greene
ZIP code *	97280
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Ridwell is a valuable service that recycles materials that many other sanitation services in Multnomah County do not recycle. We need more innovative business like Ridwell and less red tape. It's nearly impossible to get permits in Portland due to the bureaucratic quagmire fostered by the City of Portland. Ridwell is a valuable service needed by taxpayers to help reduce land waste and make up for the irresponsible City and County officials lack of action

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#44]
Date: Tuesday, November 23, 2021 11:59:26 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Elaine Rybak
ZIP code *	97225
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>For heaven's sake, PLEASE do everything you can to support this company and get them their permit without a lot of bureaucratic foot dragging. Please issue them a license to operate. We need this company and the work they are doing! And we need a way to stop putting all this plastic into landfills. The best way to do that is to stop producing this waste at the start. But, until then, HELP Ridwell get going! Thank you for this opportunity to comment on this application.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#45]
Date: Tuesday, November 23, 2021 12:28:16 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Nancy Cushing
ZIP code *	97229
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I love Ridwell and they are providing a much needed opportunity to recycle/reuse many items that our current providers do not offer. Let them carry on, we need them

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#46]
Date: Tuesday, November 23, 2021 8:15:31 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Michele Wier
ZIP code *	97213
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	<p>I think their attorneys are correct that you don't understand the unique service they provide and are therefore requiring this permit when it really shouldn't be required. That said, APPROVE IT. There is absolutely no reason not to do so. They are trying to provide environmentally sound alternatives that you can't seem to provide. LET THEM. Then, revise your rules to recognize these sorts of alternatives so it is no longer required.</p>

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#47]
Date: Friday, November 26, 2021 7:07:02 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Elizabeth Tegen
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ZIP code *	97225
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Email *	
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What would you like to share with Metro about Ridwell's solid waste facility license application? *

I very much enjoy having a new recycling option for the hard to recycle items and Ridwell's focus on reusing certain items through distribution to local non-profits. Ridwell is very transparent about the impact I have as a recycler and I appreciate the communications they send out about common recycling mistakes so we can improve the recycling rate. It would be a shame if they do not receive a license. We need space for companies that are innovating in the reuse, reduce and recycle space. This is not a replacement for my curbside recycling, rather an add on on top of it, meaning I am paying for two services.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#48]
Date: Saturday, November 27, 2021 9:16:35 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Meredith Farrell
ZIP code *	97006
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Ridwell is a fantastic company, honest – with a focus on doing the right thing. Let's get them every opportunity to do this right in Portland by granting the facility license.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#49]
Date: Saturday, November 27, 2021 9:40:41 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Virginia Bruce
ZIP code *	97229
Email *	<div></div>
What would you like to share with Metro about Ridwell's solid waste facility license application? *	As long as no runoff would go into the nearby waterway/wetland, I think this application should be approved. We all need to support creative recycle/reuse options.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#50]
Date: Saturday, November 27, 2021 12:58:15 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Colleen Kelly
ZIP code *	97211
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I fully support Ridwell's application. They have a great mission; effective and easy to use service; and clear education about how to recycle effectively. It would be a shame to lose a company helping the city reach its sustainability goals.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#51]
Date: Saturday, November 27, 2021 2:06:57 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	ERIKA KELLEY
ZIP code *	97213
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	Very supportive of this business and need more creativity like this in how to change our society.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#52]
Date: Monday, November 29, 2021 7:51:11 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Carol Powers
ZIP code *	97229
Email *	[REDACTED]
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I am a strong supporter of Ridwell's concept and would like to see their application approved. It's really a misnomer to call these materials "waste" because they're recyclables, not trash.

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#53]
Date: Monday, November 29, 2021 9:52:03 AM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	Lisa Thornton
ZIP code *	97213
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	I use Ridwell service and would appreciate if they got a large area to sort and recycle goods. This is keeping these products, esp. plastic out of the traditional trash.

From: [feedback](#)
To: [Joanna Dyer](#)
Subject: FW: Ridwell
Date: Tuesday, November 30, 2021 12:25:12 PM

Hi Joanna – Pam mentioned Ridwell comments should go to you. This was sent in via the contact us button on the website. Are you able to respond? Thanks!

Smiles,

Laura Garlie
[REDACTED]

From: Borrud via Metro [mailto:feedback@oregonmetro.gov]
Sent: Sunday, November 28, 2021 5:55 PM
To: feedback <feedback@oregonmetro.gov>
Subject: Ridwell

New feedback form submission: submitted on Sunday, November 28, 2021 - 5:55pm

###

First name: Alan

Last name: Borrud
[REDACTED]

Subject: Ridwell

Comment or question:

At a time when government has a hard time assisting the public with recycling all the plastic that inundates our daily lives, along comes Ridwell with a marketplace solution for some of this problem for those who can afford the monthly subscription fee.

DEQ appears to be making it difficult as Ridwell works to assist in a solution for recycling some of these plastics. There are times when I am disillusioned with the state of our government's ability to find solutions for our problems. This is one of them. I would hope that Metro can see Ridwell as part of the solution for our plastic pollution problem and grant them a solid waste facility license.

Thank you

###

From: Wufoo
To: [SWICC](#)
Subject: [External sender]Comment on Ridwell facility license application [#54]
Date: Tuesday, November 30, 2021 4:46:31 PM

CAUTION: This email originated from an **External source**. Do not open links or attachments unless you know the content is safe.

Name	LISA KEPPINGER
ZIP code *	97203
Email *	
What would you like to share with Metro about Ridwell's solid waste facility license application? *	As a Ridwell subscriber, I believe in their mission to expand recycling services that are not available in our Metro system. I applaud their good work and I feel this waste facility would be a good support to our community to help us improve recycling services and our environment!

From: Cisco Unity Connection Messaging System
To: [REDACTED] [region.org](#)
Subject: Message from JASON COULTER ([REDACTED])
Date: Tuesday, November 23, 2021 8:40:10 AM
Attachments: [VoiceMessage.wav](#)

Transcription on next page.

Audio file

11/23/2021

Transcript

My name is Jason Coulter. I live in Troutdale, Oregon and I'm a Ridwell customer and I think that they absolutely should be granted a permit, although I don't even think that they need one, as everything they pick up is pre-sorted by the customer placed into individual cloth bags based on what type of product it is. And then they pick it up and take it to their warehouse.

Now this is not a typical recycling facility like you have with, say, WestRock in the Woodstock neighborhood. I dealt with that location as the City of Portland noise inspector back when I was in that role. And the facility is in a very different location than what Ridwell is. Ridwell is off in a commercial industrial corridor up by the airport. There is no residential use around them whatsoever. Unlike the West Rock facility in Woodstock, which has residential homes immediately across the street. Uhm, having done noise inspections on that location on three or four different times, it was very loud. It was very messy. There was a lot of 18 Wheelers rolling in and out of there through the residential neighborhood, which was causing issues with Street. Uh, the surface of the street was deteriorating because of the heavy trucks and the constant traffic. Besides, the incessant amount of noise coming from there due to the heavy equipment that they used to move the recycled materials around.

Uhm had several complaints on the location, though I could never really pinpoint a noise violation as they were intermittent and impact sounds, meaning something drops and it's an immediate quick half of a second sound, but they were quite significant.

Uhm, this one is well tucked off in an area surrounded by nothing other than commercial industrial use. It makes more sense where it's located and therefore their permit should be granted if they even need one because again, they're not doing the same type of sorting as say WestRock or other recyclers, because the stuff is already presorted before they pick it up with their vehicles and take it to their facility.

And I think they provide an incredibly valuable service that covers gaps that other providers through the public are not covering things like batteries and clothing and light bulbs. All the stuff that waste management and the local public recycling and waste hauling providers do not cover. They pick up that gap, so it's absolutely needed, and I'm not sure why you guys never did that in the first place. Other than maybe it was cost. Well, they're picking that slack up for y'all, so you should definitely grant them the permit and allow them to operate because it is a smart business model. That is something that is needed.

And if we don't reduce, reuse and recycle, our kids aren't gonna have a planet to grow up in that looks anything like the one we live in now.

Thank you.

From: [SWICC](#)
To: [SWICC](#)
Subject: RE: Message notification: Voice message from GRAMBERG,MINDY [REDACTED]
Date: Tuesday, November 30, 2021 3:50:14 PM
Attachments: [Mindy Granberg Ridwell public comment 11292021.docx](#)

From: Ask Metro
Sent: Monday, November 29, 2021 1:38 PM
To: Joanna Dyer <Joanna.Dyer@oregonmetro.gov>
Subject: FW: Message notification: Voice message from GRAMBERG,MINDY [REDACTED]

Hello Joanna,

I hope you are doing well. We received a customer's voice mail regarding Ridwell; I believe we should forward any additional comments to you.

Thank you,
 Jorge
 Metro Recycling Information
 503-234-3000

Have questions about home recycling? Check out [RecycleOrNot.org](#)
 Instagram: @RecycleOrNot (English), @ReciclarONo (Español)
 Did you notice my font is large? A minimum 14 point font size is recommended for accessibility purposes.



From: Cisco Unity Connection Messaging System [[mailto:\[REDACTED\]@region.org](mailto:[REDACTED]@region.org)]
Sent: Monday, November 29, 2021 9:58 AM
To: Ask Metro <askmetro@oregonmetro.gov>
Subject: Message notification: Voice message from GRAMBERG,MINDY [REDACTED]

Voice Message from GRAMBERG,MINDY

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Intelligent Notifications

Intelligent Notifications deliver rich, customizable, and actionable voice message notifications. When connected to the corporate network, they provide users the ability to play, reply, forward, mark unread, and delete a specific message.

Audio file

11/23/2021

Transcript

Hi, my name is Mindy Granberg.

I live in Southeast Portland and I wanted to voice my UM support of the company Ridwell, and I think this is the line I'm supposed to call to ask you guys to please work with this company. Make them jump through a bunch of hoops. UM, they do good work. They are in the uh, taking a lot of plastic out of the landfills, and I request that metro help them obtain that goal without a bunch of red tape and hoops and fines and UM processes to work through. If you have any questions, I can be reached at [REDACTED]
Thank you so much.



November 29, 2021

Joanna Dyer
Solid Waste Authorization Coordinator
Metro
600 NE Grand Ave.
Portland, OR 97232

Dear Joanna:

Thank you for the opportunity to comment on Ridwell Inc.'s application to Metro for a Solid Waste Facility License.

The City of Lake Oswego is responsible for regulating the collection of solid waste, including recyclable materials, within our city limits. Our solid waste collection franchise agreement and administrative rules ([Lake Oswego Ordinance No. 2600](#)) are designed to protect the health, safety, and welfare of Lake Oswego residents; ensure safe, economical, and comprehensive solid waste service; ensure rates are just and reasonable; prohibit rate preferences; and provide for technologically and economically feasible recycling and resource recovery through the collection franchise.

The City's regulations require that the franchisee comply with all applicable federal, state, and local laws and regulations relating to driving, transportation, collection, disposal, and processing of solid waste, recycling, or yard debris materials (Ord. 2600, 3.1.19). To ensure that the City of Lake Oswego and other local jurisdictions in our region can continue to meet the goals of our solid waste collection policies, we encourage Metro to include a similar provision for Ridwell's solid waste facility requiring that materials accepted at the facility are collected, transported, and processed in accordance with applicable local, state, and federal rules and regulations.

Local governments, Metro, and the State each manage different components of Oregon's waste and recycling system, and by working together we ensure that the system works effectively for all. We appreciate Metro's collaborative approach to working with local governments to ensure waste in our region is managed in a way that promotes environmental protection, public health, and equity.

Thank you for your consideration.

Sincerely,

Amanda Watson
Sustainability Program Manager
City of Lake Oswego

WIGOD LAW OFFICES

Ashley B. Wigod
7175 S.W. Beveland St. #210
Tigard, Oregon 97223
Phone: (503) [REDACTED]
Email: [REDACTED]

SENT VIA EMAIL

January 14, 2022

Metro
Attn: Joanna Dyer
Solid Waste Authorization Coordinator
600 NE Grand Ave.
Portland, OR 97232-2736
[REDACTED] (mobile)

Re: Ridwell – Response to Public Comments

Dear Ms. Dyer:

Thank you for the opportunity to respond to the public comments received in response to Ridwell's license application to collect non-commingled source separated recyclable material.

Ridwell is honored and grateful for the 55 public comments submitted in support of its service.

Below are responses to the two comments from local governments:

1. **Lake Oswego.** Lake Oswego requests that materials received and accepted at Ridwell's MRF Facility "are collected, transported, and processed in accordance with applicable local, state, and federal rules and regulations."

Metro's Administrative Rules and MRF Licenses for Source Separated Recyclable Material Facilities, already requires Licensees to Comply with all applicable laws in Section 5.01-1145(1) (bold and italicized for emphasis):

"Licensee must fully comply with ***all applicable local***, regional, state and federal laws, rules, regulations, ordinances, orders and permits ***pertaining in any manner to this license***, including all applicable Metro Code provisions and administrative procedures adopted pursuant to Chapter 5.01 whether or not those provisions have been specifically mentioned or cited herein. All conditions imposed on the operation of the facility by federal, state, regional or local governments or agencies having jurisdiction over the facility will be deemed part of this license as if specifically set forth herein."

If Lake Oswego's request requires compliance with local regulations pertaining to the license, this requirement is already included by 5.01-1145 and in Section 12.1 of the license. No additional provision is necessary.

If Lake Oswego requests Metro enlarge its requirements for compliance with applicable local law beyond what pertains to the license, we question whether such an enlargement is authorized by Metro Code or Metro Administrative Rules.

Washington County. Washington County proposes Metro include a provision similar to one found in Transfer Station Franchise No. F-002-20C, which was issued to Pride Recycling Company's Transfer Station. This addition would be unnecessary and inappropriate.

First, as noted above, Metro's MRF license already includes a well-established requirement for applicable local regulations. Washington County provides no rationale for how expanding or modifying the existing requirements benefits Metro's regulatory oversight.

Second, there is no basis for using the specific language proposed by Washington County. Notably, while Washington County indicated that their proposal was based on requirements from another (ostensibly) relevant Metro license, their letter omitted the bold and italicized portion of the actual provision they cited:

“The franchisee is authorized to ***accept putrescible*** waste generated inside the Metro region only from persons who are franchised or permitted by a local government unit to collect ***and haul putrescible waste.***”

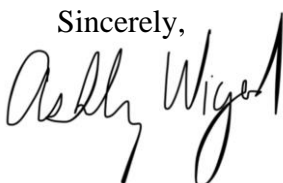
This provision proposed by Washington County is not applicable to Ridwell's MRF facility for the following reasons:

1. Ridwell's facility is not a transfer station because Ridwell's facility does not receive putrescible waste.
2. Ridwell's facility is categorized as a MRF because it receives source separated recyclable material. No similar provision to the one proposed by Washington County exists in any other Metro issued MRF license.
3. Even when Transfer Stations are authorized and required to accept source separated recyclable materials, no similar provision to the one Washington County proposes, is imposed on Transfer Station franchisees' receipt of source separated recyclable materials (See Franchise No. F-002-20C, Section 3.7).
4. If Metro includes the provision suggested by Washington County, or something similar, it will be inserting a new provision, that applies only to Ridwell, and not to any other facility, whether a Transfer Station or a MRF, in its receipt of source separated recyclable materials.

Inserting a provision that no other Franchisee or Licensee must comply with would inappropriately single Ridwell out without any basis. We see no reason to do that, nor do we see how adding a new provision would benefit Metro's regulatory oversight of Ridwell's facility.

In summary, the Compliance with Law provision, adopted in 5.01-1145, and included in MRF licenses in Section 12.1, grants Metro broad authority to require compliance with all applicable laws pertaining to Ridwell's license. No other special provision is warranted.

Sincerely,



Ashley Wigod