



MULTNOMAH COUNTY

METRO SUPPORTIVE HOUSING SERVICES PROGRAM

Quarter One Progress Report: July 2021-October 2021

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Introduction

Metro Council approved Multnomah County's Local Implementation Plan (LIP) in May 2021, and revenues from the Metro Supportive Housing Services Measure (SHS) became available to the counties in July 2021.¹

The Joint Office of Homeless Services (JOHS) proposed a budget for the projected Metro SHS revenues for the current fiscal year, revenues that won't reach their full allocation until future years. The SHS budget approved unanimously by the Multnomah County Board of Commissioners focused on objectives set out in the LIP.

The LIP was crafted with extensive community feedback, including from people who've experienced homelessness. Because of that engagement, the LIP was unanimously approved by the A Home for Everyone Coordinating Board and the Multnomah County Board of Commissioners.

Already, these funds are making a difference.

They have already helped community members lease apartments. As detailed below they are paving the way for motel and alternative shelter beds, some already under construction. They are helping to expand hygiene and employment programs. They are also building additional capacity for street outreach, funding dozens more workers focused on behavioral health and housing navigation.

That urgent progress has happened despite a lingering COVID-19 pandemic that continues to challenge our shared work as a community protecting the health of our neighbors experiencing homelessness.

Since July 1, 2021, the JOHS has been working diligently to implement this budget by investing in expanded permanent housing placement capacity and wrap-around support services, a range of outreach and shelter strategies, as well as prevention services, all made more critical in light of the continued impact of the COVID-19 pandemic on those experiencing and at risk of homelessness.

In keeping with the values of SHS ballot measure and the LIP, Multnomah County's Fiscal Year 2022 year one SHS budget and investments will address chronic homelessness while also prioritizing the expansion of culturally specific services capacity and the integration of health and homeless services.

¹ Revenues are paid based on the amount received on a quarterly basis. Metro estimates the largest collection will take place annually in the 4th quarter; for this fiscal year that will be in April 2022. The Metro Supportive Housing Services Measure is funded through a one percent tax on all taxable income of more than \$125,000 for individuals and \$200,000 for joint filers and a one percent tax on profits from businesses with gross receipts of more than \$5 million. Funding is collected and allocated every year until 2030, when it can be renewed.

The JOHS is also making critical investments in provider and jurisdictional capacity. These investments are building on a foundation within the JOHS, Multnomah County, and the provider community to scale up services and to improve the system’s ability to collect and report on data on the key SHS performance indicators.

In addition to making critical investments in these areas during the first quarter of this fiscal year, the JOHS has engaged extensively with Metro, Washington County and Clackamas County on planning for the new regional framework for supportive housing services envisioned by SHS.

Metro Supportive Housing Services Programming

Below is a breakdown of SHS investments across major programmatic areas, including: System Access, Assessment & Navigation; Supportive Housing; Housing Placement & Retention; and Safety Off the Streets.

System Access, Assessment & Navigation

The LIP identified an immediate and ongoing need for expanded support for those who are unsheltered and struggling with behavioral health challenges, so they can connect to critical services. This need has been exacerbated by the COVID-19 crisis, which has made the connection between health and the lack of housing clearer than ever. In response, the JOHS, in partnership with the Multnomah County Health Department, has made significant year one SHS investments in expanding various forms of navigation, behavioral and physical health outreach, as well as other methods of connecting people to services and housing.

Table 1: System Access, Assessment & Navigation - Metro Expansion

Program	Funding Amount	Annual Increased Capacity	Contract Finalized	Hiring	In Operation
Street Outreach Expansion:					
Navigation Team	\$1.5M	1500 Engagements & Referrals	In process	Ongoing	2nd Quarter
Mental Health Outreach	\$500K	TBD*	In process	Ongoing	2nd Quarter
PATH Team Navigation	\$560K	Three-person Outreach Team	✓	✓	July 2021
COVID-19 Mobile Shower & Hygiene Response	\$400K	6700 Showers	In process	Ongoing	2nd Quarter
Coordinated Housing Access Team (CHAT) Expansion	\$275K	250 Engagements/ 100 Placements	✓	✓	July 2021

*To be determined: the annual increased capacity, or the outcome, will be defined during the contracting process.

Street Outreach Expansion

Contracted funds expanded early engagement, outreach supplies, food and direct access to shelter beds, treatment resources, and medical services. The Mental Health & Addiction Association of Oregon will be added as a provider to expand peer support services into outreach efforts. Street outreach expansion includes the following:

- **Navigation Team:** The Navigation Team works with the City of Portland's Impact Reduction Program (IRP) and East County jurisdictions to assist unsheltered people in high-impact and unsanctioned encampments to access shelter and other services. SHS funds will be contracted to expand the Navigation Team from five to 20-25 members. This expansion is in addition to an expansion of Navigation Team capacity funded through recently approved surplus City and County business-tax revenue.
- **Mental Health Outreach:** Funds have been contracted to expand Cascadia Behavioral Healthcare's Intensive Street Engagement Team by three full-time positions to increase the team's capacity to offer clinical and peer mental health support to unsheltered people in encampments, as well as access to shelter and housing.
- **PATH Team:** Formerly the Multnomah County Addiction Benefit Coordination (ABC) Team, the Promoting Access to Hope (PATH) team specializes in assisting people who are unsheltered and in shelter programs to access addiction treatment services. SHS funds support three full-time positions to provide addiction support to people experiencing literal homelessness.

COVID-19 Mobile Shower & Hygiene Response

The COVID-19 Mobile Shower & Hygiene Response is a low-barrier employment program focused on creating limited-duration jobs for people imminently at risk of or already experiencing homelessness. This program provides mobile shower and hygiene responses at various sites throughout the county. Currently works with existing partner organizations including Blanchet House, the Multnomah County Sheriff's HOPE Team, the Multnomah County Health Department, Concordia Nursing, local businesses and churches.

Coordinated Housing Access Team Expansion

The Coordinated Housing Access Team (CHAT) provides assessments, document readiness, and housing navigation to adults seeking access to permanent supportive housing. The multi-agency team consists of staff from the Urban League of Portland, Transition Projects, and El Programa Hispano Católico. Contracted SHS funds are expanding staff and services, namely, a Black, Indigenous, and People of Color (BIPOC) collaborative between the Urban League of Portland and El Programa Hispano Católico. This effort has increased outreach and access efforts for the BIPOC community by reducing barriers to culturally specific assessments, services, and system navigation.

Supportive Housing

The LIP sets a goal of expanding supportive housing capacity by 2235 households. Year one SHS funding prioritizes supportive housing programs in the form of long-term housing vouchers, rent assistance, transitional housing or intensive support services. In total, this quarter, SHS funds have been committed to projects that will serve up to 800 households in supportive housing.

Table 2: Supportive Housing - Behavioral Health - Metro Expansion

Program	Funding Amount	Annual Increased Capacity	Contract Finalized	Hiring	In Operation
ACT Team RLRA	\$400K	Up to 100 RLRA Vouchers	✓	✓	September 2021
STP Culturally specific Transitional Housing	\$500K	12-15 beds	✓	Has not started	4th Quarter
Palm 2 Permanent Supportive Housing	\$150K	Program Investment	N/A	N/A	July 2021

Assertive Community Treatment Team Regional Long-Term Rent Assistance

The JOHS, in partnership with the Behavioral Health Division and the County's five Assertive Community Treatment (ACT) Teams, designed and launched a program to connect up to 100 ACT participants experiencing homelessness with RLRA. Home Forward and Northwest Pilot Project provided ACT teams with training on the RLRA Program and the housing search and placement process. ACT teams are now referring households for placement of their long-term housing vouchers.

Stabilization Treatment Preparation Culturally Specific Transitional Housing

SHS funds are contracted through the Multnomah County Behavioral Health Division to create a new 12- to 15-bed culturally specific transitional housing program for Black/African American men who have behavioral health or medical needs and are also involved with the criminal justice system. The program provides specialized support to aid clients in their stabilization and prepares them to meet treatment and/or legal obligations. This expansion will result in a second transitional housing location estimated to open in April 2022.

Palm 2 Permanent Supportive Housing

Contracted through Multnomah County Health Department's Behavioral Health Division, the Palm 2 Permanent Supportive Housing (PSH) scattered-site program provides a rental subsidy and wrap-around behavioral health support to clients who have a disabling mental health condition and who have experienced chronic, long-term literal homelessness. Contracted funding will sustain access to this program.

Table 3: Supportive Housing - Metro Expansion

Program	Funding Amount	Annual Increased Capacity	Contract Finalized	Hiring	In Operation
Portland Housing Bond Units	\$355K	PSH Services paired with 59 units*	In process	Ongoing	3rd Quarter
Metro Housing Bond Units	\$184K	PSH Services paired with 35 units**	In process	Ongoing	2nd Quarter
Site-Based Commitments	\$902K	PSH Services paired with 98 units***	✓	✓	July 2021
Justice Involved Adults Rent Assistance	\$500K	Up to 300 Households placed into permanent housing****	✓	Ongoing	3rd Quarter
Youth System Coordinated Access Placements	\$438K	30 PSH Tenant-Based RLRA Vouchers	In process	Ongoing	3rd Quarter
Senior/Older Adult Permanent Supportive Housing	\$1.6M	115 Households	✓	Ongoing	September 2021

* Home Forward in partnership with El Programa Hispano Católico for the Ellington (20 PSH units and 32 Homeless Preference units), CCC Crescent Court (7 PSH units)

** Do Good Multnomah in partnership with the VA Findley Commons (35 PSH units)

***Do Good Multnomah in partnership with the VA Breitung Building, REACH in partnership with the Urban League of Portland for Renaissance Commons (30 PSH units), CCC Cedar Commons (40 units of PSH).

**** The goal of 300 permanent housing placements requires leveraging other funding sources and access to permanent housing units.

Portland Housing Bond Units

The Ellington is owned by the City of Portland and operated by Home Forward, with services provided by El Programa Hispano Católico. The project will provide 20 units of PSH and 32 Homeless Preference units for families with children. Crescent Court is owned and operated by Central City Concern, which also provides services. It will provide 7 units of PSH for families with children.

Metro Housing Bond Units

Findley Commons is owned and operated by Do Good Multnomah with services provided by the U.S. Department of Veterans Affairs in partnership with Do Good. Findley Commons will provide 35 units of PSH for Veterans.

Site-Based Commitments

The Breitung Veteran Building Site-based Commitment is owned and operated by Do Good Multnomah with services provided by Veterans Affairs in partnership with Do Good. Breitung provides 28 units of PSH for Veterans.

Renaissance Commons Site-based Commitment is owned and operated by REACH CDC with PSH services from the Urban League of Portland. Renaissance Commons provides 30 units of culturally specific PSH units designed for Black/African American households.

Cedar Commons is owned and operated by Central City Concern; Cedar Commons provides 40 units of behavioral-health-focused PSH, including 10 units set aside for individuals enrolled in the Choice² Program.

Rent Assistance for Justice-Involved Adults

As part of the SHS initiative to increase countywide coordination, this new program with Multnomah County's Department of Community Justice will provide up to five years of rent assistance for adults considered justice-involved at the time of referral, i.e. post-prison supervision, pre-trial, and/or jail release.

Youth System Coordinated Access Placements

Contracted with New Avenues for Youth, this program expands housing placement options through the Youth System's coordinated entry process to place the most vulnerable youth in Permanent Supportive Housing.³

Seniors/Older Adult Permanent Supportive Housing

SHS funds support older adult households (age 55 and over) with housing search, placement, RLRA, and supportive retention services to achieve housing stability. Referrals to this program come from the Kaiser Permanente-funded Metro 300 initiative or Multnomah County's motel shelters for people experiencing homelessness at high-risk for negative outcomes related to COVID-19.

Housing Placement & Retention

The LIP anticipates a rapid and significant expansion of housing placement capacity focused on those experiencing short-term or episodic homelessness. It emphasizes programs that address the range of financial and system barriers to housing access and retention, as well as the goal of eliminating racial disparities among people experiencing or at risk of homelessness.

² The Choice program is for adults with a serious mental health diagnosis, and with a history of civil commitment at the Oregon State Hospital or other licensed mental health facility, or of being under the jurisdiction of the Psychiatric Security Review Board. Services are designed to assist the client to maintain behavioral health supports and locate and maintain housing.

³ For a basic overview of the Coordinated Access system, sometimes described as Coordinated Entry, see: The Joint Office of Homeless Services, "Overview of coordinated entry and by-name lists for people experiencing homelessness in Portland/Gresham/Multnomah County," A Home for Everyone Official Website, April 2018, <https://static1.squarespace.com/static/566631e8c21b864679ff4de/t/5d9ce37dfdcdb1e9e87b6f3/1570562942656/Overview+of+Coordinated+Access+in+Multnomah+County.pdf>.

In year one, the JOHS budgeted a modest expansion in this area, as planning for how to most effectively invest the more limited Population B resources continued. The JOHS has added SHS funding to multiple provider contracts to expand their housing case management capacity, and is providing access to flexible assistance to help households pay off debt, pay deposits, pay utility connections, and address other associated costs that may be a financial barrier to housing.

SHS funds are also being used to support the placement of hundreds of federal long-term rental assistance vouchers for families, youth, and domestic violence survivors.

Table 4: Housing Placement & Retention - Metro Expansion

Program	Funding Amount	Annual Increased Capacity	Contract Finalized	Hiring	In Operation
Barrier Mitigation	\$810K	3000 clients offered legal services	✓	✓	2nd Quarter
Outreach & Navigation Team Expansion (Family System Barrier Mitigation & Access)	\$290K	480 households	✓	✓	July 2021
Emergency Housing Vouchers (EHV)	\$2.3M	Investment to place 290 EHV	In process	Ongoing	3rd Quarter
Staffing Capacity & Retention Investments	\$1.2M	9 Adult, Youth, & Family Case Managers	✓	Ongoing	2nd Quarter
COVID-19 Emergency RA & Services	\$1.7M	23 rent assistance staff	✓	✓	✓
COVID-19 Placements out of Shelter	\$5.4M	375 placements	✓	✓	July 2021
COVID-19 Income Supports	\$1.1M	TBD	In process	Ongoing	2nd Quarter

Barrier Mitigation

SHS funds have been contracted with Metropolitan Public Defenders and Oregon Law Center to remove barriers to housing access and to prevent evictions. These services include eviction defense, expungement of criminal records, reduction of court fees and fines, and outreach to

people whose names appear on upcoming eviction court dockets in Multnomah County. SHS funds are leveraged with Multnomah County's new rapid-response eviction defense program.⁴

Outreach & Navigation Team Expansion

The Homeless Families System of Care has implemented a new Coordinated Access function to improve the accessibility of housing resources for households entering the Homeless Families System of Care. The addition of two Family System Housing Navigators, one Housing Navigation Coordinator, and \$32K in client assistance allows the system to engage families from the family queue who are next to participate in family system services.

The Navigators participate in engagement and navigation activities, including relationship development, information and referral, vulnerability assessment, barrier mitigation and document readiness. The Navigators also participate in a case conferencing process with the Coordinated Access team twice per month where families are matched and referred to resources according to resource availability, program capacity and household needs.

Mobile Housing Team Client Assistance

The Mobile Housing Team (MHT) is a multi-agency housing placement program for families with youths under the age of 18. The team provides assistance in all aspects of the permanent housing search, application, landlord advocacy, move-in, and housing stabilization processes. As needed, this includes assessments, document readiness and barrier mitigation. SHS funds are allocated to expanding client assistance funds to support families with housing placement.

Staffing Capacity & Retention Services

This funding is paying for 10 full-time housing case management and retention workers to support the deployment of 290 new federal long-term rental assistance vouchers for youths, domestic violence survivors, and families with children who are experiencing homelessness.

COVID-19 Emergency Rent Assistance & Services

SHS funds have been contracted to help fund more than 23 staff at 15 community-based organizations to assist community members to access emergency rent assistance.

COVID-19 Placements out of Shelter

Teams that support housing placements out of COVID-19 motel shelters provide Rapid Rehousing support services to individuals receiving emergency shelter services at COVID-19 motel shelter programs. Housing Placement Teams connect individuals to permanent housing through assertive engagement, housing search and placement, and short-term rent assistance services, while reducing the amount of time that individuals experience homelessness and also linking them to community resources that enable them to achieve long-term housing stability.

⁴ Multnomah County, "Despite end of federal eviction ban, rent relief, legal protections remain available to help protect tenants locally," Multnomah County Official Website, August 27, 2021, <https://www.multco.us/multnomah-county/news/news-release-despite-end-federal-eviction-ban-rent-relief-legal-protections>.

COVID-19 Income Supports

Low-barrier employment opportunities focused on creating limited-duration jobs for people imminently at risk of or already experiencing homelessness. Funds support a range of COVID-19 recovery efforts by helping to improve public spaces by removing garbage, graffiti, abandoned property, and other discarded materials from public spaces that have been impacted during the pandemic, along with other basic public space maintenance.

Safety Off the Streets

Those currently unsheltered, along with those at risk of becoming unsheltered because of COVID-19, need access to a range of shelter options. Integrating wrap-around support services, including housing placement services, into shelter programs further expands capacity by increasing the number of people who move out of shelter. That, in essence, also helps expand shelter capacity by making room for others who remain outside. Safety Off the Streets refers to the range of shelter options and supports available to provide safe alternatives to unsheltered homelessness.

Table 5: Safety off the Streets - Metro Expansion

Program	Funding Amount	Annual Increased Capacity	Contract Finalized	Hiring	In Operation
Alternative Shelter Capital	\$500K	12 beds	✓	N/A	3rd Quarter
Alternative Shelter Operations	\$410K	Support for 12-bed shelter	In process	Ongoing	3rd Quarter
Do Good Stark Street (Gresham)	\$1M	43 rooms	✓	✓	July 2021
Do Good Barbur Blvd (Portland)	\$1M	41 rooms	✓	✓	July 2021
Do Good 82nd (Portland)	\$1M	39 rooms	✓	✓	July 2021
Choice Behavioral Health Motel Shelter	\$1M	Wrap-around services paired with 100 shelter beds	✓	✓	July 2021

Alternative Shelter Capital & Operations

SHS funds have been dedicated to the Beacon Village Shelter development and operations and the development of an East County Village Shelter.

Motel Shelter Operations

SHS funds are contracted to cover ongoing operating expenses at three publicly owned motel shelters that serve homeless individuals who are at highest risk for severe consequences from COVID-19. These COVID-19 High-Risk shelters were created in response to COVID-19, using one-time state and federal pandemic response resources. But SHS funds are being used to provide ongoing support for the sites. The three sites are in Gresham, SE Portland, and SW Portland and provide a total of 123 rooms.

Motel Shelter Acquisition

The JOHS applied for and received a \$3.5 million allocation of Project Turnkey funding from the State of Oregon (through Oregon Community Foundation) for the acquisition of a 43-room motel in Gresham. The \$5 million purchase was completed with \$1.5 million of SHS funds. This former Motel 6 has been in operation as a COVID-19 High-Risk motel since June 2020.

Choice Behavioral Health Motel Shelter

SHS funds are contracted through the Multnomah County Health Department's Behavioral Health Division to provide services that support two behavioral health motel shelter locations. The program provides emergency access to shelter for clients with a serious mental health diagnosis and a history of civil commitment or the Psychiatric Security Review Board involvement. SHS funds support the case management outreach teams that help clients search for housing and connect to behavioral health supports.

Equity Investments

Recognizing that racism is a primary driver of homelessness, the work to meet our mandated SHS program goals will require intentional planning, investment, and data analysis all focused on achieving racial equity. Here we outline efforts to expand our racial equity work, including by expanding culturally specific provider investments, better engaging people with lived experience who identify as BIPOC in our planning work, investing in front-line workers who disproportionately are People of Color and who are critical to the effective delivery of culturally specific and responsive services. We also outline our work improving our capacity to disaggregate outcomes by race.

Expanding Culturally Specific Provider Network

Working with Tri-County partners, the JOHS is taking steps to expand the pool of culturally specific providers of supportive housing services. Counties are creating a simplified, transparent process for new and established providers to become qualified vendors for SHS contracts.

Currently, Washington County is hosting a Request for Programmatic Qualifications (RFPQ) that will include joint cooperative procurement language that enables vendors to become eligible for contracts in Clackamas, Multnomah, and Washington counties. Recognizing that small and emerging non-profit organizations do not always have experience in responding to public procurements or do not have the organizational capacity to prepare a solicitation response,

Tri-County partners are making technical assistance available to prospective respondents with the intention of making the process more accessible to a broader range of providers. In addition to expanding the provider network, JOHS has contracted nearly \$5.3 million to culturally specific providers for culturally specific services.

Community Advisory Forum

Creating a table for people with lived experience of homelessness is imperative for the JOHS to achieve the goals outlined in its LIP. In the Summer of 2021, the JOHS worked to redesign its Community Advisory Forum, engaging with culturally specific organizations and surveying 92 people with lived experience of homelessness (stipends were provided to participants). The redesigned Community Advisory Forum will launch in January 2022. It will serve as an advisory table with 10 to 14 members who have lived experience of homelessness. People of color will be overrepresented on the advisory body, and emphasis will be placed on capturing the diversity of community members' experiences with homelessness and housing instability. The body will advise the JOHS' SHS advisory body on how to implement programs that follow the LIP.

Wage Study

Multnomah County's LIP noted that a lack of sufficient funding to appropriately compensate direct services staff has led to systemwide practices of high caseloads and high staff turnover. Because a significant proportion of staff are people from BIPOC communities and/or people with lived experience of homelessness, this represents an equity issue. In response to this systemic need, the JOHS made a commitment to conduct an evaluation in year one of SHS to establish a baseline of understanding about wages and retention across all of JOHS contracted providers. The JOHS has identified a technical assistance provider to complete the study and is currently finalizing the project scope and timeline in partnership with the provider. Initial data is anticipated in early 2022.

Equity-Focused Capacity Building

While the wage study will yield valuable information to help drive system wide equity investments related to staffing, the need to enable organizational stability and expansion for providers through the recruitment and retention of a diverse workforce exists now. In a letter to Chair Kafoury and Mayor Wheeler dated Dec. 9, 2020, homeless services providers requested that the County and the City include a "living wage" adjustment in human services budgets as part of the Fiscal Year 2022 budget process. In response, the JOHS made an allocation equal to 5% of provider operating budgets, over \$2.0 million in total, to help them attract and retain staff.

Data Disaggregated by Race

To ensure that racial equity is centered in all new and existing programming, all data collected for programs will include race and ethnicity data. The JOHS is using SHS funds to make strategic investments in data infrastructure that will allow for greater ability to drill down to specific racial and ethnic groups within larger populations to inform the kind of gap analyses necessary to prioritize funding toward groups who are not currently being served or who are underserved by our continuum of services.

System Investments

The JOHS has worked to urgently deploy SHS resources and immediately expand services, as this progress report makes clear. But to support those expanded services, and to effectively continue and manage that expansion in the coming years, the JOHS also must ensure that the necessary infrastructure exists to do that work and carry out the intentional, community-based planning needed to guide ongoing investments.

For example, investments that expand and strengthen the JOHS' system to collect and utilize data will serve to guide, and help evaluate the effectiveness of, current and future services and investments.

Additional capacity to align services across County departments for clients who are shared across the health, human services, and community justice sectors is also critical to ensuring successful outcomes for those who require multifaceted supports. To these ends, the JOHS is targeting SHS funding toward the following system investments:

JOHS Capacity

To deliver on commitments outlined in the LIP, the JOHS is expanding its capacity for planning, evaluation, and data, as well as working to create and support a Tri-County integrated homeless services database (known as HMIS) to allow for regional outcome reporting. New positions leveraged by SHS funding include a planning and evaluation manager; a senior evaluation analyst; a homeless management information system (HMIS) administrator to support regional data governance; and additional contract management, business services, and planning staff to support an expanding system.

Built for Zero

SHS funds are supporting a new partnership with Community Solutions to implement a locally tailored version of the Built for Zero initiative. Built for Zero is a data framework, using a “by name” list, to better analyze and optimize resources within the homeless system. This system will enhance the already robust HMIS data to help reduce inflow for people experiencing chronic homelessness (which includes people both unsheltered and in shelter settings) by improving data quality, providing decision support, and allowing for real-time gap analysis and the improvement of service quality. The JOHS is in the first phase of Built for Zero implementation, which includes building a multi-disciplinary data improvement team, analyzing the quality of existing data and creating a QI plan for a complete “by name” list of adult individuals experiencing chronic homelessness.

SCoPE

In addition to coordinating access to services regionally, the JOHS is committed to coordination across Multnomah County programs related to health, community justice, aging and disability services, employment, and mainstream anti-poverty programs. SCoPE (Service Coordination Portal Engine) is a tool for service alignment with County programs. This software application

allows for real-time coordination around the needs of shared County clients. The JOHS will invest SHS funds in a specialist position to implement SCoPE among SHS-funded programs, as well as information-technology resources to integrate HMIS into the SCoPE platform.

Tri-County Coordination

Together with Clackamas and Washington Counties, Multnomah County recognizes that, due to the regional nature of homelessness in our community, a regional approach is required to effectively address services and resource gaps to meet the needs of priority populations in the SHS program. According to Multnomah County’s LIP, “enhancing and expanding local systems of care to more equitably address unmet needs across the region, particularly in supportive and affordable housing, is of the utmost importance.”⁵ The future Tri-County Planning Body will guide coordination work once that group is established. In the meantime, Counties have initiated extensive coordination. To-date, that includes:

Regional Long-term Rent Assistance

The Regional Long-term Rent Assistance (RLRA) program has been established with regionally consistent policies that also allow for local application of the program. An RLRA workgroup has convened for more than six months to develop the policy framework, in partnership with Metro. Each County aligns the RLRA program as needed with their local service programs to meet the priority needs of their local community, and a regionally consistent voucher provides partnering landlords, case managers and tenants with a consistent experience across the region.

Building Regional Capacity for Culturally Specific Services

As described in the Equity Investments section, the three counties are working to expand capacity for culturally specific organizations to better serve the diverse and culturally specific needs of the community. To support the needs and help grow the capacity of culturally specific organizations, a workgroup of Tri-County staff is convening to coordinate outreach and technical assistance, and propose a coordinated culturally specific capacity-building program for organizations in any of the three counties.

Data & Definitions

A Tri-County workgroup is working to support the development of regionally consistent definitions, demographic categories, and data research, including the next Point In Time Count. This group has recommended the transition to regionally consistent demographic categories building off the best practice of REAL+D, and a regionally consistent definition for “at risk of chronic homelessness,” which is necessary to ensure consistent application of the Population A and Population B definitions in the SHS Measure.

⁵ The Joint Office of Homeless Services, “Multnomah County Local Implementation Plan: Metro Supportive Housing Services Program,” A Home For Everyone Official Website, December 2020, https://static1.squarespace.com/static/566631e8c21b864679ff4de/t/5fdbd2ddef0df270cb74c835/1608241892433/MultCo_LIP_FINAL_20201217.pdf.

Coordinated Procurement

A Tri-County-coordinated Request for Program Qualifications (RFPQ) process is planned for the second quarter. The coordination of procurement will create a centralized process and regional standards in procurement to reduce barriers to entry for smaller organizations and help organizations easily expand their work across county boundaries. The release of a Tri-County RFPQ is targeted for the end of 2021.

Supportive Housing Risk Mitigation Fund

The work of supporting landlords across the region will also benefit from regional coordination, as many landlords own property in more than one of the three counties. A risk mitigation fund to support landlords who participate in RLRA and other SHS programs is planned for implementation in year one of the SHS program, and the three counties are working together on the procurement, provision, and funding of this important program.

Establishing an IGA with Metro

Counties are working together to establish an intergovernmental agreement with Metro to determine roles and responsibilities of all parties, including oversight and governance of work related to the LIPs, financial management, and more. This IGA will help solidify the partnership between Metro and the counties as SHS programs continue to grow.

Planned Activities

The second quarter will feature continued programming and work to implement year one SHS investment priorities. Many projects are necessarily still in the hiring phase. As new staff come onboard, we expect a significant increase in the number of people served with SHS funds. Other projects have not yet launched, but we expect to see several launch in the second quarter.

In addition, the JOHS will partner with Clackamas and Washington Counties on the procurement of new provider partners, with an emphasis on culturally specific providers. This solicitation will be coupled with a range of technical assistance to support both successful applications to the RFPQ and the organizational development needs of newly procured providers.

The second quarter will also feature other significant Tri-County collaborative work. We will continue to develop shared reporting and data standards, a regional Point in Time Count, and templates that will set the structure for future SHS progress reporting to Metro. We will also work with Metro to complete IGA negotiations and implement the Tri-County Planning Committee.

Between October and December, the JOHS will also be engaged in the initial phase of budget planning for Fiscal Year 2023, year two of SHS. This process will be guided by the goals of the LIP, input from the A Home for Everyone Coordinating Board, input from other Multnomah County departments, and a careful assessment of first-year investments. Given ongoing federal funding as well as new budget-surplus funding recently received from the City of Portland and Multnomah County to support safety on the streets and shelter capacity, we will evaluate how best to leverage current and future SHS investments.

Conclusion

Guided by the Metro-approved LIP, the Joint Office, in partnership with multiple County departments, Wasington and Clackamas Counties, the Portland Housing Bureau, Home Forward, and dozens of community-based organizations has quickly begun expanding necessary services such as shelter, housing and street outreach as it implements the Metro Supportive Housing Services Measure. The JOHS has moved ahead aggressively to program and contract budgeted year one program priorities as collected revenue becomes available from Metro.

Already, allocated SHS funds have are creating new permanent housing opportunities for hundreds of chronically homeless households on the streets and in shelter; they have helped prevent thousands of people from losing their housing by supporting the deployment of federal rent assistance resources; they are staffing the deployment of hundreds of new federal rental assistance vouchers for families, youth and domestic violence survivors; they've supported the acquisition and operating budget of more than 130 rooms of motel shelter; and they are funding the hiring of dozens of new outreach workers providing an array of navigation and support services to people who are unsheltered.

In addition, SHS funds have been invested in supporting the stability of existing community-based organizations and in welcoming new organizations into the provision of SHS services. They are helping build the capacity to ensure the continued success of SHS programming over the long-term, and creating a truly regional response to the crisis of homelessness.

APPENDICES

Appendix A: Programming Matrix SHS Investments to Date

Program	Funding Allocated	Annual Capacity Funded	Contract Finalized	Hiring	In Operation
Street Outreach Expansion:					
Navigation Team	\$1.5M	1500 Engagements & Referrals	In process	Ongoing	2nd Quarter
Mental Health Outreach	\$500K	TBD	In process	Ongoing	2nd Quarter
PATH Team Navigation	\$560K	Three-person Outreach Team	✓	✓	July 2021
COVID-19 Mobile Shower & Hygiene Response	\$400K	6700 services	In process	Ongoing	2nd Quarter
Coordinated Housing Access Team (CHAT) Expansion	\$275K	250 Engagements/ 100 Placements	✓	✓	July 2021
ACT Team RLRA	\$400K	Up to 100 RLRA Vouchers	✓	✓	September 2021
STP Culturally Specific Transitional Housing	\$500K	12-15 beds	✓	Has not started	4th Quarter
Palm 2 Permanent Supportive Housing	\$150K	Program Investment	N/A	N/A	July 2021
Portland Housing Bond Units	\$355K	PSH Services paired with 59 units	In process	Ongoing	3rd Quarter
Metro Housing Bond Units	\$184K	PSH Services paired with 35 units	In process	Ongoing	2nd Quarter
Site-Based Commitments	\$902K	PSH Services paired with 98 units	✓	✓	July 2021
Justice Involved Adults Rent Assistance	\$500K	Up to 300 households served	✓	Ongoing	3rd Quarter

Program	Funding Allocated	Annual Capacity Funded	Contract Finalized	Hiring	In Operation
Youth System Coordinated Access Placements	\$438K	30 PSH Tenant-Based RLRA vouchers	In process	Ongoing	3rd Quarter
Senior/Older Adult Permanent Supportive Housing	\$1.6M	115 Households	✓	Ongoing	September 2021
Barrier Mitigation	\$810K	3000 clients offered legal services	✓	✓	2nd Quarter
Outreach & Navigation Team Expansion (Family System Barrier Mitigation & Access)	\$290K	480 households	✓	✓	July 2021
Emergency Housing Voucher (EHV)	\$2.3M	Investment to place 290 EHV	In process	Ongoing	3rd Quarter
Staffing & Retention Support	\$1.2M	9 Adult, Youth, & Family Housing Case Managers	✓	Ongoing	2nd Quarter
COVID-19 Emergency RA & Services	\$1.7M	23 Rent Assistance Staff	✓	✓	✓
COVID-19 Placements out of Shelter	\$5.4M	375	✓	✓	July 2021
COVID-19 Income Supports	\$1.1M	TBD	In process	Ongoing	2nd Quarter
Alternative Shelter Capital	\$500K	12 beds	✓	N/A	3rd Quarter
Alternative Shelter Operations	\$410K	Support for 12-bed shelter	In process	Ongoing	3rd Quarter
Do Good Stark Street (Gresham)	\$1M	43 rooms	✓	✓	July 2021
Do Good Barbur Blvd (Portland)	\$1M	41 rooms	✓	✓	July 2021
Do Good 82nd (Portland)	\$1M	39 rooms	✓	✓	July 2021
Choice Behavioral Health Motel	\$1M	Wrap-around services paired with 100 shelter beds	✓	✓	July 2021

Appendix B: Financial Reporting

Joint Office of Homeless Services Metro Supportive Housing Services Spending FY 2022 Q1 - July to September, 2021

Current Year Spending:

Category	Multnomah County Budget	Expenditures Reported for Q1	Total Expenditures Reported YTD
Administration & Operations	3,315,317.00	209,648.61	209,648.61
<i>Administration</i>	2,363,833.00	178,612.61	178,612.61
<i>Programs</i>	951,484.00	31,036.00	31,036.00
System Support, Planning & Coordination	10,156,747.00	138,660.84	138,660.84
System Access, Assessment, & Navigation	2,448,569.00	36,326.70	36,326.70
Safety off and on the Streets	10,250,000.00	1,577,642.68	1,577,642.68
<i>Regular Ongoing Programs</i>	3,750,000.00	77,642.68	77,642.68
<i>Emergency Shelter Strategic Investment</i>	3,500,000.00	1,500,000.00	1,500,000.00
<i>COVID-19 Recovery</i>	3,000,000.00	-	-
Housing Placement & Retention	11,376,060.00	239,456.67	239,456.67
<i>Regular Ongoing Programs</i>	5,571,060.00	143,589.41	143,589.41
<i>COVID-19 Recovery</i>	5,805,000.00	95,867.26	95,867.26
Supportive Housing	11,582,807.00	307,719.51	307,719.51
Employment Programs (COVID-19 Recovery)	3,000,000.00	56,659.20	56,659.20
Total	52,129,500.00	2,566,114.21	2,566,114.21

Fund Balance:

FY 2021 Revenue	544,000.00
FY 2021 Expenditures (LIP Development)	<u>(325,699.23)</u>
Subtotal - FY 2022 Beginning Balance	218,300.77
FY 2022 YTD Revenue (3 months)	978,245.42
FY 2022 YTD Expenditures	<u>(2,566,114.21)</u>
Current Fund Balance	<u>(1,587,868.79)</u>

Appendix C: System Performance⁶

Date Range: 07/01/2021 – 09/30/2021

Permanent Supportive Housing SHS-Funded Programs Only	Placed in Permanent Housing		Enrolled in Permanent Housing Programs	
	Number	Percent of Total	Number	Percent of Total
Total People	50	-	80	-
Total Households	50	-	80	-
Race & Ethnicity (Mutually Exclusive Categories)				
BIPOC	30	61%	40	52%
Non-Hispanic White	20	39%	40	48%
Race/Ethnicity Unreported	10	12%	10	9%
Race & Ethnicity (Alone or In Combination Categories)				
Asian or Asian American	0	-	0	-
Black, African American or African	20	36%	20	28%
Hispanic or Latin(a)(o)(x)	10	16%	10	13%
American Indian, Alaska Native or Indigenous	0	-	10	9%
Native Hawaiian or Pacific Islander	0	-	0	-
White	20	55%	50	65%
Additional Info				
<p>“Newly Placed” includes participants with a valid Housing Move-In Date (HMID) within the period. Participants with HMIDs have actually moved into a housing unit. To be valid, an HMID must be on or after the Entry Date and on or before the Exit Date.</p> <p>“Newly Enrolled” includes participants with an Entry Date within the period. Participants with an Entry Date have started working with program staff to attain housing.</p> <p>Although Permanent Housing generally consists of Rapid Rehousing & Permanent Supportive Housing (PSH), the numbers above are informed only by PSH projects this quarter, due to an absence of SHS-funded RRH placements.</p> <p>All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.</p> <p>Numbers less than five are reported as zero. Percentages are excluded for numbers lower than five.</p>				

⁶ Numbers were calculated using HMIS data, unless otherwise noted. HMIS data are administrative data and, as such, are subject to change over time. This report will continue to evolve in future iterations. In the meantime, methodologies are available upon request. Please direct technical questions to steve.richard@multco.us.

Rapid Rehousing

There were no outputs from SHS-funded Rapid Rehousing programs in FY22 Q1.

Homelessness Prevention SHS-Funded Programs Only	Newly Enrolled Within Period	
	Number	Percent of Total
Total People	850	-
Total Households	300	-
Race & Ethnicity (Mutually Exclusive Categories)		
BIPOC	770	91%
Non-Hispanic White	60	7%
Race/Ethnicity Unreported	20	2%
Race & Ethnicity (Alone or In Combination Categories)		
Asian or Asian American	200	23%
Black, African American or African	300	36%
Hispanic or Latin(a)(o)(x)	230	27%
American Indian, Alaska Native or Indigenous	50	6%
Native Hawaiian or Pacific Islander	80	9%
White	170	20%
<u>Additional Info</u> All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.		

Street Outreach SHS-Funded Programs Only	Newly Served	Served, Regardless of Entry Date
		Total People
<u>Additional Info</u> One of the two programs that informed this output leveraged its SHS funding with other funding sources. As a result, while SHS funds contributed to these outputs, they did not produce them solely.		

Emergency Shelter

Singular SHS-Funded Program Only

	Newly Enrolled	Enrolled, Regardless of Entry Date
Total People	16	32

Additional Info

A single program informed this output. These were the motel shelter vouchers for the Multnomah County Behavioral Health Department's "Choice" program.

Although this program received SHS funds beginning in FY22 Q1, the program served an additional 16 people with one or more non-SHS fund sources prior to FY22 Q1.

Due to administrative constraints, these data were collected via non-HMIS means for this quarter.

Services Only Programs

Singular SHS-Funded Program Only

	Newly Enrolled	
	Number	Percent of Total
Total People	42	-
Race & Ethnicity (Mutually Exclusive Categories)		
American Indian, Alaska Native, or Indigenous	1	2%
Asian or Asian American	5	12%
Black, African American, or African	10	24%
Hispanic or Latin(o)(a)(x)	2	5%
Multi-Racial	1	2%
Native Hawaiian or Pacific Islander	1	2%
White	20	48%
Unknown/Unreported	2	5%

Additional Info

A single program informed this output. This was Oregon Law Center's "Barrier Mitigation" program. This program has both a services-only component and a homelessness prevention (i.e. rental assistance) component. However, it is unclear from the data collected whether clients were served with prevention dollars within the first quarter.

All participants served within the program were served beginning in Q1.

The "White" race category was omitted from the data collection template due to an oversight. As a result, it is likely that most, if not all, of the people identified above as "Another race not listed here" are White.

Households Experiencing Housing Instability or Homelessness

As of 09/30/21

Population A: People with Disabling Conditions and Very Low Income Experiencing or at Imminent Risk of Long-Term Homelessness (Proxy)

	Number	Percent
Total People	3360	-
Race & Ethnicity (Mutually Exclusive Categories)		
BIPOC	1380	41%
Non-Hispanic White	1920	57%
Race/Ethnicity Unreported	60	2%
Race & Ethnicity (Alone or In Combination Categories)		
American Indian, Alaska Native or Indigenous	570	17%
Asian or Asian American	50	2%
Black, African American or African	590	17%
Hispanic or Latin(a)(o)(x)	340	10%
Native Hawaiian or Pacific Islander	80	2%
White	2500	74%
Additional Info		
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.		

Population B: People Experiencing or at Significant Risk of Long Term Homelessness (Proxy)

	Number	Percent
Total	30450	-
Race & Ethnicity (Mutually Exclusive Categories)		
BIPOC	24800	81%
Non-Hispanic White	4450	15%
Race/Ethnicity Unreported	1200	4%
Race & Ethnicity (Alone or In Combination Categories)		
American Indian, Alaska Native or Indigenous	1570	5%
Asian or Asian American	2440	8%
Black, African American or African	11320	37%
Hispanic or Latin(a)(o)(x)	10150	33%
Native Hawaiian or Pacific Islander	980	3%
White	8480	28%
Additional Info		
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.		

Average Years Homelessness

As of 09/30/21

Population A: People with Disabling Conditions and Very Low Income Experiencing or at Imminent Risk of Long-Term Homelessness (Proxy)

	Average Years	Median Years
Total	6	4.6
Race & Ethnicity (Mutually Exclusive Categories)		
Race/ethnicity unreported	7.8	5.8
Non-Hispanic White	6.1	4.7
BIPOC	5.8	4.6
Race & Ethnicity (Alone or In Combination Categories)		
American Indian, Alaska Native or Indigenous	6.3	4.9
White	6.1	4.7
Asian or Asian American	5.9	5.3
Native Hawaiian or Pacific Islander	5.6	3.9
Black, African American or African	5.5	4.2
Hispanic or Latin(a)(o)(x)	5.4	4.3
Additional Info		
This table is sorted in descending order by the "Average Years" column.		

Population B: People Experiencing or at Significant Risk of Long Term Homelessness (Proxy)

	Average Years	Median Years
Total	3.5	2.9
Race & Ethnicity (Mutually Exclusive Categories)		
BIPOC	3.8	3.3
Non-Hispanic White	2.9	1.7
Race/Ethnicity Unreported	2	1
Race & Ethnicity (Alone or In Combination Categories)		
Black, African American or African	4.2	3.7
Asian or Asian American	4	3.9
American Indian, Alaska Native or Indigenous	3.9	3.3
White	3.3	2.5
Hispanic or Latin(a)(o)(x)	3.1	2.8
Native Hawaiian or Pacific Islander	3.1	2.7
Additional Info		
This table is sorted in descending order by the "Average Years" column.		