

Supportive Housing Services

Application to join the Tri County Planning Body

Metro and the three counties are recruiting members for a new group that will help inform the implementation of the [supportive housing services program](#) (SHS).

Supportive housing services is a new regional program that helps people experiencing homelessness or at risk of losing their housing. Funded by a new tax that voters approved in May 2020, the program started in July 2021. The program advances racial equity by especially meeting the needs of Black, Indigenous and People of Color (BIPOC) because these groups experience housing instability and homelessness at higher rates than others. Read more about the [SHS work plan and values](#).

The regional program funds Clackamas, Multnomah and Washington Counties, paying for new and expanded services and housing resources. These include:

- Emergency services such as outreach and shelter
- Help getting into housing and help paying rent
- Advocacy and case management
- Services related to mental health, physical health, language and culture, education, employment, addiction and recovery, tenant rights and other needs

Each county has its own local implementation plan, which set goals for how they will use the funds. These plans were developed with input from people who are or have been homeless, BIPOC community members, advocates and service providers. Plans were endorsed by local advisory groups, boards of county commissioners, the SHS Regional Oversight Committee and approved by Metro Council.

The Tri County Planning Body

Because this program is regional, Metro and its partners are creating this Tri County Planning Body to help coordinate and improve services across the whole region. The group will help create goals, strategies, metrics and a regional investment fund to address homelessness across the region. The group will not replace community-centered work but will help the program be as effective as possible by coordinating across the region.

The group will:

1. Develop a regional plan with strategies, metrics and goals as identified in the SHS workplan and the counties' implementation plans.
2. Review proposals from the counties with strategies and financial investments that advance regional goals and outcomes.
3. Provide guidance and recommendations to the counties on the implementation of strategies to achieve regional goals and outcomes.
4. Approve and monitor financial investments by county partners from the regional investment fund.
5. Provide guidance on using SHS values at a regional level.
6. Monitor and provide guidance on the implementation of the regional plan.

Particular areas of focus will likely include: expanding supportive housing, supporting long-term rent assistance, partnering with affordable housing, expanding culturally specific affordable housing, creating metrics and data collection and evaluation methods, and helping systems and services (such as healthcare, education, workforce and criminal justice) work together.

Membership

The Tri County Planning Body will consist of 17 members, including an elected official from each county plus Metro, four members representing each county, and one additional member. The group will include the following perspectives:

- People who have been homeless and/or very low-income
- Black, Indigenous, People of Color and other marginalized communities
- Culturally responsive and culturally specific service providers
- Elected officials, or their representatives, from each county and Metro
- Representatives from business, faith and philanthropic areas
- People who do housing and homelessness services, who routinely engage with unsheltered people
- People working in health and behavioral health, especially culturally specific healthcare
- Representation ensuring geographic diversity

Additionally, the group is seeking people with these areas of expertise and/or experience:

- **Culturally specific and responsive practices:** personal and/or work experience in development, implementation and community engagement
- **Data:** Multi-system data integration, data framework development, research and evaluation, and de-colonizing data
- **Multi-system integration:** personal and/or work experience with projects and programs that integrate multiple systems such as but not limited to: health, justice, housing, employment
- **State and federal systems:** personal and/or work experience in program implementation with local, state and federal funding sources such as Medicare, SNAP, CDBG, HUD
- **Programmatic expertise:** personal and/or work experience in permanent supportive housing, affordable housing, best practices in supportive housing and homeless services (e.g. Housing First, trauma informed care, assertive engagement)

Commitment

- Attend 2-3 hour meetings online, or in-person when safe to gather. Meetings may be more frequent in the first year (monthly) and at least quarterly throughout program implementation.
- Regular meeting attendance. Members may miss up to two meetings in each fiscal year.
- Spend an additional 1-2 hours preparing for each meeting.
- Apply [SHS values](#) in your participation on the TCPB.
- Serve a two-year term.*

**Terms are staggered. Some committee members will initially serve a one-year term in the first year. All members can be reappointed for two additional two-year terms.*

Resources are available to help support participation, and will be made available to members as requested. These include but are not limited to:

- Childcare during meetings
- Computer to use during meetings
- Improved internet access
- Help with Zoom and related support
- Stipends for participation
- Travel expenses to Metro (when gatherings are safe)
- Interpretation/translation

Please see Attachment B for more information and a sample request form.

[Application due date and process](#)

Applications are due by Monday, February 18th, 2022 at 11:59PM PST.

Applications will be accepted using [this online form](#), and other options are available if needed for any reason. Please email housingservices@oregonmetro.gov with any questions and/or for help with other formats such as print or assistance by phone.

If you need a communication aid, sign language interpreter or other accommodation in the application process, call 503-797-1890 five business days in advance.

All applicants will be informed whether or not they have been selected to serve on the committee, using the phone number or email you provide. Metro Council will appoint and codify the committee.

Metro Supportive Housing Services
Tri County Planning Body (TCPB)
Regional Outcome Metrics

5.2 REGIONAL OUTCOME METRICS (from the [Supportive Housing Services Program Work Plan](#))

Regional outcome metrics will be used to understand the impacts and outcomes of the Supportive Housing Services Program. The required metrics will provide clear and consistent data sets that ensure transparent accountability and regional analysis of outcomes. They will be measured consistently in each county and reported to Metro and the Regional Oversight Committee. Staff will work to create standardized definitions and methodologies to achieve the intentions of the metrics as described below.

Additional collaboration between Metro, Local Implementation Partners and community experts will further refine and ensure quality control for each metric. Metrics will be phased in over time according to the regional system's capacity to comply with the newly established regional standards.

Required regional outcome metrics will include:

A. Housing stability

Measurable goals:

- Housing equity is advanced by providing access to services and housing for Black, Indigenous and people of color at greater rates than Black, Indigenous and people of color experiencing homelessness.
- Housing equity is advanced with housing stability outcomes (retention rates) for Black, Indigenous and people of color that are equal or better than housing stability outcomes for non-Hispanic whites.
- The disparate rate of Black, Indigenous and people of color experiencing chronic homelessness is significantly reduced.

Outcome metrics:

- Number of supportive housing units created and total capacity, compared to households in need of supportive housing. This will measure change in supportive housing system capacity and need over time.
- Number of households experiencing housing instability or homelessness compared to households placed into stable housing each year. This will measure programmatic inflow and outflow.
- Number of housing placements and homelessness preventions, by housing intervention type (e.g. supportive housing, rapid rehousing) and priority population type. This will measure people being served.
- Housing retention rates. This will measure if housing stability is achieved with supportive housing.
- 'Length of homelessness' and 'returns to homelessness'. These will measure how effectively the system is meeting the need over time.

- Funds and services leveraged through coordination with capital investments and other service systems such as healthcare, employment and criminal justice. This will measure leveraged impact of funding in each county.

B. Equitable service delivery

Measurable goals:

- Increase culturally specific organization capacity with increased investments and expanded organizational reach for culturally specific organizations and programs.
- All supportive housing services providers work to build anti-racist, gender-affirming systems with regionally established, culturally responsive policies, standards and technical assistance.

Outcome metrics:

- Scale of investments made through culturally specific service providers to measure increased capacity over time.
- Rates of pay for direct service roles and distribution of pay from lowest to highest paid staff by agency to measure equitable pay and livable wages.
- Diversity of staff by race, ethnicity, sexual orientation, gender identity, disability status and lived experience.

C. Engagement and decision-making

Measurable goals:

- Black, Indigenous and people of color are overrepresented on all decision-making and advisory bodies.
- Black, Indigenous and people of color and people with lived experience are engaged disproportionately to inform program design and decision making.

Outcome metrics:

- Percent of all advisory and oversight committee members who identify as Black, Indigenous and people of color or as having lived experience of housing instability or homelessness.

Data disaggregation

In keeping with Metro's commitment to advance racial equity, and the Supportive Housing Services Program's overarching goal to ensure racial justice, data will be disaggregated to evaluate existing and continued disparate impacts for BIPOC communities and other impacted populations. As such, all applicable data sets will be disaggregated by regionally standardized values and methodology to understand disparate outcomes for people by race, ethnicity, disability status, sexual orientation and gender identity.

Financial Support to Reduce Participation Barriers for Metro Oversight Committee Members



December 2020

Metro is committed to ensuring Oversight Committee meetings are inclusive and accessible for all members. Stipends and other supports are available for committee members to address any challenges that may prevent members from fully participating in meetings and other obligations of the role.

Metro is committed to breaking down social, historical and institutional barriers that exclude Black, Indigenous, People of Color and other marginalized people from meaningful participation in our decision-making processes. Goal 3 of Metro's Diversity Action Plan calls for engaging people who reflect the diversity of the region to shape decision-making, programs and policy. One action toward that goal is to reduce any barriers to attending and participating in committee meetings to help ensure inclusive membership and broad perspectives in the transparency and accountability work of Metro's oversight committees.

This commitment extends to the independent community oversight committees that provide transparency and accountability on Metro's investment measures, including:

- The Zoo Bond oversight committee
- The oversight committees for the 2006 and 2019 Parks and Nature bond, and Parks operating levy
- The Affordable Housing Bond oversight committee
- The Supportive Housing Services measure oversight committee

The following guidance on reducing barriers to participation applies to all active and future Metro-seated oversight committees:

1. Oversight committee members may request financial support to enable full committee participation:
 - childcare stipend
 - transportation stipend
 - internet service stipend
2. Financial support can be arranged to address additional participation needs according to the particular services and device needs of a committee member:
 - translation and/or interpretation services
 - ADA accommodation
 - technological device support
 - other supports as needed and described

Financial Support to Reduce Participation Barriers for Metro Oversight Committee Members



December 2020

To request the aforementioned resources:

Name_____

Oversight committee_____

I am requesting financial support for the following meeting access barriers: (Check as many boxes below that apply. Standard stipend amounts listed can be adjusted according to need.)

- ☐ childcare stipend (\$40 per meeting)
- ☐ transportation stipend (\$25 per meeting)
- ☐ internet service stipend (\$25 per meeting)
- ☐ translation and/or interpretation services, please describe particular need:

- ☐ ADA accommodation, please describe particular need:

- ☐ technological device support, please describe particular need:

- ☐ other barrier mitigation support, please describe particular need:

Signature_____Date_____

Please return this form with a [W-9](#) to Metro staff members who support your oversight committee. They will respond directly to make arrangements for your stipends and support according to your request.

**Metro Supportive Housing Services
Tri County Planning Body (TCPB)
Description and Duties**

Supportive Housing Services Measure¹

SECTION 23. Tri-County Planning (pg. 10)

1. Metro will annually allocate a portion of resources from its administrative costs to provide the staffing and logistical support to convene and maintain a tri-county homeless services planning body. This body will develop and implement a tri-county initiative that will be responsible for identifying regional goals, strategies, and outcome metrics related to addressing homelessness in the region.
2. The counties must present to the regional services oversight committee for its approval a proposal to implement the tri-county planning requirement.
3. Each county must annually contribute no less than five percent of each of the counties' share of the Supportive Housing Services Revenue to a regional strategy implementation fund.
4. The proposed governance structure of the tri-county planning body must be inclusive of people representing at least the perspectives required in Section 6(4).
5. Within one year of the adoption of the tri-county initiative plan, and as needed thereafter, each county will bring forward amendments to its Local Implementation Plan that incorporate relevant regional goals, strategies, and outcomes measures.

Supportive Housing Services Program Work Plan

6.1 TRI-COUNTY ADVISORY BODY (pg. 12-13)

Metro will convene a tri-county advisory body to strengthen regional coordination in addressing homelessness in the region. The advisory body will identify regional goals, strategies and outcome metrics and provide guidance and recommendations to inform Supportive Housing Services Program implementation.

The advisory body will include people representing the following perspectives:

- People with lived experience of homelessness and/or extreme poverty;
- People from Black, Indigenous and people of color and other marginalized communities;
- Culturally responsive and culturally specific service providers;
- Elected officials, or their representatives, from the counties and cities participating in the regional affordable housing bond;
- Representatives from the business, faith and philanthropic sectors;
- Representatives of county/city agencies responsible for implementing housing and homelessness services, and that routinely engage with unsheltered people;

¹ Exhibit A to Ordinance No. 20-1442, For the Purpose of Seeking Voter Approval of a Personal Income Tax and Business Profits Tax for Supportive Housing Services.

- Representatives from health and behavioral health who have expertise serving those with health conditions, mental health and/or substance use from culturally responsive and culturally specific service providers; and
- Representation ensuring geographic diversity.

Metro will work with the Local Implementation Partners to develop a proposed structure, charter and procedures for the tri-county advisory body, to be presented to Metro Council for approval.

Metro will provide ongoing staffing and logistical support to convene the advisory body and support its planning and coordination efforts. Local Implementation Partners will work to incorporate the advisory body's recommendations into their implementation strategies.

6.2 TRI-COUNTY PLANNING (pg. 13)

The tri-county advisory body will lead a planning process to develop recommendations for regional coordination related to these and other issue areas as identified:

- *Regional capacity*: strategies to strengthen regional supportive housing capacity, including but not limited to: coordination of capital investments funded by the regional affordable housing bond and other sources, development of a regional model of long-term rent assistance, and expanded system capacity for culturally specific housing and services;
- *Systems alignment*: coordination and integration between the housing and homeless service systems, as well as other systems serving people experiencing homelessness, including the healthcare, education, workforce and criminal justice systems; and
- *Standards and metrics*: regional performance metrics to measure the impact of specific program types, regional system indicators to measure changes in the population experiencing homelessness, consistency in program evaluation standards and procedures, standards for culturally responsive services, and standardized data definitions, data collection methods and quality control.