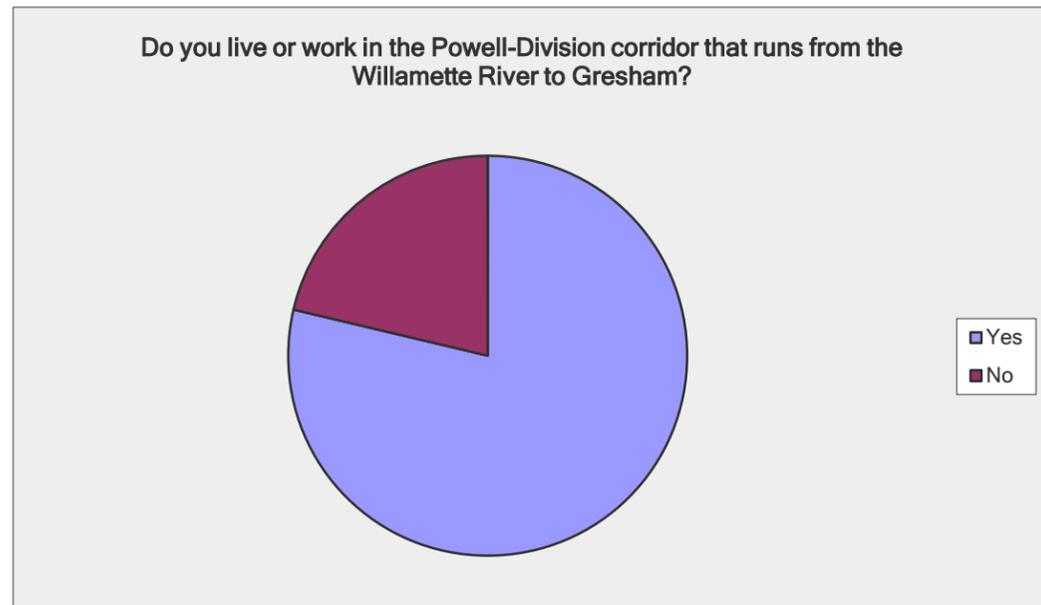


Online Appendix of survey results for Powell Division
Transit and Development Project Evaluation
May 2017

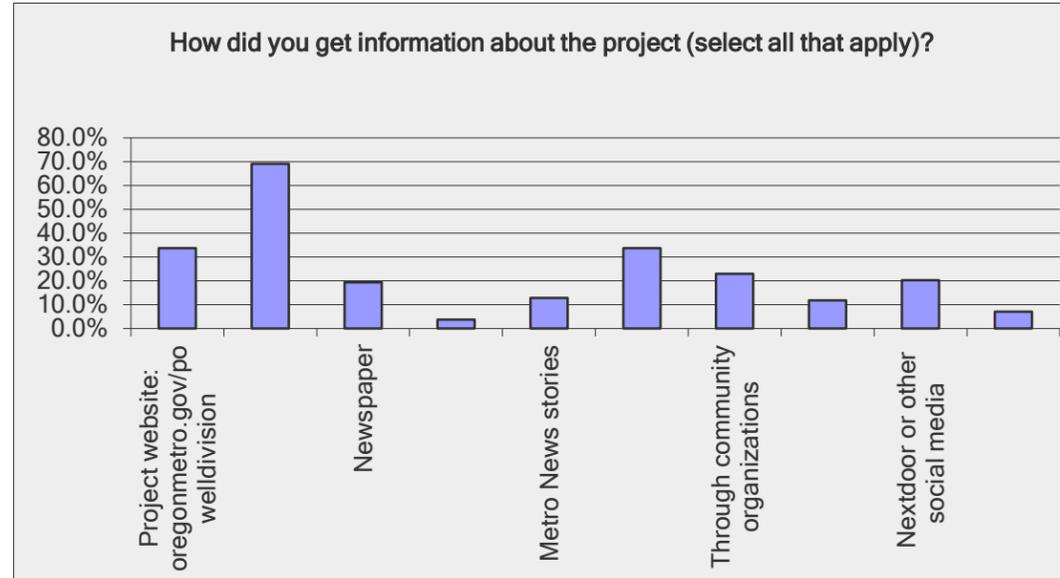
Powell-Division Engagement Evaluation

Do you live or work in the Powell-Division corridor that runs from the Willamette River to Gresham?		
Answer Options	Response Percent	Response Count
Yes	78.7%	155
No	21.3%	42
<i>answered question</i>		197
<i>skipped question</i>		2



Powell-Division Engagement Evaluation

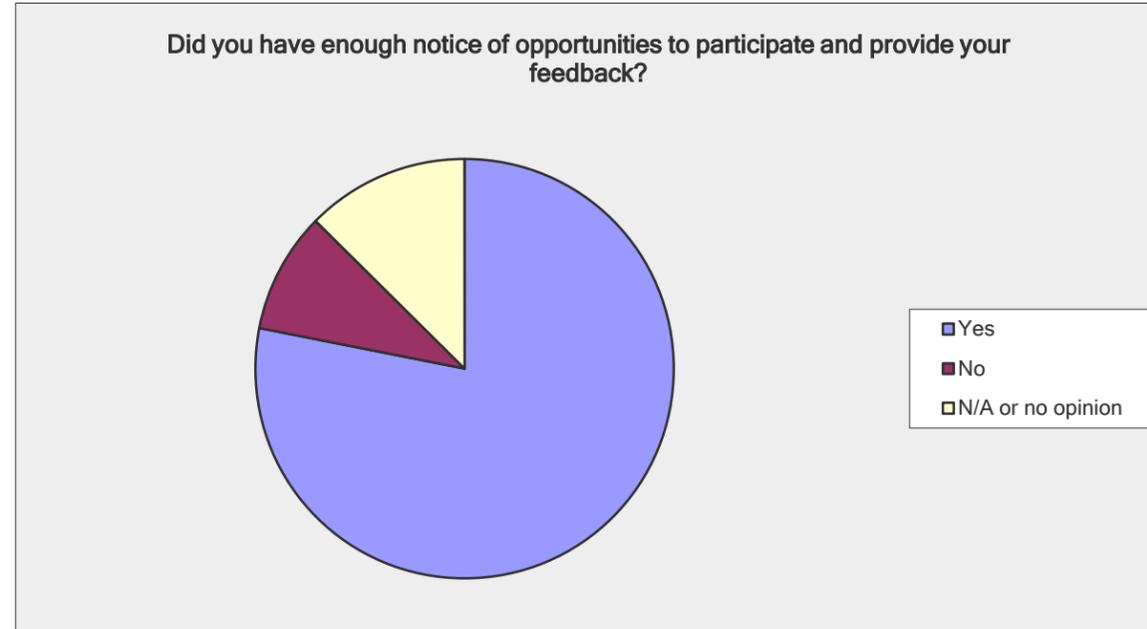
How did you get information about the project (select all that apply)?		
Answer Options	Response Percent	Response Count
Project website: oregonmetro.gov/powelldivision	33.7%	63
Project emails from powelldivision@oregonmetro.gov	69.0%	129
Newspaper	19.3%	36
Radio or TV news	3.7%	7
Metro News stories	12.8%	24
TriMet emails or social media	33.7%	63
Through community organizations	23.0%	43
From neighbors or friends	11.8%	22
Nextdoor or other social media	20.3%	38
Other (please specify)	7.0%	13
answered question		187
skipped question		12



- Booth at Division/Clinton Street Fair
1/22/2017 8:14 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- I don't remember
1/18/2017 8:56 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- City Hall newsletters
1/18/2017 4:59 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- I don't remember anymore
1/17/2017 9:21 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Facebook
1/17/2017 9:17 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Sign at bus stop
1/17/2017 7:25 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Facebook
1/17/2017 3:56 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Flyer delivered by USPS
1/6/2017 3:55 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- A sign on the bus stop
1/5/2017 9:25 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- From the Transportation Chairperson of our Neighborhood Association
1/5/2017 8:34 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Twitter
1/4/2017 8:46 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- bikeportland.org
1/4/2017 6:49 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)
- Served on Powell-Division Steering Committee
1/4/2017 4:23 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Powell-Division Engagement Evaluation

Did you have enough notice of opportunities to participate and provide your feedback?		
Answer Options	Response Percent	Response Count
Yes	78.1%	143
No	9.3%	17
N/A or no opinion	12.6%	23
Comment Box		13
answered question		183
skipped question		16



Meeting notice was ample, more time was needed for the information

1/19/2017 10:05 AM [View respondent's answers](#) [Categorize as...](#) [œ](#)



not always

1/18/2017 12:27 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



The overall plan seems very well thought out at this point.

1/18/2017 12:07 AM [View respondent's answers](#) [Categorize as...](#) [œ](#)



I get the email surveys, but I'm not sure if I'm missing anything else...

1/17/2017 9:21 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Sometimes. Other times communication only occurred less than a week prior to the meeting.

1/17/2017 5:41 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Also, public meeting were held during business hours (or shortly thereafter) and I couldn't attend - I can't get anywhere until after 6pm. This does not sit well with me.

1/17/2017 3:48 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



How does something like this take 3 years!! You should hire professionals that know how to move people as efficiently and cost effective as possible and have them design the project instead of wasting everyone's time with soliciting input much of which will never be implemented anyway.

1/17/2017 3:47 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



The opinions of ordinary citizens hold no weight in any aspect of Portland's urban planning these days, so I do not physically attend meetings, as it is not a good use of my time.

1/7/2017 5:31 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



but you do not listen to feedback

1/4/2017 9:22 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Yes, but you were not interested in feedback. This project turned from one thing that might have been good into something horrendous and ridiculous, and you were so committed to pursuing it that you simply ignored contrary opinion. A parody of public process, as I'm sure you are fully aware.

1/4/2017 5:50 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

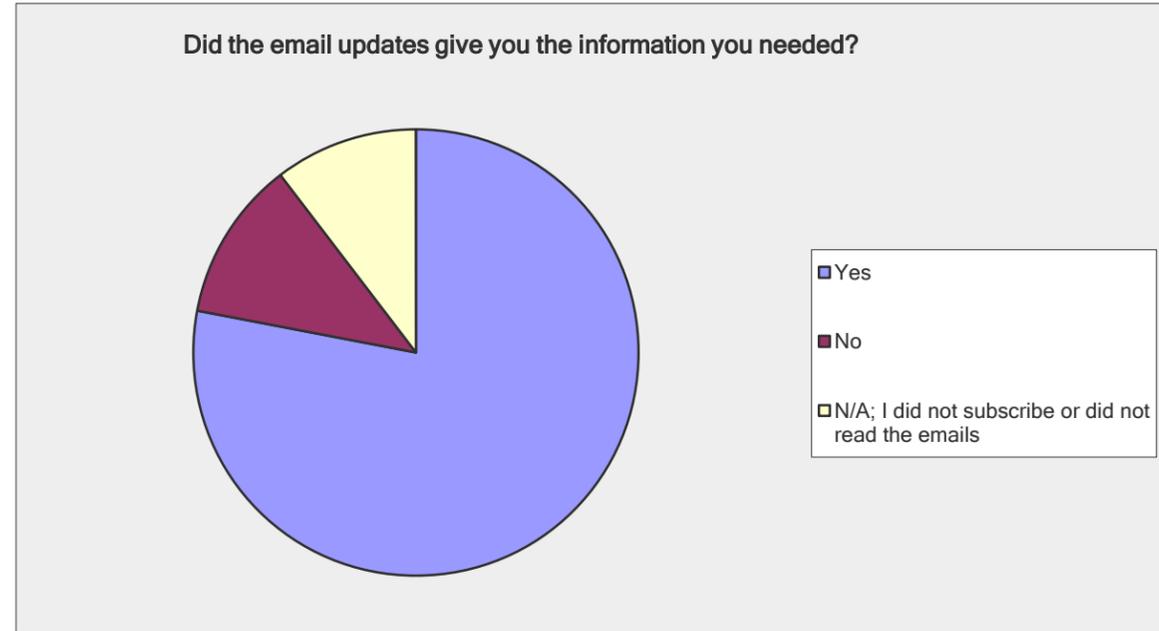


While there have been numerous opportunities to provide feedback, I don't feel public feedback has been seriously considered or impacted the final design I do not believe input was meaningful as a preferred outcome was promoted via public meetings and online forums

1/4/2017 2:35 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Powell-Division Engagement Evaluation

Did the email updates give you the information you needed?		
Answer Options	Response Percent	Response Count
Yes	78.0%	135
No	11.6%	20
N/A; I did not subscribe or did not read the emails	10.4%	18
Comment Box		11
answered question		173
skipped question		26



Never received

2/7/2017 2:47 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Didn't give the information of what decisions had de facto been made before the meeting.

2/1/2017 7:36 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Provided meeting information but needed materials early enough to process with community

1/19/2017 10:06 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



They failed to directly address a substantial amount of concerns over this project.

1/17/2017 7:31 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I wasn't able to see how the stops around 162nd and Division were affected.

1/17/2017 3:54 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



No. We have an at risk business and need to know specifics, not just rehearsed "where in planning stage" speeches.

1/17/2017 3:50 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

None of my concerns were addressed.

1/17/2017 3:48 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



They were lacking on actual information regarding specific decisions being made.

1/5/2017 12:08 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I didn't realize there were two websites we had to subscribe to to get updates.

1/4/2017 8:23 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

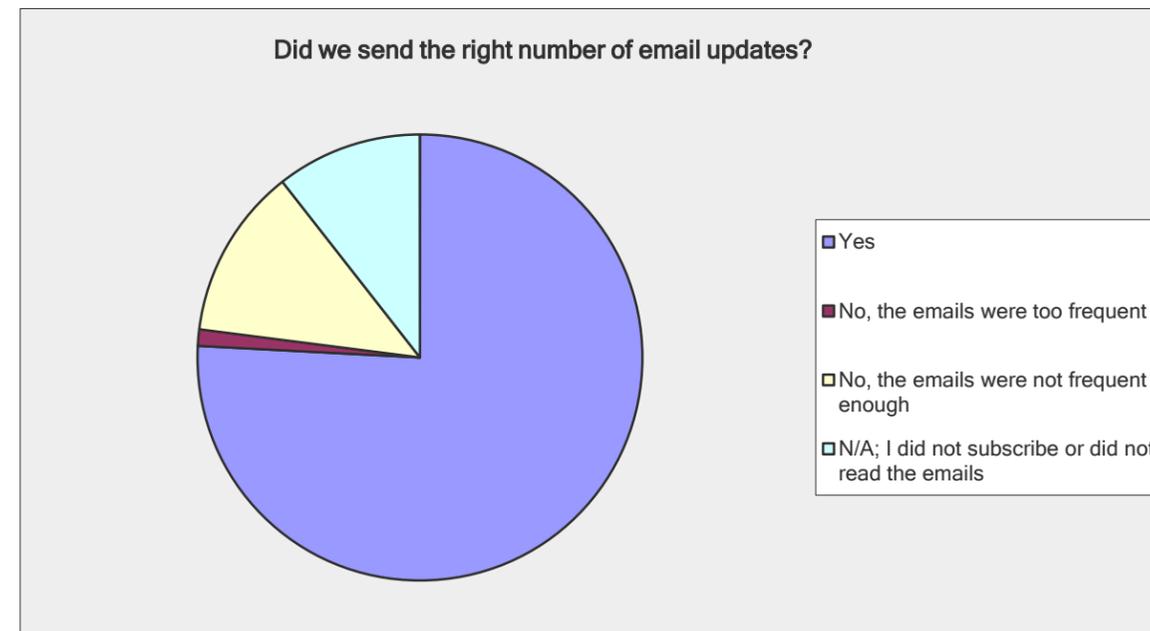


The information was slanted and not objective

1/4/2017 6:24 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Powell-Division Engagement Evaluation

Did we send the right number of email updates?		
Answer Options	Response Percent	Response Count
Yes	75.9%	129
No, the emails were too frequent	1.2%	2
No, the emails were not frequent enough	12.4%	21
N/A; I did not subscribe or did not read the emails	10.6%	18
Comment Box		11
answered question		170
skipped question		29



I did not receive

2/7/2017 2:47 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



just not with the most up to date info as possible, lots of new info at every meeting

1/30/2017 2:14 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Maybe they were frequent enough, but I somehow missed when bus stops were decided.

1/21/2017 4:41 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Number is irrelevant. Information needed is relevant

1/18/2017 9:41 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



timeliness more than quantity

1/18/2017 12:28 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Granted, I'm a policy wonk, but I'd love longer/more detailed project updates

1/18/2017 9:58 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Not enough project details. They were typically too broad.

1/17/2017 7:31 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

It is possible I was not on the list early on.

1/17/2017 4:15 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Recently moved to the corridor so not able to answer

1/6/2017 5:18 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



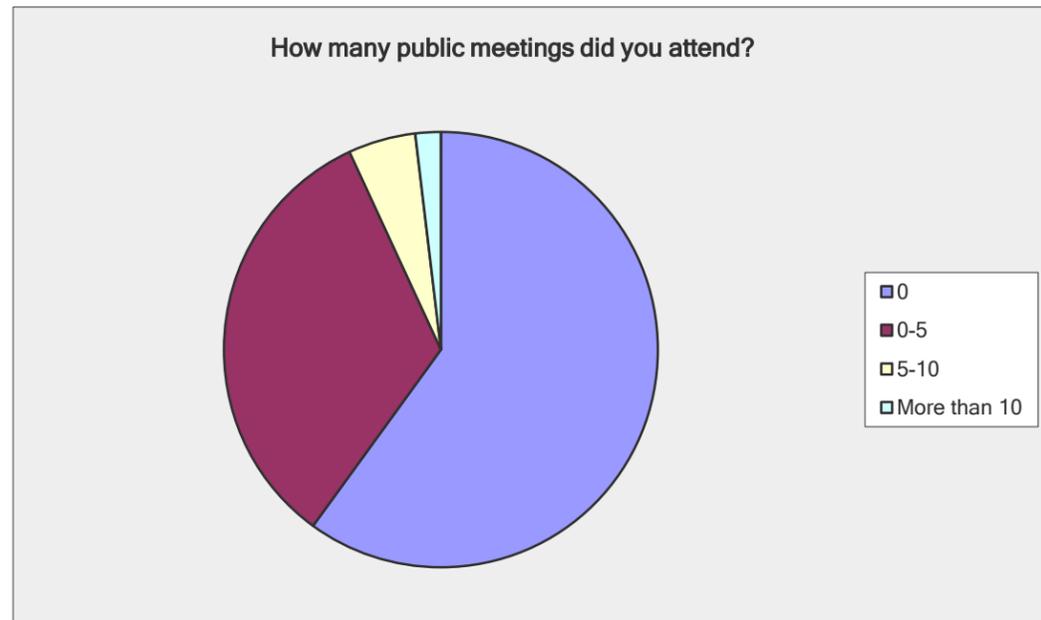
The information was misleading

1/4/2017 6:24 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Powell-Division Engagement Evaluation

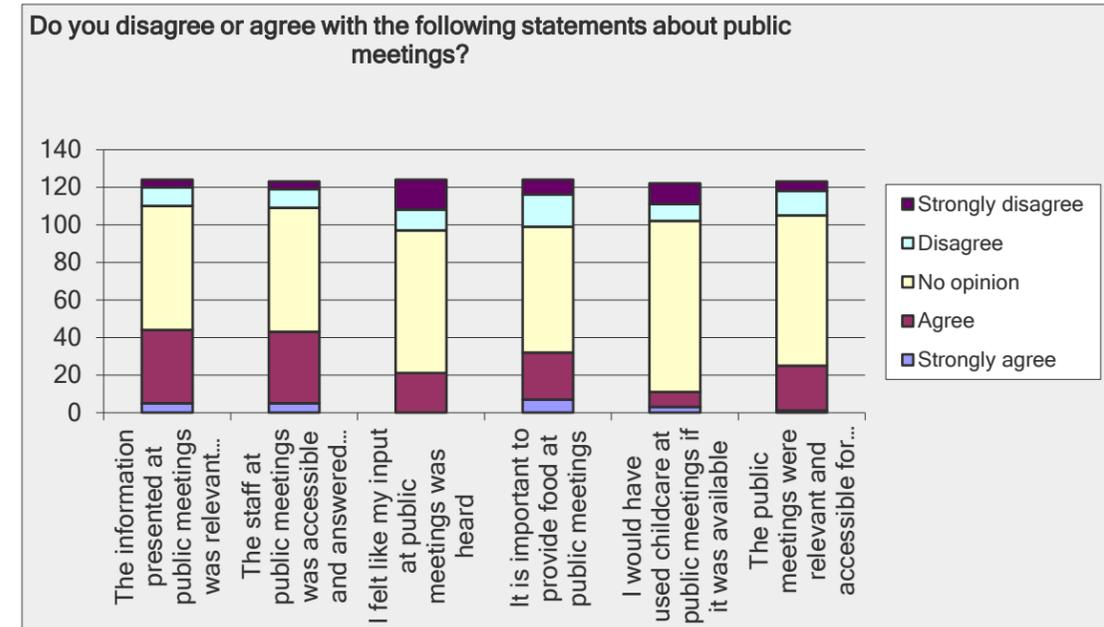
How many public meetings did you attend?

Answer Options	Response Percent	Response Count
0	60.0%	96
0-5	33.1%	53
5-10	5.0%	8
More than 10	1.9%	3
<i>answered question</i>		160
<i>skipped question</i>		39



Powell-Division Engagement Evaluation

Do you disagree or agree with the following statements about public meetings?						
Answer Options	Strongly disagree	Disagree	No opinion	Agree	Strongly agree	Response Count
The information presented at public meetings was relevant and clear	4	10	66	39	5	124
The staff at public meetings was accessible and answered my questions	4	10	66	38	5	123
I felt like my input at public meetings was heard	16	11	76	21	0	124
It is important to provide food at public meetings	8	17	67	25	7	124
I would have used childcare at public meetings if it was available	11	9	91	8	3	122
The public meetings were relevant and accessible for people with low incomes, communities of color and people who speak limited English.	5	13	80	24	1	123
Comment Box						27
					<i>answered question</i>	125
					<i>skipped question</i>	74



The meetings were relevant, and some of the locations were good, but the meeting times made it hard to attend.

1/21/2017 4:43 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Information we received was often last minute and we were asked to make decisions regardless.

1/19/2017 10:11 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I have been to previous similar meetings. They are pro forma sessions meant to make it look like public input is valued. No one working on the project, whatever it is, really listens or considers input; they just go ahead and do whatever they had in mind.

Staff took input but input was ignored. Questions were asked but answers were not provided.

1/17/2017 5:44 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I usually can't make meetings that don't provide childcare.

1/17/2017 5:07 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

People will come to meetings if they know there will be refreshments. I have no way of knowing about the accessibility issues.

1/17/2017 4:50 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

This whole issue is about where to run a bustling and how frequent to run it. Good transportation engineers can solve this problem better than a bunch of people living in the neighborhood. Please move forward and get it done already!

1/17/2017 3:52 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I was not at any of the public meetings because once I found out about them they were held during times that I could not attend.

Seems like you had a plan and wanted to push it on people; not really listen to folks. But I came in later in the process.

1/13/2017 12:11 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Results are a watered down version of real brt that seemed predetermined and immutable once a course was set.

1/9/2017 11:46 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

These meetings are not actually about engaging the community; they're just slick PR strategies that can be used to make it seem like there was genuine community involvement in the decision-making.

1/7/2017 5:34 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

As indicated, recently moved to the corridor so did not attend public meetings.

1/6/2017 5:19 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

All of my input has been through email or surveys. Decisions are made before the public has input.

1/4/2017 10:50 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

The information presented was misleading, and seemed to be intentionally so.

1/4/2017 5:51 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I would attend your public meetings however it conflicts with my course schedule as I am a full-time student at Warner Pacific College.

1/4/2017 4:30 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Meetings held during the workday are challenging for many community members to attend

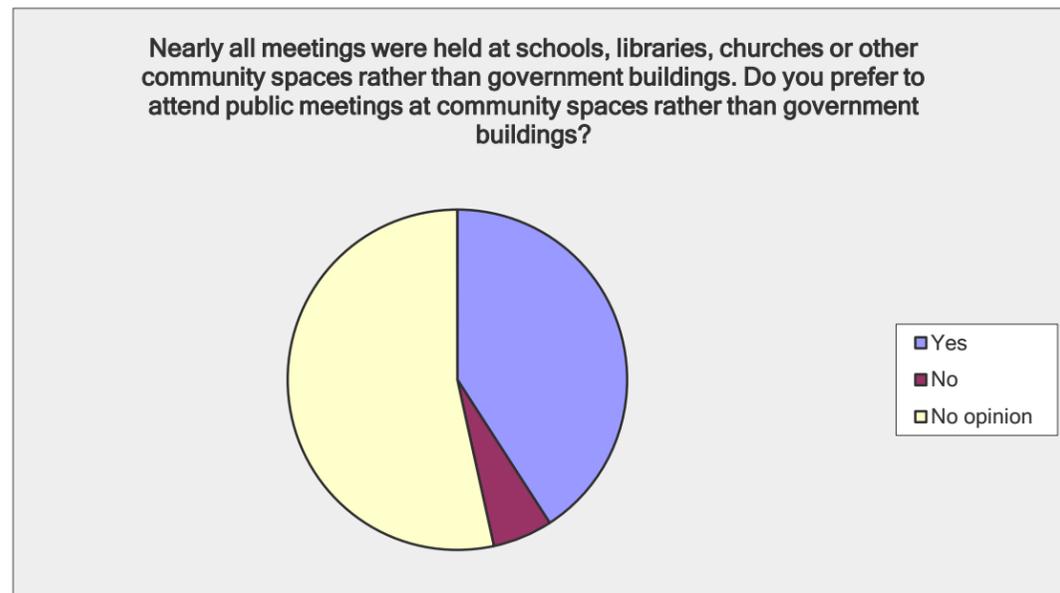
1/4/2017 4:23 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Didn't go to any, don't think food is necessary

Powell-Division Engagement Evaluation

Nearly all meetings were held at schools, libraries, churches or other community spaces rather than government buildings. Do you prefer to attend public meetings at community

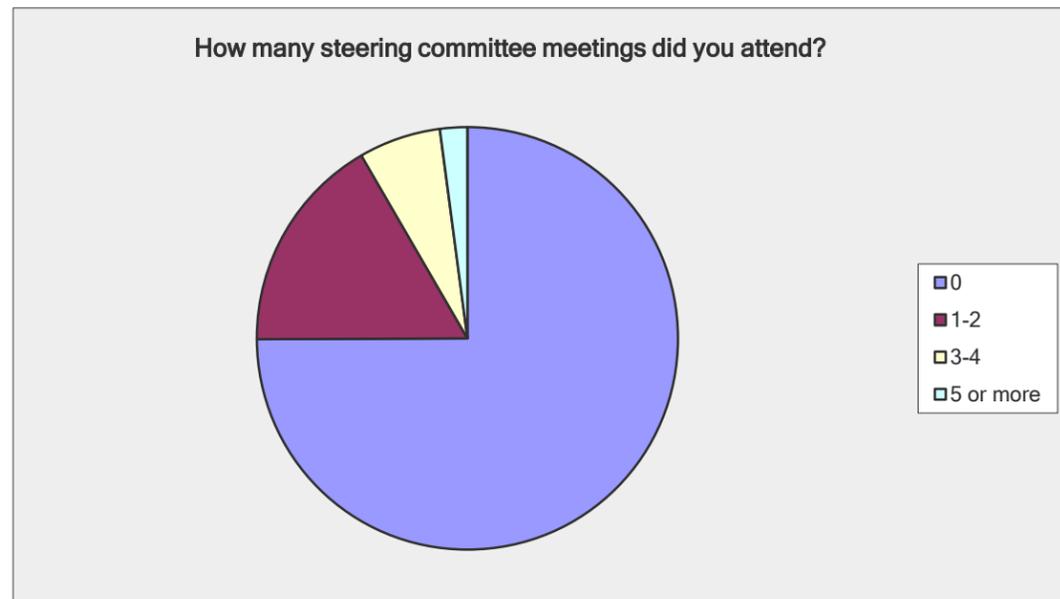
Answer Options	Response Percent	Response Count
Yes	40.9%	65
No	5.7%	9
No opinion	53.5%	85
Comment Box		13
	<i>answered question</i>	159
	<i>skipped question</i>	40



Powell-Division Engagement Evaluation

How many steering committee meetings did you attend?

Answer Options	Response Percent	Response Count
0	75.0%	108
1-2	16.7%	24
3-4	6.3%	9
5 or more	2.1%	3
<i>answered question</i>		144
<i>skipped question</i>		55



Powell-Division Engagement Evaluation

Do you agree or disagree with the following statements about steering committee meetings?						
Answer Options	Strongly disagree	Disagree	No opinion	Agree	Strongly agree	Response Count
The materials presented at steering committee meetings	2	10	67	22	2	103
My questions were answered at steering committee	7	5	76	15	0	103
I felt like my input was heard during public testimony	9	8	74	12	0	103
It is important to have food at steering committee	5	10	69	15	4	103
I would have used childcare at steering committee	6	7	80	5	3	101
Steering committee meetings helped me understand the	4	10	65	22	1	102
Steering committee meetings provided opportunities for	3	9	63	21	5	101
Steering committee meetings felt like a good use of my	4	9	69	19	1	102
Steering committee meetings were relevant and	4	4	77	14	1	100
Comment Box						22
<i>answered question</i>						104
<i>skipped question</i>						95

I'm still at work during that time period. I couldn't attend a meeting.

1/21/2017 4:44 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



they didn't decide in my favor of putting the bus line on Powell instead of Division.

1/18/2017 12:30 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



maybe I missed it, but I was unaware of steering meetings (though 4-6 isn't a time I could have been there anyway)

1/17/2017 9:22 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I wasn't at any of these meetings.

1/17/2017 8:10 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



If I'm not mistaken, many were during typical work hours. How is that accessible?

1/17/2017 7:33 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I never got notice there was a meeting

1/17/2017 6:24 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



my participation is online
the decision-making process is still
confusing even after attending several
meetings. I think that's just the nature of

1/17/2017 4:52 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

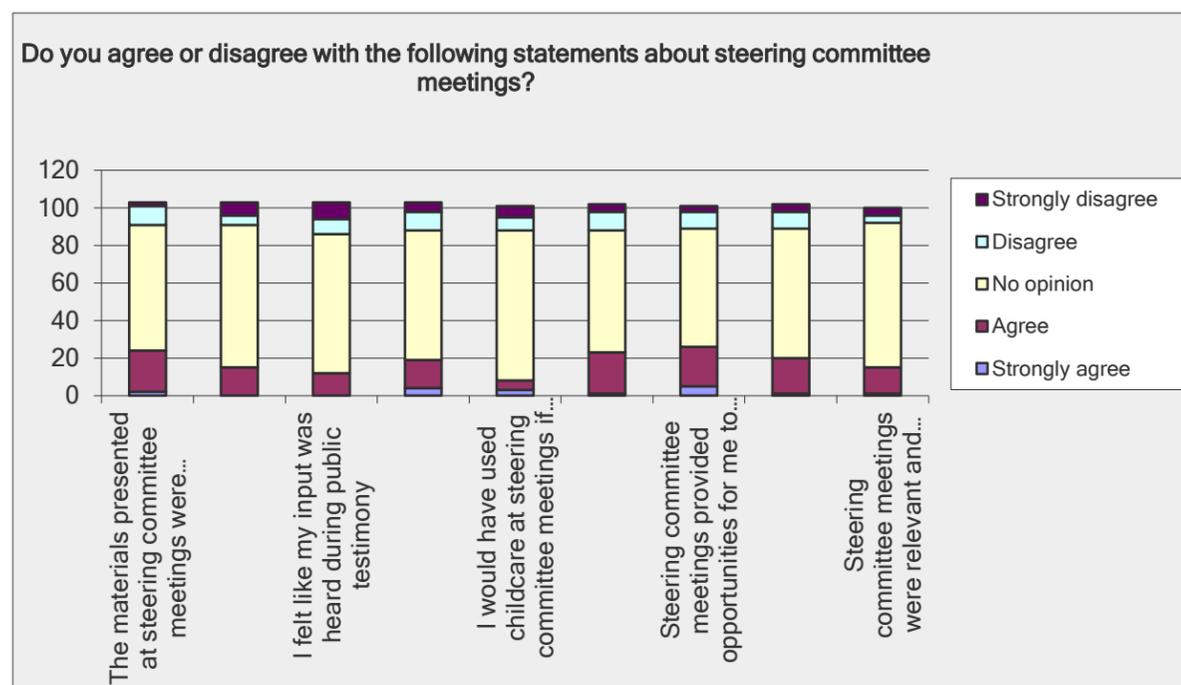


The time frame for meetings is not feasible for people who work 9-5 M-F.

1/17/2017 4:10 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



We're talking about routing and frequency of a bus line. Why does that take a steering committee? Get er done already!



1/17/2017 3:53 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Felt like decisions have been made. Trimet / city not concerned about business or property owners.

1/17/2017 3:52 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Can't attend meetings at that time due to work/childcare commitments
Many discussions tended to be grounded in technical jargon and bureaucratic acronyms.

1/4/2017 9:04 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

I joined the Steering Committee late in the project. It seemed like some decisions were made without input from the Steering Committee (i.e. the elimination of Mt Hood Community College from the route). The follow up to such decisions then seemed to be done in discussions with individual committee members and their constituents, rather than as a group. That part of the decision-making process could have been more transparent. Also, earlier on in the process, it was very frustrating to gather support for Powell as an investment option, only to later have it be deemed unfeasible. I don't know if more research was needed, but the loss of Powell disappointed many community members who had up to that point been engaged.

1/4/2017 4:32 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

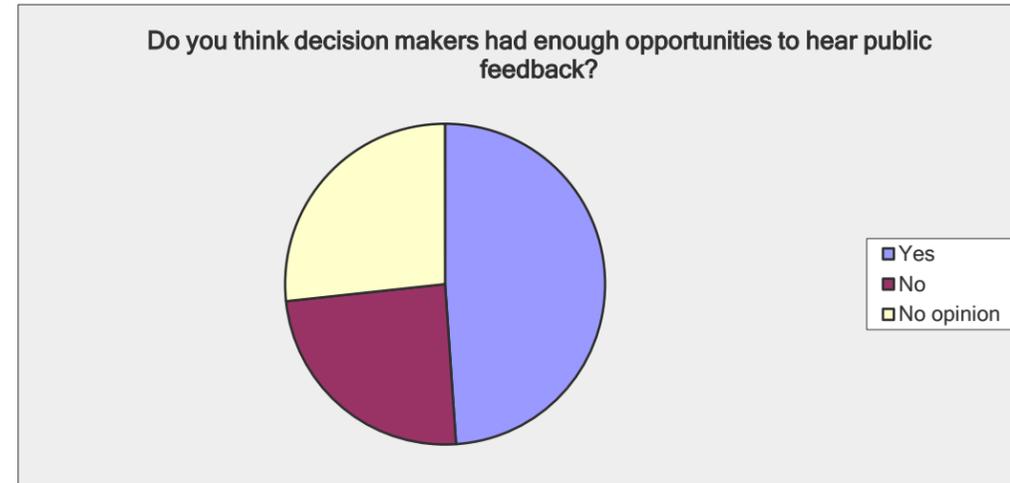
I apologize I was not able to attend your steering committee meetings due to the conflict with my college schedule at Warner Pacific College.

1/4/2017 4:30 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

It's frustrating to present at steering committee meetings when staff have already determined the possible options for the project; at that point what is the value of asking for public input?

Powell-Division Engagement Evaluation

Do you think decision makers had enough opportunities to hear public feedback?		
Answer Options	Response Percent	Response Count
Yes	48.9%	66
No	24.4%	33
No opinion	26.7%	36
Comment Box		25
answered question		135
skipped question		64



The time limit on public testimony meant that there was no opportunity to address subtle and complex issues. The Steering Committee heard numerous wasteful and irrelevant presentations from bureaucrats that went on for excessive amounts of time.

2/2/2017 11:28 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Sometimes not enough time to hear public opinion

1/31/2017 12:09 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Kudos on outreach efforts, not sure if the most up to date info was always put out though...

1/30/2017 2:18 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I think you tried, but its hard to give feedback when you can't attend a meeting. I don't feel like the comments I've made via these surveys have been taken seriously.

1/21/2017 4:45 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I think public comment periods were often rushed to allow for the HUGE amount of information presented at each meeting

1/19/2017 10:13 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

not sure they did since everyone in knew wanted a different result
Key decisions (rejecting LRT) made way too early in the process.

1/18/2017 11:47 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

There will always be those who aren't able, but need to, attend these vital gatherings.

1/18/2017 12:11 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

they had opportunities. I don't believe they listen to or care about the input.

1/17/2017 9:41 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

they should have engaged the public more intensively by attending NA meetings more than just once.

1/17/2017 7:33 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I think feedback was selectively listened to.

1/17/2017 6:50 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Standard meetings skew the population older and richer.
I think you are not taking older, handicapped, ill and special needs people's needs seriously enough in your rush to cut stops.

1/17/2017 4:57 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Hearing public feedback is not the end all and be all of complex transit decision making.
1/9/2017 11:48 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

But the information seems to have been ignored
1/8/2017 3:24 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Plenty of opportunity to hear us, but our opinions and desires were ignored anyway
1/5/2017 12:11 AM [View respondent's answers](#) [Categorize as...](#) [œ](#)

I don't think they heard it at all.
1/4/2017 10:52 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

Yes, but the decision makers didn't listen to public feedback
If they heard it, they sure didn't listen.
1/4/2017 5:52 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

I am unable to answer this question because I was unable to physically attend your Steering Committee meeting my hope is that every Portland, Oregon citizen had the opportunity and the voice to be heard. Thank-you for all the citizens of Portland, Oregon to express their voices and concerns in a respectful, calm, and orderly proceedings so that the individual or Portland, Oregon resident's voice felt that their voices matter in the community and that all their lives matter and that TRi-MET shows it concerns and doing it's welfare for others in the communities and lives of citizens. Thank-you for providing terrific and outstanding service to the City of Portland, Oregon metro area. God Bless !

1/4/2017 4:38 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

I would caution some of the project presenters that, at times, when they came to SE Uplift Board Meetings or to SE Uplift Land Use and Transportation Committee Meetings, they appeared to give "beginner level," repetitive presentations, which underestimated (and frustrated) the savvy audiences. Also, some audience members' questions went unanswered, which gave the appearance that presenters were perhaps less prepared or less informed than they could have been.

Don't think enough of the public was represented.

1/4/2017 2:50 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

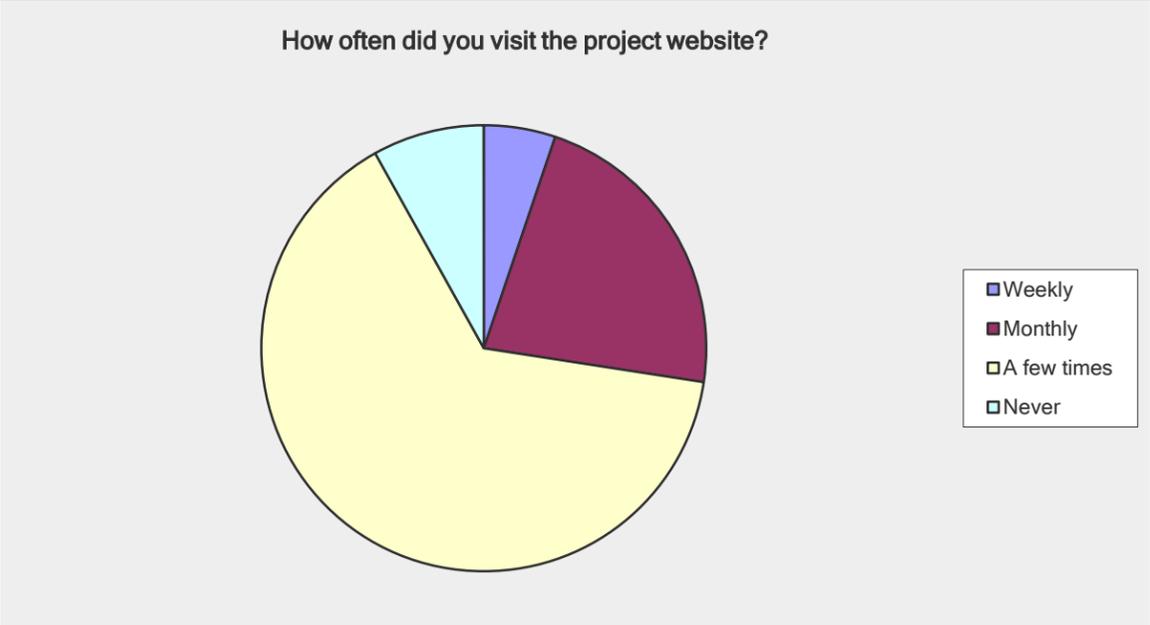
If you mean public feedback at public meetings after presentations were made leading people to the predetermined preferred outcome, then yes, decision makers heard plenty of public feedback in the form they wanted to further their initial agenda.

1/4/2017 2:41 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)

And ignored

Powell-Division Engagement Evaluation

How often did you visit the project website?		
Answer Options	Response Percent	Response Count
Weekly	5.2%	7
Monthly	22.2%	30
A few times	64.4%	87
Never	8.1%	11
<i>answered question</i>		135
<i>skipped question</i>		64



Powell-Division Engagement Evaluation

Was the information on the project website useful?		
Answer Options	Response Percent	Response Count
Yes	82.8%	106
No	7.0%	9
N/A; I did not visit the project website	10.2%	13
Comment Box		13
answered question		128
skipped question		71

It failed to make available the underlying technical and consultant reports and memos. Instead it was mostly summary information prepared by PR folks.

2/2/2017 11:32 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Sometimes

1/18/2017 9:44 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

It was mostly useful. The specifics of the project, i.e., traffic separation islands, crosswalks, specific/exact bus stops to be removed/relocated, and so on, should have been more clearly defined.

1/18/2017 12:13 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I'm still not entirely clear on the bus corridor option on 82nd

1/17/2017 9:29 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

It was very slanted in perspective.

1/17/2017 6:50 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

I was receiving at least twice-monthly updates at meetings.

Please spend less time on Website development and more time on busline implementation.

1/17/2017 3:55 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Not enough specifics

1/17/2017 3:52 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

Pro does an excellent job of both collecting information and then presenting it in a few different diverse, and very clear ways. A national example that should be followed elsewhere.

1/9/2017 9:14 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)

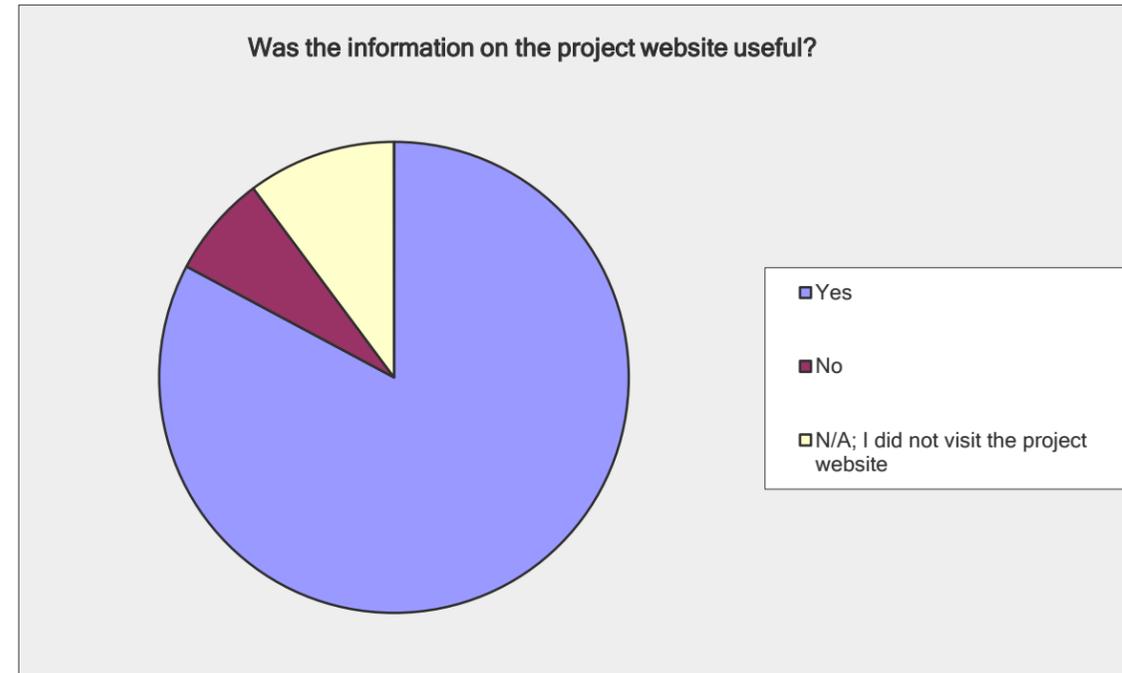
not enough info about bike and bus access.

1/5/2017 12:57 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

It's spin, nothing more.

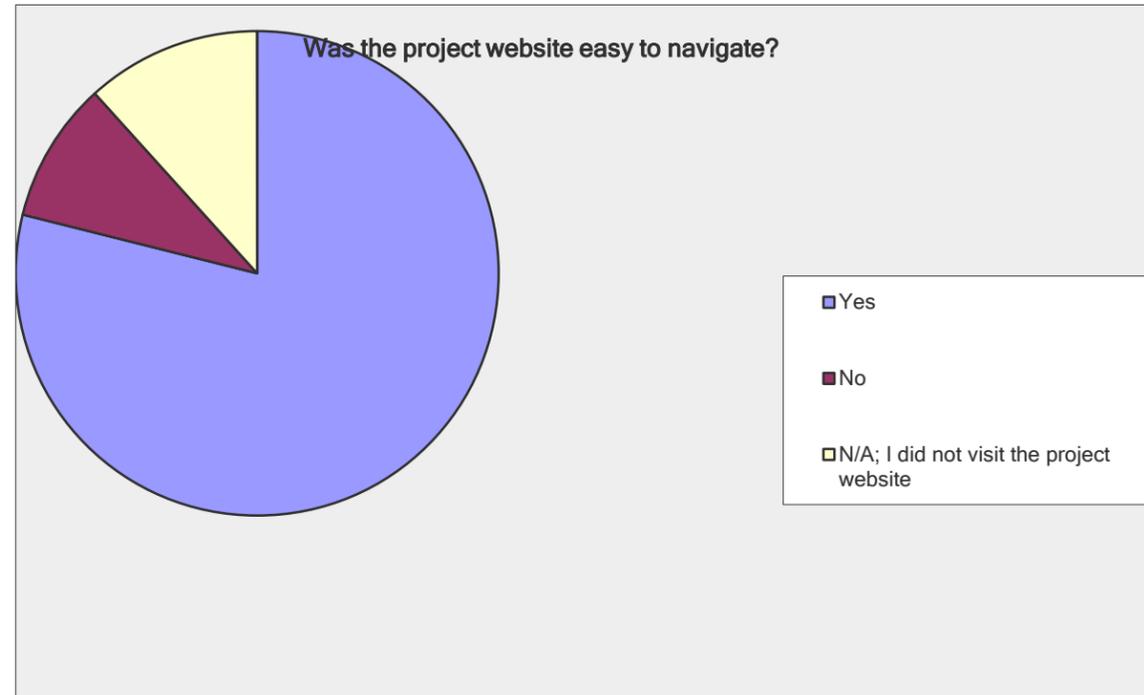
1/4/2017 10:52 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

It was slanted towards approval of brt



Powell-Division Engagement Evaluation

Was the project website easy to navigate?		
Answer Options	Response Percent	Response Count
Yes	78.9%	101
No	9.4%	12
N/A; I did not visit the project website	11.7%	15
Comment Box		7
<i>answered question</i>		128
<i>skipped question</i>		71



All meeting packets and meeting handouts should remain readily available on the web site for the duration of the project.

2/2/2017 11:32 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



difficulty in aged Metro webpages

1/30/2017 2:19 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



It could have been much better

1/18/2017 5:06 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



But it was difficult to extract the most meaningful information without opening multiple memos and reports

1/17/2017 7:29 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



In most areas it was easy to navigate.

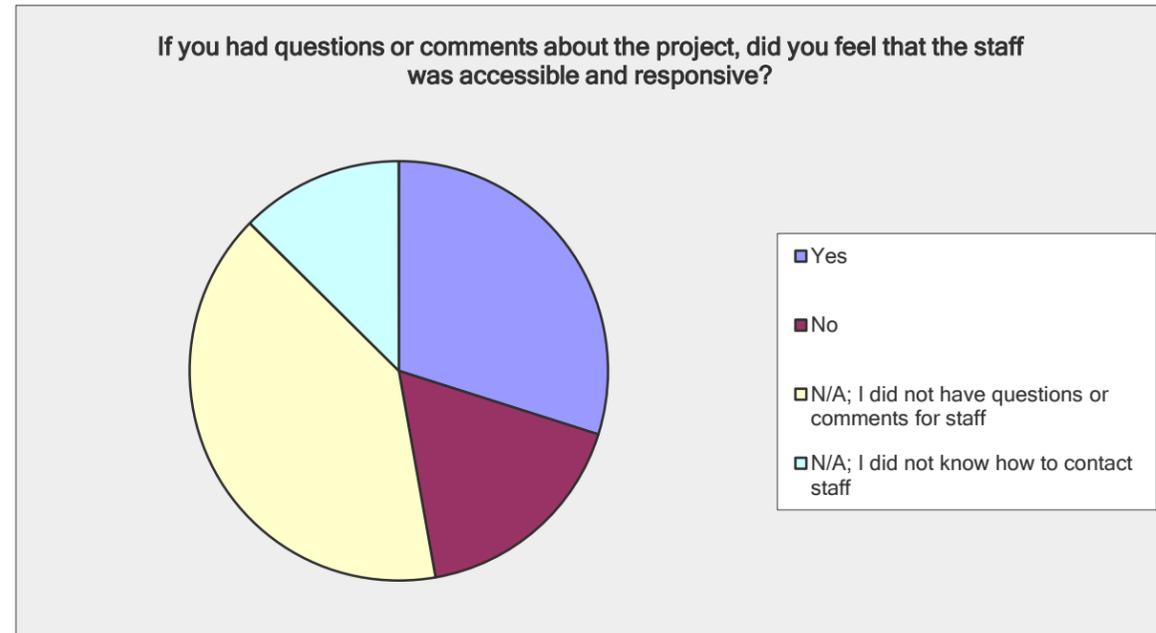
1/17/2017 3:48 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Hard to find the latest info, or if the info had been updated since my last visit

Powell-Division Engagement Evaluation

If you had questions or comments about the project, did you feel that the staff was accessible and responsive?		
Answer Options	Response Percent	Response Count
Yes	29.9%	38
No	17.3%	22
N/A; I did not have questions or comments for staff	40.2%	51
N/A; I did not know how to contact staff	12.6%	16
Comment Box		18
	answered question	127
	skipped question	72



Only PR staff were available.

2/2/2017 11:33 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



though not usually with what I was after...often seemed like punting until later

1/30/2017 2:20 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



they were nice, but did not provide the information needed

1/18/2017 9:44 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I didn't realize I could contact staff

1/17/2017 9:23 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I don't feel my expressed concerns were at all acknowledged. This goes for the myriad of others who were expecting a real BRT, with exclusive ROW, down Powell.

1/17/2017 7:34 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Questions were asked of staff but they were never answered

My son is dying, I have to work to pay the bills; I volunteer about 30 hours/month for community groups and my own sanity so I expressed when I could but so far I haven't seen/heard a good response to me. People still come first to me - before saving time and money.

1/17/2017 5:23 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Less fluff more engineering.

1/17/2017 3:56 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Phone calls not returned, no voucemail available etc.

1/8/2017 3:26 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Not enough info about bike and bus capacity improvements in plan

1/5/2017 12:57 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Accessible? Yes. Responsive? Yes. But the responses were always the same canned reply, which made me feel like my questions and concerns weren't actually being addressed.

1/5/2017 12:13 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



you already knew what you were going to do!

Some inquiries about specific data were not adequately adressed.

1/4/2017 9:08 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Yes, but they didn't seem to respond to concerns in the end.

1/4/2017 7:09 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



No, since your minds were made up to pursue what turned into a ridiculous boondoggle, no matter what you heard.

1/4/2017 5:53 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Yes, the information was readily to become available and accessible for me. My only concerns would be for the individuals or citizens in the Portland, Oregon metro area that do not have access or means to the internet i.e, the elderly or individuals in our society who are shut and do not know how to work or access the Internet. Did you send out mailers via postal mail to make sure those residents who receive their mail thru postal mail also had received this important information about your TRI-MET community meeting that was/is open to the public to attend free of charge.

1/4/2017 4:46 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Though there seemed to be a fair amount of turnover

Powell-Division Engagement Evaluation

What other ways do you think we could include communities of color and people who speak limited English on future projects?

Answer Options	Response Count
	42
<i>answered question</i>	42
<i>skipped question</i>	157

Powell-Division Engagement Evaluation

Q16 What other ways do you think we could include communities of color and people who speak limited English on future projects?

Answered: 42 Skipped: 157

#	Responses	Date
1	Project updates in form of a more festive event, i.e, art opening. Use some of the content from project as forms of art or pieces to discuss in the context of community history, community change, community engagement.	1/31/2017 12:11 PM
2	Don't know.	1/29/2017 7:56 PM
3	Have translators available at the meetings for 1 on 1 discussions with attendees.	1/25/2017 1:54 PM
4	It's more a case of building trust. You'll get more engagement from any group when they know you will actually listen to them and address their needs. From what I've seen so far (like at the Neerchokikoo Powwow), it came across as more of a presentation as to what you are going to do, and not as a request for what would work best for us. If you've already made up your mind, why would we waste our time getting engaged and providing input?	1/21/2017 4:50 PM
5	I think you should include Arabic as one of the languages.	1/19/2017 4:38 PM
6	Mailers or newspaper or news reports directed at the above individuals.	1/19/2017 4:04 PM
7	Attend their community meetings and meet them where they are instead of expecting them to come to you.	1/19/2017 10:15 AM
8	Thanks for the translations/interpretations. A long time ago, I called Tri-Met to let them know their menu choices (all in English) would make no sense to (for example) a Vietnamese speaker. They got native speakers to read the relevant menu options. Well done!	1/18/2017 2:29 PM
9	not sure what else could be done other than helping immigrants learn to speak English as soon as they come here.	1/18/2017 12:32 PM
10	Make sure you're including them in all aspects, from initial planning, to outreach, etc. Those efforts sound good to me on this project but I still feel as though there are other ways to reach out to folks who don't move within mainstream American society. Perhaps churches, reach out to community leaders and get their support, gain the trust of those communities.	1/18/2017 9:00 AM
11	Outreach to SEIU.	1/18/2017 7:21 AM
12	Providing signage in those languages (in the neighborhoods effected), as well as sign language interpreters at the meetings.	1/18/2017 12:14 AM
13	Translation into other East & Southeast Asian languages like Korean, Japanese, Lao, Hmong, Thai, Burmese, Malaysian, and Tagalog.	1/17/2017 9:54 PM
14	translated materials and interpreter services are probably the best way.	1/17/2017 8:11 PM
15	Hold multiple open houses at different days, times, and locations. Set up a booth outside grocery stores or other places everyone goes at least once a week. Have someone ride on the Line 4 bus to interact with people who use the services and are more likely to have thoughts and opinions about the project. Or instead of a dedicated staff person on the bus, place targeted notices in Line 4 buses or modify the on-board announcements (perhaps a temporary automatic on-board announcements with a "fake" trigger box to set off that announcement on Line 4 only). And a long-term strategy would be to hire and retain more people from communities of concern into Metro and/or TriMet. They would be more likely to have the local knowledge of, or social connections to, the people you'd like to target.	1/17/2017 7:38 PM
16	Go to them. Their housing projects, restaurants, language-specific events, etc. (I'm Middle Eastern)	1/17/2017 7:35 PM
17	Community meeting places for the above. Would be helpful	1/17/2017 6:21 PM
18	Beats me! One of the big questions of our time, isn't it? I have been involved with and learned from some excellently balanced Focus Groups, however, they cost time and money and institutions (Governments, Schools, Industry and Social Services) tend to see themselves as the thinkers and don't budget to get the broader population's views from their reality. In short, it takes a broader education system then we currently are paying for - no Civics, Geography, Life and Livelihood skills in school any more plus very few music, art, and physical education opportunities in a day at school.. Very, very sad!!	1/17/2017 5:23 PM
19	sounds like you did as much as could be expected.	1/17/2017 4:53 PM

Powell-Division Engagement Evaluation

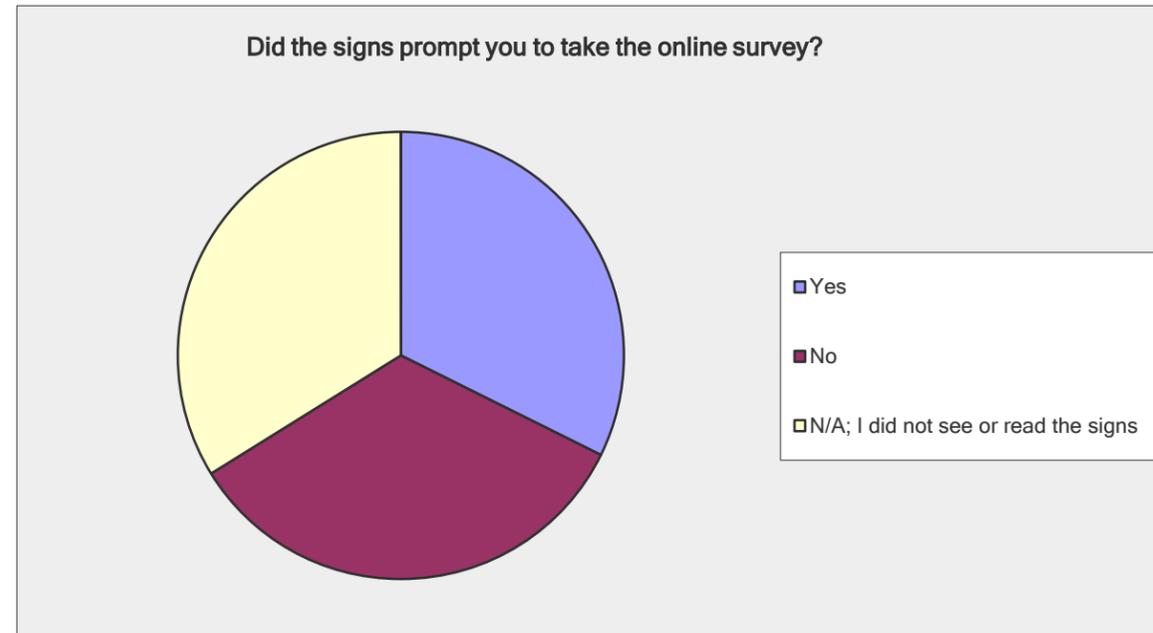
20	Have simultaneous language translation technology & personnel available (even if people do not request in advance) -- and hold events at locations convenient to diverse communities (churches, community centers, public meeting rooms at moderate income housing complexes.	1/17/2017 3:56 PM
21	Get er done already!	1/17/2017 3:56 PM
22	It really doesn't matter f you ignore the public input snyway.	1/8/2017 3:26 PM
23	As a bilingual social worker I think you might try the strategy of having limited English speakers discuss their concerns with community service providers who they trust--and then those service providers can give you a summary of what people said. The power and cultural differential is too vast between city bureaucrats and struggling east-siders for people to think they can have authentic conversations with you. In addition, many of the people who live east of 82nd St. are too stressed out from just trying to make it day to day to do anything like go to a public input meeting about a bus line.	1/7/2017 5:42 PM
24	Work with local churches	1/6/2017 5:22 PM
25	Not sure,But it sounds like your on the right track.	1/6/2017 2:58 PM
26	IDK	1/6/2017 4:02 AM
27	You already are doing everything I could think of.	1/5/2017 7:52 PM
28	Post information about this project on local news papers that are targeted to non native speakers. i.e. a news paper mainly written in Chinese and other languages except in English.	1/5/2017 9:31 AM
29	There is a significant Somali and Middle Eastern population for whom translation should have been provided insofar as project materials are concerned. Post flyers at service providers to those populations (eg., IRCO, Catholic Charities, etc.).	1/5/2017 8:38 AM
30	Don't know.	1/4/2017 11:23 PM
31	Engage school leadership groups and religious congregations in the relevant communities.	1/4/2017 9:11 PM
32	How impactful is this Powell-Division corridor on the groups you are trying to reach? Is the outcome addressing those groups' needs? Do you feel you were successful?	1/4/2017 7:09 PM
33	You should be able to target these groups specifically with Facebook ads in their native languages. Almost everyone in this area has a Facebook account and the clicks are pretty cheap. Generally you should be doing much more digital outreach across the board than you currently do in order to reach younger/newer residents to the area.	1/4/2017 4:59 PM
34	First of all you should stop labeling people in the community based on their demographics/age/color/ race/sexual orientation,etc. and make the survey done completely anonymously as in order for the communities to learn to live in harmony and balance with one another they have to learn and appreciate each other's individuality not ethnicity,etc. and also according to this statement other individuals who were deaf,blind,etc individuals with disabilities were also left out of this mix.Every citizen who lives in the Portland,Oregon metro area needs to be heard regardless of their race,color,ethnicity,etc is as I just got thru taken a course at Warner Pacific College regarding "Business Law" which is just a suggestion that the TRI-MET Business Owners might want to take a course in to understand what it is I am talking and speaking about here as it would help you to answer and understand the questions in which to do about the issue or problem presented in this question.Just saying it as a suggestion for TRI-MET to look into in the future.Don't shoot the messenger! LOL!!!	1/4/2017 4:58 PM
35	Perhaps attend existing meetings - ex. JADE/APANO, Neighborhood Association Meetings, etc. - rather than scheduling separate meetings just for the project. Perhaps also hand out paper on buses with links to surveys and meeting times.	1/4/2017 4:40 PM
36	all surveys should be translated.	1/4/2017 3:19 PM
37	Survey on the street, around schools, neighborhood markets	1/4/2017 2:51 PM
38	Perhaps more outreach to the white people that have live in the area	1/4/2017 2:45 PM
39	more outreach and communicate through multiple community channels to allow people to learn about how to participate and why it would be meaningful.	1/4/2017 2:42 PM
40	Sounds like effective outreach.	1/4/2017 2:38 PM
41	I admire the outreach, but it would be great if the project team included more diversity itself.	1/4/2017 2:29 PM

Powell-Division Engagement Evaluation

42	<p>Star Wars is an American epic space opera franchise, centered on a film series created by George Lucas. It depicts the adventures of various characters "a long time ago in a galaxy far, far away". The franchise began in 1977 with the release of the film Star Wars (subtitled Episode IV: A New Hope in 1981[2][3]), which became a worldwide pop culture phenomenon. It was followed by the similarly successful sequels The Empire Strikes Back (1980) and Return of the Jedi (1983); these three films constitute the original Star Wars trilogy (Episodes IV–VI). A prequel trilogy (Episodes I–III) was later released between 1999 and 2005, which received a more mixed reaction from critics and fans in comparison to the original trilogy. More recently, a sequel trilogy (Episodes VII–IX) began with the release of Star Wars: The Force Awakens (2015). All seven films were nominated for or won Academy Awards, and were commercial successes, with a combined box office revenue of \$6.46 billion,[4] making Star Wars the fourth highest-grossing film series.[5] Additional theatrical films outside of the main saga include the animated Star Wars: The Clone Wars (2008) and an upcoming series of anthology films, which will begin with the release of Rogue One: A Star Wars Story (2016). The series has spawned an extensive media franchise—the Star Wars expanded universe—including books, television series, computer and video games, and comic books, resulting in significant development of the series's fictional universe. Star Wars also holds a Guinness World Records title for the "Most successful film merchandising franchise." In 2015, the total value of the Star Wars franchise was estimated at USD \$41.9 billion, including box-office receipts as well as profits from their video games and DVD sales.[6]</p>	12/14/2016 2:52 PM
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Powell-Division Engagement Evaluation

Did the signs prompt you to take the online survey?		
Answer Options	Response Percent	Response Count
Yes	32.3%	43
No	33.8%	45
N/A; I did not see or read the signs	33.8%	45
Comment Box		8
answered question		133
skipped question		66



I put up some signs of my own to notify folks of the meetings!

2/1/2017 7:41 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I was happy to take the survey from the email notification.

1/18/2017 2:30 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



all bus stops? Or just the ones you intend to keep?

1/17/2017 9:42 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



That was a good idea

1/6/2017 2:59 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Most of the riders I spoke to didn't realize the signs were a survey to give feedback on the rapid transit route.

1/4/2017 8:31 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



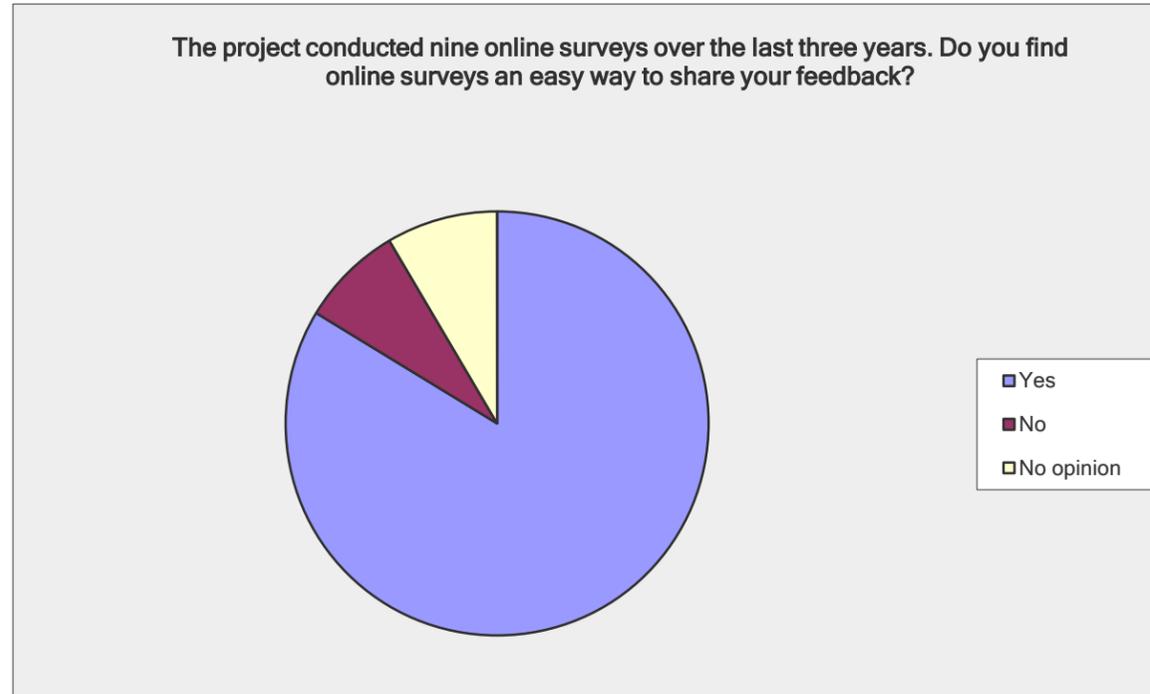
no, it did not as I use the internet for communicating and never heard of such a backwards way of using signs I your local area bus stops. As for living in Vegas for as long as I have never heard of using this as a form of communication to the general public on a specific bus routes as business is conducted entirely differently in Vegas compared to Portland,Oregon, no offense.

Yes, but they did not appear to motivate my fellow passengers to take the survey

Powell-Division Engagement Evaluation

The project conducted nine online surveys over the last three years. Do you find online surveys an easy way to share your feedback? q18

Answer Options	Response Percent	Response Count
Yes	83.7%	108
No	7.8%	10
No opinion	8.5%	11
Comment Box		22
answered question		129
skipped question		70



Online surveys are rarely structured to take all comments equally.

2/1/2017 7:42 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Easy, but not sure about whomever accurately interprets the responses where nuanced comments are allowed

1/30/2017 2:22 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



I can do it anytime; I don't have to work it into an already crazy schedule.

1/21/2017 4:51 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Though I still believe the decision makers really will do what they want. I have no evidence the survey feedback influences the decisions in any way.

1/18/2017 2:32 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Far too often the surveys were offering weighted questions that pulled the results away from reasonable options.

1/18/2017 7:22 AM [View respondent's answers](#) [Categorize as...](#) [œ](#)



I believe this is only the 3rd such survey I've completed. I found the online surveys to be quite leading and not objective.

1/17/2017 6:51 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Life too busy.

1/17/2017 5:24 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



I sincerely love your online surveys, it's pretty much the only way I've been able to participate.

1/17/2017 5:13 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



I don't believe they're taken as seriously as loud people at meetings though.

1/17/2017 5:10 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



That's eight online surveys too many. Get er done already!

1/17/2017 3:58 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



But I don't feel that my concerns were addressed.

1/17/2017 3:52 PM [View respondent's answers](#) [Categorize as...](#) [œ](#)



Online surveys are the best. Way more-representative feedback than neighborhood meetings.

They were easy, but poorly designed in terms of collecting reliable data.

1/8/2017 3:29 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Awfully designed surveys. They were written with such a slant I couldn't express my dissatisfaction with the direction of the project, even if I wanted to, outside of the "free comment" box at the end.

1/5/2017 12:14 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



if you listen and do not load the questions

1/4/2017 9:28 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



But I question their validity, outcome, and biased questions.

1/4/2017 7:11 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Yes, but you did not care.

1/4/2017 5:54 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I used and did everything online before I transferred to Warner Pacific College which was the first time I have ever touched a single piece of paper. Yes, but frustrated that all of the feedback support for Powell felt like wasted energy

1/4/2017 4:47 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

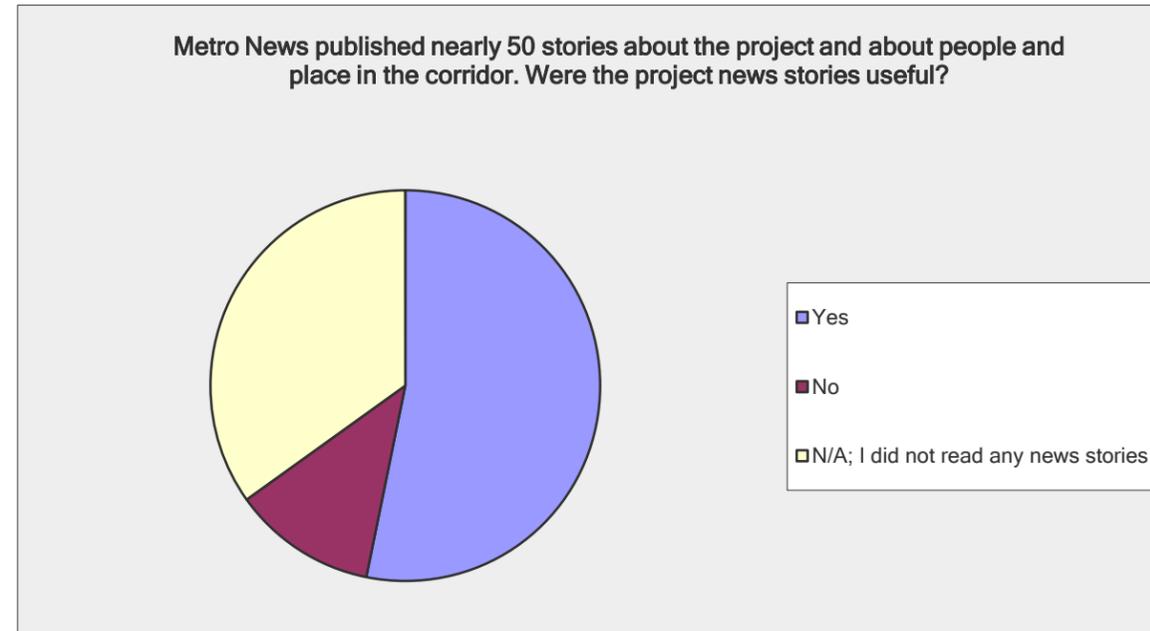


Survey questions were often geared to elicit a certain type of response; difficult to provide meaningful feedback

Powell-Division Engagement Evaluation

Metro News published nearly 50 stories about the project and about people and place in the corridor. Were the project news stories useful?

Answer Options	Response Percent	Response Count
Yes	53.2%	67
No	11.9%	15
N/A; I did not read any news stories	34.9%	44
Comment Box		11
<i>answered question</i>		126
<i>skipped question</i>		73



We got better information from the BikePortland blog

2/2/2017 11:34 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Unless it was online, I didn't see them.

1/19/2017 4:06 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



What is metro news ??? Never see it out here in east portland

1/18/2017 10:56 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I didn't see most of them, apparently!

1/17/2017 9:24 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



It's getting tedious. I'd like hear about other news.

1/17/2017 3:58 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



They were the equivalent of propoganda

1/8/2017 3:29 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I did not read 50 stories but I read a few of them; useful. too slanted and one sided

1/4/2017 9:28 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I did not get Metro News,Sorry.

1/4/2017 5:08 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)

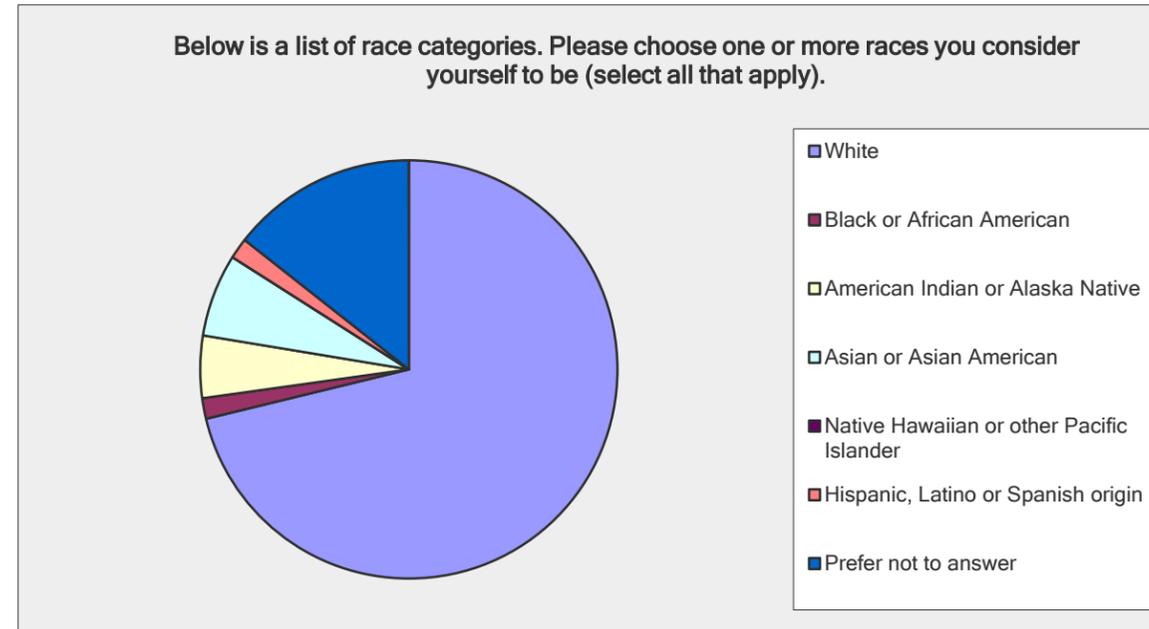


I don't recieve Metro News

Powell-Division Engagement Evaluation

Below is a list of race categories. Please choose one or more races you consider yourself to be (select all that apply).

Answer Options	Response Percent	Response Count
White	71.2%	89
Black or African American	1.6%	2
American Indian or Alaska Native	4.8%	6
Asian or Asian American	6.4%	8
Native Hawaiian or other Pacific Islander	0.0%	0
Hispanic, Latino or Spanish origin	1.6%	2
Prefer not to answer	14.4%	18
Other (please specify)		8
answered question		125
skipped question		74



Mutt - multi-ethnicities.

1/21/2017 4:51 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Celtic-Eastern European background = white here, I'm pretty sure.

1/18/2017 2:32 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



I would choose American Indian but it won't actually let me pick more than one option.

1/18/2017 9:01 AM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Middle Eastern

1/17/2017 7:36 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Its not letting me select all my races. I am Native American, Asian, and European

1/17/2017 6:27 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Human

1/17/2017 4:05 PM [View respondent's answers](#) [Categorize as...](#) [oe](#)



Why is white 1st on the list? Alphabetical is fairer.

These questions are considered Illegal on any job application TRI-MET. Just saying as you are labeling individuals in your community/city that you serve. Thank-you.

Powell-Division Engagement Evaluation

Is there anything else you would like to tell us about our public engagement and communications?	
Answer Options	Response Count
	56
<i>answered question</i>	56
<i>skipped question</i>	143

Powell-Division Engagement Evaluation

Q21 Is there anything else you would like to tell us about our public engagement and communications?

Answered: 56 Skipped: 143

#	Responses	Date
1	This project over-promised from the very start. Given the stupid cross-over design, I am sure that public engagement and communications must have been as frustrating from the inside as it was to the public.	2/2/2017 11:36 AM
2	This public engagement effort is never 100% bulletproof. Thanks for your efforts to be inclusive. Look forward to more opportunities to participate in the public process for this project.	1/31/2017 12:12 PM
3	There is information some people believe the Division St. Bus Rapid Transit project will completely replace the 4-Division 15 minute frequent service at all bus stops it currently serves. Some people believe the Division St. Bus Rapid Transit project will be in addition to the current 4-Division 15 minute frequent service. There needs to be clarification on this point. The public is still confused. The local media is confused on this point, too, as they've reported it both ways.	1/25/2017 1:59 PM
4	I hope there is another opportunity to discuss bus stops because, if the current plan is implemented, I will effectively no longer have access to the #4. You will be moving the nearest bus stop to over a mile away from my house (it is currently 0.7 miles away now).	1/21/2017 4:53 PM
5	Just thanks for keeping me informed.	1/19/2017 4:39 PM
6	Keep meetings to the point. No drifting.	1/19/2017 4:06 PM
7	Getting input is one thing. Doing what is asked is another	1/18/2017 10:56 PM
8	The surveys and invitations to meetings were very conscientious and well-communicated via email. We have no evidence any of the feedback influences the final decision, but it feels nice to think we're participating. Thanks.	1/18/2017 2:33 PM
9	I appreciate the effort involved to share progress/updates with the community, but to be honest there were more than a few 'updates' which didn't seem to convey much of value: meeting rescheduled, no decisions made, additional input being taken, etc. The key points of interest (timelines, route, stops, business impact) should be front and center of every update - you can state up front if there's no changes to report, but a reminder of where the overall project stands would be helpful for all.	1/18/2017 2:17 PM
10	Everyone is very nice at meetings etc than go and do exactly what they want to do.	1/18/2017 12:34 PM
11	https://lightrailnow.wordpress.com/2015/06/29/latest-fta-data-light-rail-trumps-brt-in-key-performance-measures/ The citizens of this corridor deserve real transit. In 20 years, it will simply cost more. Kicking the can down the road means 20 more years of auto-dependence. SW Corridor getting LRT but not SE will be seen as more westside bias, undermining public support for transit of all kinds.	1/18/2017 11:52 AM
12	I feel that comments regarding taking the project to MHCC were completely ignored. This side of the county is routinely ignored when it comes to Trimet. I had hoped we were finally seeing a change in that, but I guess not. MHCC still does not have anywhere near the public transit access that PCC has.	1/18/2017 12:10 AM
13	I have grave misgivings about this project because it does not address major problems, such as connecting the east and west MAX lines by an alternative to the Staeel Bridge. Because dumping a lot more buses on the Mall will use up all the bus capacity, - while there will still be rail capacity. Because frequent buses cannot expect priority at intersections. There will be a need for a massive increase in capacity in this corridor in the future. There needs to be LRT on Powell, and improved bus service on Division.	1/17/2017 11:22 PM
14	In-house surveys are meaningless. The only way to make this exercise worthwhile is to have a truly independent body collect the information, and then to actually pay attention to it.	1/17/2017 9:47 PM
15	All neighborhoods along Powell had an expectation that Powell would play heavily in this project, but yet again, it is now completely overlooked save a few small side projects that will do nothing to boost and improve public transit in the corridor. I don't feel project leaders listened to the concerns of people who want REAL BRT, with exclusive lane creating for a more efficient public transit experience that is academically shown to improve ridership. This project has no business being called "BRT". Everyone I know across the SE neighborhoods are upset and disappointed in this project, yet I don't feel this was appropriately addressed by project leaders.	1/17/2017 7:38 PM

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16	I feel that in-person input that was heard tended to more strongly support the limiting of bus stops etc than the written and neighborhood group comments. Voices of dissent were not given credit.	1/17/2017 6:52 PM
17	More work needs to be done to make sure people know about these meetings	1/17/2017 6:27 PM
18	Not at this time	1/17/2017 6:22 PM
19	The process felt contrived and the outcome pre-determined. Why engaged the public in a process if there are concerns are ignored. Drop the pretension of engagement.	1/17/2017 5:48 PM
20	Thanks for giving me the opportunity to vent.	1/17/2017 5:25 PM
21	Can't wait until the project gets going! If anything, use more technocrats and less public involvement. People get too personal.	1/17/2017 5:17 PM
22	Thank you so much.	1/17/2017 5:13 PM
23	I almost didn't take this survey because I just thought it was a previous one I had already taken. It's hard to remember which survey was/is which. because I had been asked to take one of the surveys more than once.	1/17/2017 4:59 PM
24	sometimes it feels like no matter what the public input is, you folks have already made your decisions about what will happen and public meetings are just for legal and feel-good purposes - but maybe you really do listen and maybe you really have made some changes based on public input and I'm not paying close enough attention.	1/17/2017 4:56 PM
25	I felt that the city's plan was already decided and that these meetings were public theater to tell us how it is going to play out while the residents pay for the folly.	1/17/2017 4:29 PM
26	Way too comprehensive. Please revert back to focusing on getting projects designed and implemented instead of trying to please everyone which is impossible anyway.	1/17/2017 4:00 PM
27	Thank you. My friends, my church, and my gym are all along this corridor. It is important to keep bus service available.	1/17/2017 3:58 PM
28	Trimet more concerned about their project and not the livelihoods / retirements of property owners that were at risk. Do not understand impact on business, you can not just simply relocate your business just because someone wants a new shiney bus.	1/17/2017 3:54 PM
29	Put a face to the project. Who is making the decisions and pulling the strings? This is the person(s) who should be in the community - at the town halls and old fashion door-to-door canvassing. Talk to the people, especially those who don't come to the meetings because they will be impacted. Practice community out-reach.	1/17/2017 3:54 PM
30	Some of the meetings it was confusing what was supposed to be happening, who was there to inform whom, who were decision makers, what the role of the public was (vs. steering committee reps). The meeting where we were asked to budget surplus hours to north-south lines was a particularly confusing exercise.	1/11/2017 6:07 PM
31	Public engagement often seems to be used as a whitewash of predetermined decisions.	1/9/2017 11:50 PM
32	Your survey design broke many of the very basic rules for surveys in order to collect reliable data. I and many others I spoke to were amazed that it was nearly impossible to fill out the survey without supporting the project...even though we didn't. Truly shameful.	1/8/2017 3:31 PM
33	Do you really think the people of Portland can't figure out that your public engagement strategies are just one component of your highly professional project management template? I have spoken to many neighborhood people like myself who have attended one "public input" meeting and when they realized how useless their attendance was, they never attended another one. It adds insult to injury when you pretend that you actually care about the opinion of anyone who isn't a power broker.	1/7/2017 5:48 PM
34	Keep up the good work.	1/6/2017 3:02 PM
35	Yes. Use darker black print so I don't have to bring computer screen closer to read survey. Annoying.	1/6/2017 12:11 PM
36	No	1/6/2017 4:04 AM
37	I like the plan for a service between North and South on 148th, but it should come clear through to Powell Blvd. That is a long walk to Division, especially for us Senior Citizens.	1/5/2017 2:19 PM

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38	I have been waiting and looking for information about how this project will increase accessibility to cyclists who commute to work daily via a combo of transit and biking - where is it? How many bike racks will be on the high capacity buses? External and internal ones? The internal ones on the MAX are a more efficient use of space from what I've seen. Currently, I often have to wait through 2-3 buses at my stop after a long day at work before one has an available bike rack. 2 racks per bus is clearly not sufficient! It is very wasteful of resources, frustrating, and unfair to watch bus after bus go by with few passengers and enough space inside for a bike or 2, but be disallowed to use the space if the front external racks are full. And more and more citizens are choosing to cycle, so this lack of service for cyclists will only magnify, esp. as climate change forces the transition to renewable energy and transportation, reducing car owners and increasing bicycle and transit commuters. We need to see cyclists needs attended to in this plan!!!	1/5/2017 1:06 PM
39	Very highly paid (at taxpayers' expense) staff, at a higher rate proportionately than people with similar educational background doing similar work in the private sector. Not that effective either. Although I did not attend any of the Powell-Division meetings, I have attended Trimet and other public meetings in the past. The participation is tokenized at best (eg., let the administrators tell you what should be done and you choose which of a limited number of options -- predetermined by the administrators -- can you "live with in a pinch" with little to no flexibility). Most of the administrators and/or facilitators don't even live in the affected and impacted community.	1/5/2017 8:42 AM
40	Your survey was appallingly bad (it was clearly designed to get the responses you wanted). Stakeholder groups' concerns were never properly addressed (no matter how many times staff attended meetings to present on the project). The project itself changed more times than those of us who are super-tuned in could follow, to say nothing of the layperson. And you kept pushing forward with the project you wanted, regardless of what the residents said. The fact that at the end, the only people really in favor of the project were politicians, and all the neighborhood and active transportation groups (aka the REAL stakeholders in this) were extremely wary, is quite telling. I regret having wasted so much time following and commenting on this project, just to have all my concerns and comments dismissed; frankly I feel like I'm getting out of an abusive relationship.	1/5/2017 12:21 AM
41	No.	1/4/2017 11:24 PM
42	The communication was one-way. That's not really communication at all.	1/4/2017 10:54 PM
43	it's a joke. you always do what you want and spin the news to your advantage. no one trusts you.	1/4/2017 9:29 PM
44	It was apparent the decision was already made before it was brought out to the community.	1/4/2017 8:32 PM
45	It really felt like the project wanted a specific outcome, regardless of public input. i don't even know why I wasted time giving input.	1/4/2017 7:14 PM
46	Don't keep ignoring the public and Going thru the motion of "listening". Avoid "push poll" strategies in the future. It is insulting to our intelligence.	1/4/2017 6:30 PM
47	Real public engagement would entail actually listening to, and taking account of, the feedback that you get. Public opinion on this project as it is now configured is overwhelmingly negative, but those making the decisions are simply plowing ahead with it even though it makes no sense.	1/4/2017 5:55 PM
48	Public *communications* were fine. It was very clear what was being contemplated and when the meetings were. But the communications were incredibly one-sided, so I'd rate the "engagement" as non-existent. Metro councilors/TriMet staffers had it in their heads that they wanted a big project that could attract federal dollars, and just rammed it through despite such significant compromises to the original vision that the end result is unrecognizable. Everything the project is attempting to do inside of 82nd Avenue is going to be a terrible waste of money. To prove me (and plenty of other skeptics) wrong, you should publicly post the stated transit time goals of the project *for the duration of the project and 12 months afterwards* at every stop along the route and ask people who are actually taking the bus to rate if those goals are being met. The statistics used for this project were consistently based on an average ride time evenly distributed throughout the day, rather than what the average *rider* (more likely to be a rush hour rider) experiences, and you need to collect satisfaction data from your actual riders, not from automatic/distributed collection. If the goals are not met, TriMet should lose the \$170MM it will spend on this project from its budget the year after results are collected--there HAS to be some actual accountability for decisions like this one, not to mention the dramatically-underperforming Orange Line. David Mihm 1982 SE 30th Ave Portland OR 97214 davidmihm@gmail.com	1/4/2017 5:12 PM
49	Yes, please stop labeling people and let their voices be heard not by the race/age/gender/ethnicity ,etc. Thank-you I hope my information will help you better service your community/city in the future. Thank-you for your patience and understanding in this matter,	1/4/2017 5:11 PM
50	I appreciate all of the opportunities for public engagement. I have encountered a fair amount of skepticism/negativity directed toward TriMet and city planners. I don't know how best to improve the public's trust, but there appear to be opportunities for improvement in this area.	1/4/2017 4:49 PM
51	Need to get more people "on the street"; IMHO a lot of people that would benefit do not have internet and the skills necessary to attend public meetings.	1/4/2017 2:54 PM

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52	A discouraging public engagement experience as budget and unwillingness to reallocate space dedicated to people driving cars to people walking, biking, and riding the bus appeared to drive the project. What's the point of asking for public feedback on improving safety and access on Inner Powell, 82nd Ave, and Mt. Hood Community College, if those pieces were dropped from the project due to reasons listed above? And why was the option of providing dedicated bus lanes, especially on 82nd Ave, never seriously considered by staff?	1/4/2017 2:48 PM
53	I live in Zip code 97236 and my household depends on public transportation. Div/Powell/Foster have a direct impact on us. However we are being left out of the process	1/4/2017 2:47 PM
54	There is plenty but mostly, I am completely disgusted and disappointed in this whole debacle. If the committee and decision makers cared at all about providing equity and accessibility, they would not have rammed rapid transit bus down everyone's throats under the pretense of equity and community engagement. People coming from further east and down Powell would definitely benefit from light rail, faster trips, and yes, the development that would accompany that accessibility. I am saddened that so much time was wasted (truly) exploring an option that was not feasible to reach a solution that does not really solve the long term problems with this transit corridor and ultimately fails the people in these communities.	1/4/2017 2:47 PM
55	Really felt that the decision had already been made to do this project and the public hearing and outreach were simply a charade to coerce the public into believing it was a good use of transportation \$&	1/4/2017 2:31 PM
56	<p>Star Wars is an American epic space opera franchise, centered on a film series created by George Lucas. It depicts the adventures of various characters "a long time ago in a galaxy far, far away". The franchise began in 1977 with the release of the film <i>Star Wars</i> (subtitled <i>Episode IV: A New Hope</i> in 1981^{[2][3]}), which became a worldwide pop culture phenomenon. It was followed by the similarly successful sequels <i>The Empire Strikes Back</i> (1980) and <i>Return of the Jedi</i> (1983); these three films constitute the original <i>Star Wars</i> trilogy (Episodes IV–VI). A prequel trilogy (Episodes I–III) was later released between 1999 and 2005, which received a more mixed reaction from critics and fans in comparison to the original trilogy. More recently, a sequel trilogy (Episodes VII–IX) began with the release of <i>Star Wars: The Force Awakens</i> (2015). All seven films were nominated for or won Academy Awards, and were commercial successes, with a combined box office revenue of \$6.46 billion,^[4] making <i>Star Wars</i> the fourth highest-grossing film series.^[5] Additional theatrical films outside of the main saga include the animated <i>Star Wars: The Clone Wars</i> (2008) and an upcoming series of anthology films, which will begin with the release of <i>Rogue One: A Star Wars Story</i> (2016). The series has spawned an extensive media franchise—the <i>Star Wars</i> expanded universe—including books, television series, computer and video games, and comic books, resulting in significant development of the series's fictional universe. <i>Star Wars</i> also holds a Guinness World Records title for the "Most successful film merchandising franchise." In 2015, the total value of the <i>Star Wars</i> franchise was estimated at USD \$41.9 billion, including box-office receipts as well as profits from their video games and DVD sales.^[6]</p>	12/14/2016 2:52 PM