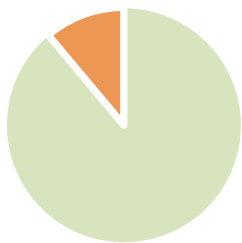


Ethics Line Report

April 2009

Number of REPORTS RECEIVED

FY07-08 (Dec-June)	12
FY08-09 (July-Feb)	6
Total	18



■ Successfully investigated
 ■ Unable to verify

First year highlights

Metro's Ethics Line went live at the end of November 2007. Since that time, 18 reports have been received over the course of 15 months.

As we gained experience, my office developed procedures to guide report investigation. My goal is to close cases in an average of 30 days from receipt. We are currently at an average of 40 days.

To date, the Ethics Line has not been misused. It is becoming a valuable resource to identify areas for improvement. Working with Public Affairs, the link to Ethics Line has been made more prominent on Metro's landing page.

In July 2008, the software was upgraded and the ability to do analysis was improved. Additionally, I can create several new user categories so that key staff can enter reports received by other methods. Analytics can also be made directly available to a limited number of users.

Next Steps:

- Expand communication to the public
- Increase reporting capabilities
- Refine procedures
- Decrease response time

Case Type	Total
Aramark employee practices	1
Contract management	1
Employee discipline	1
Lack of competitive hiring process	2
Misuse of Metro equipment	1
Natural Areas purchase	1
Policy complaint	1
Procurement card controls	1
RFP process	1
Use of interns & temporary employees	1
Worker's Compensation	1
Performance evaluation process	1
Management use of resources	1
Employee travel	2
Abuse of time/employee specific	2
Grand Total	18

Result / Action Taken	Total
Action taken	2
Criticism noted	2
Employee counseled	3
Improved procedures communication	1
Improve policy & procedures	2
No action taken	6
Review policy & procedures	2
Grand Total	18

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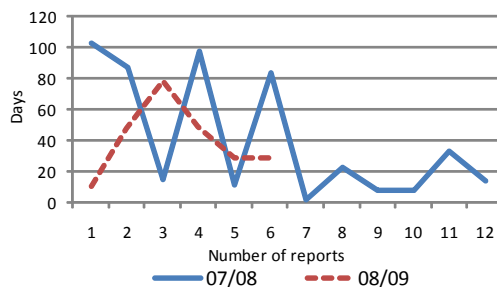
www.oregonmetro.gov/auditor

Need to report?

Visit the Metro Auditor's confidential ethics line to report a concern.

www.metroethicsline.org

Days to Close



Average Days to Close by Fiscal Year

