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2010-11

THIRD QUARTER MANAGEMENT REPORT
January through March

 Metro | *Making a great place*

FY 2010-11 Third quarter management report

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Metro Management Report At-a-Glance

3rd Quarter FY 2010-11

Executive Summary

The third quarter of FY 2010-11 was a busy one for staff, with many departments gearing up for a busy summer season and others managing large, complex projects. Of particular focus were advances in sustainability efforts in a number of areas.

Transportation system planning staff put together a successful Regional Climate Summit with stakeholders representing diverse communities in the region, and Climate Leadership Initiative staff presented a climate change adaptation planning framework to the Metro Policy Advisory Committee. Sustainability Center staff developed legislative strategies for toxic reduction, product stewardship and recycling at the state level. Solid waste staff prepared to present policy options to Council to improve sustainability of the region's food system. Implementation of Metro's Sustainability Plan will focus on projects at six different Metro sites.

Corridor planning staff's biggest challenge is navigating the controversial Lake Oswego to Portland project; they will work closely with Council to resolve concerns before requesting approval. Metro's transit-oriented development program completed its strategic plan, moved ahead with two development projects and oversaw downtown revitalization efforts for four cities in the region.

Metro regional parks have seen increased attendance compared to this time last year and staff are moving forward with facility improvements, including land use approval for the disc golf course at Blue Lake and a submitted grant application to complete upgrades to the Gleason Boat Ramp. Metro's cemetery program prepared to kick off its business plan and completed a draft agreement with the State Historic Preservation Office for the Lone Fir Cemetery master plan.

The Natural Areas program acquired acreage and trail easements in the Columbia Slough target area and planted 200,000 native plants in 17 target areas. Staff moved forward in planning access improvements to natural areas and parks, including the Smith & Bybee Natural Area bridge, the Pier Park/Chimney Park bridge project, a Gabbert Hill interim access plan and the Blue Lake Park Trail. An education plan for Graham Oaks Nature Park is underway with a busy program for the park's first summer season.

The Zoo infrastructure bond program made progress in master planning and Veterinary Medical Center construction. The Metro Council received the Remote Elephant Center business plan and authorized the Metro COO to purchase property for the center. Staff anticipate delays in the Penguin Filtration project timeline and possible repairs to the Water Main Building project. Program staff hosted successful open houses and the Citizens' Oversight Committee released its first report.

The Oregon Zoo has experienced a drop in attendance due to poor weather but anticipates that the returning Dino Exhibit and enhanced summer concert series amenities will recoup visitor numbers. The Oregon Convention began construction on the Hoyt Street Station Café and achieved approval on the Portland Development Commission lease for the Sizzler Block plaza project. The Expo Center successfully opened the West Delta Bar and Grill, and saw improvements in show attendance and diversion rates.

This summary report lists highlights from Metro's budget programs for the third quarter of the fiscal year.

Goal 1: Great Communities

Guide growth in a sustainable and compact metropolitan structure.

Land use planning and development

- Issued 2010 Functional Plan Compliance Report
- Approval of TOD funding for 85 Causey, an affordable mixed use development near 82nd Avenue in the Clackamas Town Center.
- Approval of Tokola Properties to develop the Hillsboro 4th and Main site in downtown Hillsboro.
- TOD Strategic Plan completed.
- Michele Reeves of Civilis Consultants and Development Center staff are currently working in Tigard, Oregon City, and Gresham on downtown revitalization. The program engages downtown property owners, business owners, city staff, and relevant local organizations. The City of Hillsboro will also commence the program this spring.

Goal 2: Great Communities

Provide great cultural and recreational opportunities.

Parks and Natural Areas Management

- Blue Lake Disc golf land use approval from city of Fairview acquired in January
- Oxbow and Blue Lake attendance is up 11% this quarter compared to same quarter last year.
- Chinook Marine Park use up 28% this quarter over same quarter last year.
- Annual Pass sales up 17% this quarter compared to same quarter last year.
- Submitted \$1.3M grant application to the State Marine Board to complete Phase 4 at Gleason Boat ramp.
- The Cemetery Business Plan procurement has been completed with project kick off scheduled for fourth quarter of FY 2011-12.
- The IGA with the State of Oregon State Historic Preservation Office for the Lone Fir master plan has been drafted and is in legal for review.

Parks planning and development

- Smith & Bybee Natural Area Bridge and Feasibility Study presented to Metro Council.
- Project IGA for Pier Park/Chimney Park Bridge Project approved by Metro and City of Portland.
- Public involvement in process for Glendoveer Golf Course; draft business plan submitted.
- Intertwine System Research social and economic impact draft report completed.
- Trail and Active Transportation signage plan scope of work completed.
- Draft Smith & Bybee Natural Resource Management Plan Update completed and available for review.
- Gabbert Hill Interim Access Plan consultant hired and kick-off meeting held.
- Mt. Scott/Scouter Mountain Loop Trail Master Plan consultant selection completed.
- Blue Lake Park Trail Notice to Proceed issued from ODOT.

Performing arts, arts and culture

- No funding is currently available for further design of the Schnitzer/Main Street project. A budget request has been submitted to the City of Portland as part of their FY12 budget. Established program priorities established to guide the project budget.
- Researched open captioning program for people with hearing disabilities; will implement next fiscal year with the FY12 Broadway season. American Sign Language option will also continue.
- Completed Economic Impact Report for FY10.
- The PCPA Transient Lodging Tax allocation was reduced at FY 2009-10 year-end. The adjustment reduced PCPA \$300 thousand below the original base of \$1.2 million. The drop in lodging tax is deep and the current IGA only allows PCPA to increase future tax by CPI-which is running very low. This means PCPA will take much longer to recover from this drop in tax dollars that allow PCPA to provide the deep discounts its resident companies enjoy. PCPA will need to look at long-term answers to this problem.
- Established PCPA reserves policy.

Zoo Infrastructure Bond (A Better Zoo Program)

- The Comprehensive Capital Master Plan consultant team held three workshops with zoo staff and stakeholders to develop exhibit concepts and refine campus site organization and circulation. The team made significant progress on exhibit programming and schematic designs for all bond projects; particularly the elephant, polar bear, and Conservation Discovery Zone projects.
- Hosted open house events on March 29 and 31 and April 2. More than 200 individuals attended the events and engaged with Metro Councilors, the design team and staff about the projects.
- Signed contract with an independent cost estimating consultant who has extensive experience estimating zoo exhibit construction costs. This consultant will function as an owner's representative for Comprehensive Capital Master Plan project cost and sequencing issues.
- Moving ahead with the two-part land use strategy to: 1) Amend the existing Conditional Use Master Plan permit for the elephant habitat and related improvements, and 2) apply for a new Conditional Use Master Plan permit for the remaining bond projects and overall master plan. This strategy will allow the elephant exhibit work to progress during the permitting process.
- Program staff presented the Remote Elephant Center business plan to Metro Council on Feb. 1. Metro Council approved Resolution 11-4230 on Feb. 10 authorizing the Metro Chief Operating Officer to exercise one or more options to purchase property for the Remote Elephant Center.
- The Veterinary Medical Center building is taking shape, with completed installation of underground utilities and concrete building footings; 78 concrete tilt walls erected on site and remaining 36 walls to be erected by mid-April. Submittal preparation and review for internal mechanical and electrical systems, surgery suites and animal caging, is well underway.
- The Penguin Filtration Project general contractor completed all necessary building demolition, framed and poured exterior concrete walls, and began installation of life support system piping and mechanical systems. General contractor is behind schedule, with the latest schedule revision showing a completion date of June 30. The original contract completion date was May 4.
- The Water Main Building project was deemed substantially complete on March 24. Operation of the pressure reducing backflow assembly has resulted in a significant amount of moisture in the building due to condensation accumulating on the valves and pipes. The architect and general contractor are assessing the situation and will be identifying remedies. Remaining project contingency funds are expected to be more than adequate to remedy this issue.

- The Citizens' Oversight Committee issued the first committee report to Metro Council in February. The report was favorable but also cautious in making too many conclusions given the early state of many program activities, particularly master planning and land use.
- A team will assess implementation strategies for Metro's Percent-for-Art capital construction requirement, with report and recommendations to go to the Metro Council for direction.

Zoo visitor experience

- Zoo attendance year to date is down approximately 8 percent. This is mostly due to above average rainfall with March 2011 officially the fifth wettest March on record.
- The Dino Exhibit on schedule to open again on Memorial Day, 2011.
- Confirmed line-up for the Zoo summer concert series this year. More food options will be available, beverage sales will be available in more than one location and a reservation-only VIP will offer complimentary food service.
- Test pilot for the Zoo's web based mobile service will launched in May.
- In April the Zoo will launch phase I of Event Business Management Software (EBMS), enabling all reservation activity to be stored in one location, ensuring more efficient record keeping and easily accessible data.

Goal 3: Healthy Environment

Protect and enhance the region's natural assets.

Education

- Ran a successful Raptor Road Trip in conjunction with Audubon Society of Portland and Oregon Dept. of Fish and Wildlife. Over 800 participants attended.
- Successfully launched 2011 Nature University volunteer naturalist training course with 27 participants ready to lead school field trips at Oxbow Regional Park and Smith and Bybee Wetlands.
- A new elementary school waste reduction assembly program has made 16 presentations to a total of 3,721 participants, on track to reach fiscal year-end goal of 20 assemblies with a total of 4,000 participants.
- Staff are in the process of creating an interpretation and education plan for Graham Oaks Nature Park. We have a busy schedule of programs planned for the park's first summer season.

Natural areas

- A 20-acre natural area was purchased in the Columbia Slough target area.
- Five trail easements were acquired in the Columbia Slough target area.
- A total of 200,000 native plants were installed in 17 target areas.
- Completed Oregon Watershed Enhancement Board-supported invasive plant treatments on the Sandy River to improve habitat and water quality in the Sandy River Gorge.
- 91 Springwater Environmental School students planted over 1000 native shrubs and trees at Metro's Clear Creek property to improve habitat and reduce invasive plants at Clear Creek.
- The Nature in Neighborhoods 2011 Restoration and Enhancement grant program received 48 pre-applications, with 13 project/program grants and five planning grants invited to submit full applications. Metro Council approved \$150,000 to award this grant cycle.

Zoo conservation education

- Began work on federal grant funded elephant physiology, behavior and wellbeing research study
- First breeding observed at Oregon spotted frog reintroduction site
- 2,100 zoo-reared checkerspot butterflies released into the wild
- Registration opened for 10th International Conference on Environmental Enrichment

Goal 4: Healthy Environment

Reduce and manage waste generated and disposed.

Resource conservation and recycling

- The Solid Waste Advisory Committee substantially completed its work to develop policy options for Council on improving the sustainability of the regional food system. Staff will provide a summary memorandum to Council in April.
- Developed and implemented strategies for proposed state legislation related to: product stewardship for mercury lights; banning single-use plastic bags; modernizing the Bottle Bill; expanding the list of products covered under the existing product stewardship take-back program for electronics; and banning bisphenol A in certain products for very young children.
- Developed and executed contracts with the Oregon Department of Environmental Quality, Papé Kenworth and multiple solid waste haulers to enable installation of diesel particulate emission reduction devices on garbage and recycling trucks. The project is behind schedule due to a much longer than expected timeframe for completing the intergovernmental agreement with the State.
- Received proposals for installing public electric vehicle charging stations at the Metro Regional Center (MRC), Convention Center (OCC) and Expo Center. Contracting is expected to be completed next quarter with installation to follow.
- The internal sustainability steering committee selected six projects to fund from the current year's sustainability program budget: Keller Auditorium heat recovery system; MRC garage lighting upgrade; Zoo lighting controls and thermostats; Glendoveer well flow meter and variable speed pump; Re-lamping at the Expo Center's Hall D loading dock; OCC recycling cart lifter
- The Climate Leadership Initiative released the final Climate Change Adaptation Planning Framework for the Lower Willamette Region. The report was presented to members of the Metro Policy Advisory Committee. Metro staff is in the process of assessing the Framework and has developed a plan to catalog how Metro is responding to these recommendations.

Solid waste operations

- The lease for the MetroPaint facility on Swan Island was renewed for an additional four-year term, including reduced rent that will result in an expected savings of more than \$126,000.
- Significant progress was made on the development of a procedure to more effectively manage the two transfer station operations contracts. All contract requirements have been identified, checklists developed to track each requirement by category, and both performance and submittal requirements communicated to both contractors.
- Released a RFP to examine the feasibility of converting gas at the St. Johns landfill to energy
- Phase 2 of the Metro Central Transfer Station stormwater investigation was completed and a comprehensive report submitted to DEQ. Staff and consultant will meet with DEQ to discuss the report and next steps.

- DEQ completed its review of Metro's draft Remedial Investigation Report for St. Johns Landfill and began preparing its formal comments. Staff and consultant will address those comments in preparing a final report, which will provide the basis for evaluating remediation strategies.
- Successfully replaced Scale C at Metro Central last week and have approved the generator contractors submittal for the new generator at Metro South; to be installed mid June.
- Commenced planning for possible implementation of \$5 per customer charge at Household Hazardous Waste stations pending Council approval.
- Organics recycling at the Metro Central transfer station is being reexamined to address the City of Portland's plan to initiate curbside organics collection.

Solid waste compliance and cleanup

- The RID Patrol (Regional Illegal Dumping) was awarded the Mayor's 2010 Partners in Safety Award (City of Portland) Safety Recognition Day on February 8.
- All facilities were in compliance with Enhanced Dry Waste Recovery Program recovery requirements for the quarter. Metro's independent analysis sampled a total of 16,908 pounds (~8 tons) of mixed dry waste residual, including wood, metal and cardboard.
- Recology is seeking land use approval from the city of Portland to reload food waste at their Suttle Road and Foster Road material recovery facilities. They may also seek Metro approval for this activity once a land use decision is obtained. Metro staff will continue to coordinate with local neighborhood groups, DEQ and local governments as these authorizations are processed.
- Greenway Hearing. Metro's hearings officer ruled that Metro did not meet its burden in proving that certain solid waste must be stored inside a building. The hearings officer dismissed the case and the penalty of \$5,750. Council adopted the hearings officer's proposed order as a final order in April. Staff will provide more specificity in the Code/rules/guidance about distinguishing between types of recyclables and solid waste.
- Greenway Contested Case. Greenway has contested another issue regarding its eligibility to claim an exemption from regional system fees and excise taxes. The legal issues will be argued in front of a hearings officer on May 11.

Goal 5: Vital Economy

Provide efficient access to jobs, services, centers and industrial areas.

Corridor planning and development

- Steering Committee, Citizen Advisory Committee and Project Management Group all recommended Streetcar as the Locally Preferred Alternative (LPA) for Lake Oswego to Portland Transit project (LOPT), and the recommendation was endorsed by the Portland and Lake Oswego City Councils. A number of issues need to be resolved prior to Metro Council approval.
- Finalized the scope and budget, obtained additional funding and commenced consultant selection for the East Metro Connections Plan (EMCP).
- Completed draft existing conditions, literature review, environmental reconnaissance and baseline travel forecasts for East Metro Connections Plan.
- Held kick off meetings for Steering Committee and economic development working groups for East Metro Connections Plan.
- JPACT approved work program for Southwest Corridor.
- The Sunrise Corridor FEIS was published in December 2010 and the first phase (to 122nd Street) is moving into Preliminary Engineering.

Transportation system planning

- Completed development of MTIP project selection criteria, as adopted by JPACT and the Council.
- Successfully prepared for the April 1 Regional Climate Summit, an event expected to draw more than 200 stakeholders to test a series of policy alternatives for Climate Smart Communities.
- Developed dedicated funding proposal for ongoing management of the Transportation Systems Management and Operations program for JPACT and Council action in May.

Goal 6: Vital Economy

Provide efficient access to jobs, services, centers and industrial areas and support the development of a sustainable economy.

Convention, trade and consumer shows

OCC

- Construction began on the Metro Cafe project in February and will be completed in May with an opening in June. The addendum to the Aramark Contract was executed in January. The program enables eligible FOTA and MWESB participants interested in careers in the food and beverage industry to work through on-the-job training projects with Aramark. The Metro Cafe will operate out of the Metro Annex building and be funded with the new Aramark Contract capital investment for all improvements to the space. Currently, the project is on schedule, the name of the cafe will be the Hoyt Street Station Cafe.
- OCC has completed work on the lease with PDC for the old Sizzler Block re-development into a public plaza space and was approved by the Commission at the October meeting and executed by Michel Jordan in January. The construction project manager bid out all phases of the work and now has all areas under contract with a tentative work schedule. Construction is slated to begin in April of 2011 with completion in July of 2011.

Expo

- The "West Delta Bar & Grill" project completed on schedule and opened to the public in January.
- The Conditional Use Master Plan update submittal was deemed complete by the City of Portland and the public hearing is scheduled for May.
- Diversion rate improved from 46.1 percent last year to 69.6 percent this year.
- Event attendance improved slightly over the prior year; Consumer/Public shows improved by 11,000 attendees, however, the balance of events decreased by 3,200 attendees.
- 4th Quarter forecast indicates seven fewer events than last year (primarily meetings/miscellaneous events) and approximately 3,000 fewer attendees.

1.1 | Land Use Planning and Development

The Land Use Planning and Development Program includes a variety of land use planning activities that support the Metro Council and regional partners in implementing the Region 2040 vision. The program comprises three areas: Long Range Land Use Planning, Periodic Planning and the Development Center.

Major accomplishments for this reporting period

Program Highlights

- Provided staff support for Council adoption of amendments to Title 11 that encourage additional specificity in plans for housing in urban reserves and new urban areas added to the UGB.
- Drafted work programs for new outcomes-based initiatives:
 - Employment and industrial areas
 - Downtowns and main streets
 - Opportunity mapping
 - 2011 Growth Management Decision
- Issued 2010 Functional Plan Compliance Report
- Provided staff support for Council adoption of an urban and rural reserves IGA with Washington County
- Convened local planning staff to provide technical advice for the forthcoming forecast allocation, which will inform future transportation planning efforts
- Provided land use planning support for:
 - SW Corridor planning
 - East Metro Connections plan
 - Climate Smart Communities initiative
- Approval of TOD funding for 85 Causey, an affordable mixed use development near 82nd Avenue in the Clackamas Town Center.
- Approval of Tokola Properties to develop the Hillsboro 4th and Main site in downtown Hillsboro, and authorization to enter into an Exclusive Negotiating Agreement with Tokola Properties and the City of Hillsboro.
- TOD Strategic Plan completed.
- Michele Reeves of Civilis Consultants and Development Center staff are currently working in Tigard, Oregon City, and Gresham on downtown revitalization. The program engages downtown property owners, business owners, city staff, and relevant local organizations. The City of Hillsboro will also commence the program this spring.

Items for leadership attention

- Need Council direction on proposed work programs, including direction on whether to work towards the creation of a large-lot replenishment system for industrial uses
- Potential enforcement actions regarding local compliance with Functional Plan

2.1 | Parks and Natural Areas Management

The purpose of Parks and Natural Areas Management is to provide efficient and cost effective management of Blue Lake Regional Park, Oxbow Regional Park, Chinook Landing Marine Park, M. James

Gleason Memorial Boat Ramp, Sauvie Island Boat Ramp, Howell Territorial Park, Smith and Bybee Wetlands Natural Area, Mt. Talbert Nature Park, Cooper Mountain Nature Park, Graham Oaks Nature Park, Glendoveer Golf Course and 14 Pioneer cemeteries.

This program strives to provide safe, accessible, attractive and well-maintained parks and wildlife areas for the citizens of the region. For natural areas and open spaces, the program protects, restores and enhances the resources and manages natural resources for future opportunities for low impact recreation.

Program highlights

- Blue Lake shelter roof replacement 95% complete.
- Blue Lake Disc golf land use approval from city of Fairview acquired in January
- Blue Lake natural play area construction well underway with the initial safety inspection completed.
- Oxbow and Blue Lake attendance is up 4,373 or 11% this quarter compared to same quarter last year.
- Chinook Marine Park use up 6,694 or 28% this quarter over same quarter last year.
- Annual Pass sales up 283 or 17% this quarter compared to same quarter last year.
- Submitted \$1,300,000 dollar grant application to the state Marine board to complete Phase 4 at Gleason Boat ramp.
- The Cemetery Business Plan procurement has been completed. Project kick off is the week of April 18, 2011.
- The IGA with the State of Oregon SHPO for the Lone Fir master plan has been drafted and is in legal for review.
- Name branding for the Lone Fir Block 14 Memorial Garden campaign is finished. Graphic design work for the campaign collateral is underway.
- A legislative concept for the reclamation of unused and abandoned graves has been drafted in Q3 and submitted to State of Oregon legislative counsel.

Program Issues

- None at this time for the Parks and Boat ramp areas
- No issues to report for the cemetery program.

Items for leadership attention

- Having discussions with Fairview on parking for Disc Golf – disc golfers would park in the existing lot until attendance is monitored and confirmed to support the need for a permanent asphalt parking area on the east property and requisite funding.
- Working with Multnomah County on an established crosswalk with appropriate signage on Blue Lake Road prior to the Disc Golf course opening.

2.2 | Parks Planning and Development

This program plans and builds a regional system of parks, natural areas and trails. This work encompasses everything from the high-level analysis of branding and funding to site-specific design and construction of new nature parks that promote appropriate public access to part of the almost 11,000 acres purchased under the Natural Areas and Open Spaces bond programs.

The team of landscape architects and project managers in this program provides technical assistance, best practices and coordination among local park providers. They also provide technical expertise to other Metro efforts, such as corridor planning and Making the Greatest Place.

Program highlights

- Meeting set up with local park directors with David Fisher in attendance to discuss "straw man" funding options.
- Smith & Bybee Natural Area Bridge and Feasibility Study presented to Metro Council.
- Project IGA for Pier Park/Chimney Park Bridge Project approved by Metro and City of Portland.
- Public involvement in process for Glendoveer Golf Course; draft business plan submitted.
- Intertwine System Research social and economic impact draft report completed.
- Trail and Active Transportation Signage Plan scope of work completed.
- Draft Smith & Bybee Natural Resource Management Plan Update completed and available for review.
- Gabbert Hill Interim Access Plan consultant hired and kick-off meeting held.
- Mt. Scott/Scouter Mountain Loop Trail Master Plan consultant selection completed.
- Blue Lake Park Trail Notice to Proceed issued from ODOT.

Caution - Items for Management Attention

- Staff needs to track ODOT agreement timelines closely and request assistance from senior management if agreements do not come through in a timely way in order to prevent delays.

Items for Senior Leadership Team action

- Continued attention on relationship between regional parks funding and the Community Investment Strategy.

Items for leadership attention

- Legislation granting Metro authority to create a service district for regional parks funding was unsuccessful.
- Agreements with ODOT are needed on Mt. Scott /Scouter Mountain Loop Trail and Westside Trail.

2.3 | Performing Arts, Arts and Culture

Portland Center for the Performing Arts (PCPA) is a cultural center for the region and the hub of downtown Portland's thriving Broadway Cultural District. The center draws roughly one million visitors each year to enjoy world class performance arts and entertainment, contributing to a vibrant and culturally rich region.

This leading cultural institution encompasses three venues; the Keller Auditorium, Arlene Schnitzer Concert Hall, and Antoinette Hatfield Hall which includes the Newmark Theatre, Dolores Winningstad Theatre and Brunish Hall.

PCPA is also home to the region's premier performance companies: Oregon Ballet Theatre, Oregon Children's Theatre, Oregon Symphony Orchestra, Portland Opera, Portland Youth Philharmonic, White Bird and Tears of Joy Puppet Theater.

Program Highlights

- Program priorities were established for the Schnitz/Main Street project in order to guide the project budget.
- Web based scheduling (Celayix) was implemented for stage door and engineering personnel

- Ticketing RFP written and sent out for a new ticketing system for PCPA. More flexible ticketing policy for local non-profits was drafted and will be implemented in FY12.
- Open captioning program for people with hearing disabilities was researched and will be implemented next fiscal year with the FY12 Broadway season. American Sign Language option will also continue.
- Economic Impact Report for FY10 was completed. Data entry for PACSTATS-the performing arts center benchmarking study-was completed.
- PCPA reserves policy was established.
- Hatfield Hall chiller was installed.
- The Artists of Portland Open Studios show ran in the Artbar Gallery. One of the most popular shows based on art sales.

Program Issues

- No funding is currently available for further design of the Schnitzer/Main Street project. A budget request has been submitted to the City of Portland as part of their FY12 budget.

Items for leadership attention

- Transient Lodging Tax - The PCPA allocation was reduced at FY 2009-10 year-end based on the tax code formula stating the Convention Center shall receive the greater of CPI or actual tax receipts. The adjustment reduced PCPA \$300 thousand below the original base of \$1.2 million. The drop in lodging tax is deep and the current IGA only allows PCPA to increase future tax by CPI-which is running very low. This means PCPA will take much longer to recover from this drop in tax dollars that allow PCPA to provide the deep discounts it's resident companies enjoy. PCPA will need to look at what the long term answer is to this problem.

2.4 | Zoo Infrastructure Bond (A Better Zoo Program)

The Zoo Infrastructure and Animal Welfare Bond Fund program (A Better Zoo program) represents the capital planning and construction activities funded by the November 2008 general obligation bond authority. Program work is reported in the following categories:

- Master Planning Activities – Comprehensive Capital Master Plan, Waste and Stormwater Planning, Off-site Elephant Habitat, and Land Use activities.
- Construction Project Activities
- Project Management and Program Governance Activities

Program highlights

- The Comprehensive Capital Master Plan consultant team held three workshops in the past calendar quarter with zoo staff and stakeholders to develop exhibit concepts and refine campus site organization and circulation. The team made significant progress on exhibit programming and schematic designs for all bond projects; particularly the elephant, polar bear, and Conservation Discovery Zone projects.
- The program hosted open house events on March 29th and 31st and April 2nd. More than 200 individuals attended the events and engaged with Metro Councilors, the design team and staff about the projects. The program received many positive responses about the quality of event materials and the depth of information provided.

- The program has contracted with an independent cost estimating consultant who has extensive experience estimating zoo exhibit construction costs. This consultant will function as an owner's representative for Comprehensive Capital Master Plan project cost and sequencing issues.
- The program is moving ahead with the two-part land use strategy to: 1) Amend the existing Conditional Use Master Plan permit for the elephant habitat and related improvements, and 2) apply for a new Conditional Use Master Plan permit for the remaining bond projects and overall master plan. This strategy will allow work for the elephant exhibit to move forward while a new permit is processed and negotiated.
- Program staff completed the Remote Elephant Center business plan and presented the plan to Metro Council on Feb. 1. Metro Council approved Resolution 11-4230 on Feb. 10 authorizing the Metro Chief Operating Officer to exercise one or more options to purchase property for the Remote Elephant Center.
- The Veterinary Medical Center general contractor completed installation of underground utilities and concrete building footings. The general contractor framed, poured, and erected 78 concrete tilt walls on site. The remaining 36 walls have been precast off site and will be erected by mid-April. The building is taking shape. A retaining wall and drainage system to repair the construction site's service road was installed. The road had eroded over the years to the extent that it was becoming unsafe for continued heavy truck traffic to the construction site. Submittal preparation and review for internal mechanical and electrical systems and specialized finishes, such as surgery suites and animal caging, is well-underway.
- The Penguin Filtration Project general contractor completed all necessary building demolition, framed and poured exterior concrete walls, and began installation of life support system piping and mechanical systems.
- The Water Main Building project was deemed substantially complete on March 24. Operation of the pressure reducing backflow assembly has resulted in a significant amount of moisture in the building due to condensation accumulating on the valves and pipes. There is concern that the building's air circulation and temperature will not be adequate to manage the moisture. Excessive moisture could lead to deterioration of the wooden roof framing. The architect and general contractor are assessing the situation and will be identifying remedies. Remaining project contingency funds are expected to be more than adequate to remedy this issue.

Program Issues

- Installation of the Penguin Filtration system is progressing but the general contractor is behind schedule. The general contractor has submitted a series of schedule revisions, with the latest one showing a completion date of June 30. The original contract completion date was May 4. Program staff is attentive to this issue and working closely with zoo staff to manage the move of the penguins back into the exhibit, as well as opening the exhibit to the public.

Items for leadership attention

- The Citizens' Oversight Committee developed and issued the first committee report to Metro Council on program activities. The report, dated February 2011, was favorable but also cautious in making too many conclusions given the early state of many program activities, particularly master planning and land use.
- The program convened a team to assess implementation strategies for Metro's Percent-for-Art requirement for capital construction. The program plans to present the Percent-for-Art report and recommendations to the Metro Council and obtain direction to satisfy the requirement.

- Convened a team to assess alternative delivery strategies for the program's upcoming projects, such as Construction Manager/General Contractor (CM/GC). The program plans to present the assessment of alternative delivery strategies and seek Construction Manager/General Contractor (CM/GC) delivery authorization for the elephant project.

2.5 | Zoo Visitor Experience

The Zoo Visitor Experience program represents the primary activities that occur at the zoo campus. Supporting the zoo's mission statement, the zoo provides guests the opportunity for observation, discovery, and engagement of animals in naturalistic environments. To meet guest expectations, provide positive experiences, and to generate enterprise revenues, the zoo provides many services and activities, such as admissions, food services, campus security, facility maintenance, public events, marketing, and the zoo railway.

Program highlights

- Zoo attendance year to date is down approximately 8%. This is mostly due to above average rainfall. March 2011 is officially the fifth wettest March on record. We are confident as the weather continues to improve our attendance will increase and place us back on track for the fiscal year.
- The Dino Exhibit on schedule to open again on Memorial Day, 2011. We anticipate another successful Dino season as this year's exhibit will include several new dinosaurs that have never been displayed at the Zoo before.
- AfriCafé Restaurant operation was changed slightly to increase efficiency and sales. The Guest Services Manager and the entire food time worked hard to reach record breaking lunch hours with service times under two minutes.
- Another super entertainment line-up for the Zoo concert series this year. In addition, more food options will be available and beverage sales will be available in more than one location. A reservation only VIP area has been added for special guests as well as premium seating with complementary food service for those that would like to enjoy the concert without competing for picnic blanket real estate. We hope to implement fully electronic point of sales systems opposed to the usual analog cash register system. This will improve efficiency, provide better reporting and decrease the time customers spend waiting in line.
- The Marketing Manager Position was filled a few months ago and Stephanie Cameron the new manager is already well connected with our internal and external stakeholders. Even though she is only a few months on the job she has already strategically managed the zoo through several PR and other media issues.
- Test pilot for the Zoo's mobile web will be launched later in May. This web based mobile service will provide general information about the zoo, OZF, sponsor information and an "opt-in" text service that guests can join to receive text message information regarding promotions and special contests while visiting the zoo.
- From static to digital – In early May box office info will be displayed in a digital format. This will allow us to share more engaging information with our guests, display zoo activities and market Zoo Store promotions and education programs. Future plans also include digital display menus in the Cascade Grill and AfriCafé.
- Finally, on April 25 the Zoo will launch phase I of our Event Business Management Software (EBMS). As a result, the entire zoo will reference and monitor all zoo activity in one location. Record keeping will more efficient and data will be easily accessible. We also anticipate several

other efficacies that will allow us to make better business decisions, increase revenues and reduce cost.

3.1 | Education

This program provides education and interpretive services that engage and inspire citizens to expand environmental stewardship in the region.

Program highlights

- Ran a successful Raptor Road Trip in conjunction with Audubon Society of Portland and Oregon Dept. of Fish and Wildlife. Over 800 participants attended.
- Successfully launched 2011 Nature University volunteer naturalist training course with 27 participants ready to begin helping lead school field trips at Oxbow Regional Park and Smith and Bybee Wetlands.
- A new elementary school waste reduction assembly program - Jordan's Quest – has made 16 presentations to a total of 3,721 participants. The program is receiving positive feedback and should reach fiscal year-end goal of 20 assemblies with a total of 4,000 participants. These numbers and goals are for half a year and will essentially double for next fiscal year. The assembly conveys age-appropriate waste reduction messages to 3rd-5th graders through an engaging and interactive medium.
- Staff are in the process of creating an interpretation and education plan for Graham Oaks Nature Park. We have a busy schedule of programs planned for the park's first summer season.

3.2 | Natural Areas

This program includes the acquisition, restoration and management of regionally significant natural areas for the protection of riparian and upland habitat and water quality, as well as local share projects and Nature in Neighborhoods initiatives.

Program highlights

- The Natural Areas Land Management Team partnered with PES's arborist to conduct a tree hazard mitigation project on Metro property adjacent to Camp Angelos. The property is used for much of the year by the Metro-funded MESD Outdoor School and also by visitors to the camp. The two teams also partnered to remove hazard trees on Metro property in the Larch Mountain view shed.
- The OWEB-supported invasive plant treatments on the Sandy River were completed in March. These important treatments continued many years of work by multiple agencies to improve habitat and water quality in the Sandy River Gorge.
- 91 Springwater Environmental School students planted over 1000 native shrubs and trees at Metro's Clear Creek property. Six trained volunteer crew leaders helped Metro staff to manage the student planting. The students and teachers seemed to enjoy the project that contributed to improving habitat and reducing invasive plants at Clear Creek.
- Grant High School participated in their first school steward trip to Smith and Bybee Wetlands. This is hopefully the beginning of a long-term relationship to connect students with this important natural area as both a living classroom and also an opportunity for service learning.
- Completed planting season. A total of 200,000 native plants were installed in 17 target areas.
- The amphibian monitoring program was highlighted on OPB's Oregon field Guide.

- A 20-acre natural area was purchased in the Columbia Slough target area.
- 5 trail easements were acquired in the Columbia Slough target area.
- The Nature in Neighborhoods 2011 Restoration and Enhancement grant program received 48 pre-applications requesting a total of \$721,826 in grant funding. A committee made up of Metro staff and local experts in restoration, environmental education, community organizing, park planning and grant administration invited 18 full applications including 13 project/program grants and five planning grants. Metro Council approved \$150,000 to award this grant cycle.
- Convened and engaged more than 40 jurisdiction staff, non-profit partners, agencies and private businesses to help develop a western Oregon operations and maintenance guide and training for vegetated stormwater facilities such as rain gardens and swales. A manual, training and checklist both in English and Spanish, is being developed by this team of experts and will be presented at the annual Landscape Contractors Conference in December 2011.

3.3 | Zoo Conservation Education

The conservation aspect of this program identifies and implements in situ and ex situ wildlife conservation through direct fieldwork, research, improved animal husbandry techniques and captive propagation. In addition to cooperating with Association of Zoos & Aquariums and the Northwest Zoo & Aquarium Alliance, the zoo participates in species survival plans and partners with several other conservation groups to conserve endangered and threatened species in our care and in nature.

The education aspect of this program provides learning opportunities to people of all ages and cultures. The zoo develops leaders and community relationships, encourages growth and inspires change through vital and dynamic volunteer opportunities. Zoo programs and materials increase the public's understanding of conservation issues and the need for direct action related to clean air and water, the management of resources for future generations and improving access to nature.

Program highlights

- Successful Spring Break Camp Program (684 participants)
- Biology & Management of Zoo Animals Associate Degree Course funded by PCC
- Began work on federal grant funded elephant physiology, behavior and wellbeing research study
- First breeding observed at Oregon spotted frog reintroduction site
- 2,100 zoo reared checkerspot butterflies released into the wild at Joint Base Lewis McChord, WA
- Registration opened for 10th International Conference on Environmental Enrichment

4.1 | Resource Conservation and Recycling

This program advances the region's efforts to reduce greenhouse gas emissions, conserve natural resources and protect the environment and human health. Resource Conservation and Recycling (RCR) includes three primary interrelated sub-programs:

- Waste Reduction
- Metro Internal Sustainability
- Climate Change Initiative

Each program deals with a number of complex issues and an extensive array of stakeholders. In FY 2009-10 each was focused on developing a more strategic framework for identifying and implementing its work plan. Those frameworks, which enable better prioritization of resources, clearer identification of

roles relative to those of partners and a more clear focus on key strategies and actions, will begin to be applied in FY 2010-11.

Program highlights

Waste Reduction

- The Solid Waste Advisory Committee substantially completed its work to develop policy options for Council on improving the sustainability of the regional food system. Staff will provide a summary memorandum to Council in April.
- In coordination with Metro's Government Affairs manager, developed and implemented strategies for proposed state legislation related to: product stewardship for mercury lights; banning single-use plastic bags; modernizing the Bottle Bill; expanding the list of products covered under the existing product stewardship take-back program for electronics; and banning bisphenol A in certain products for very young children.
- Developed and executed contracts with the Oregon Department of Environmental Quality, Papé Kenworth and multiple solid waste haulers to enable installation of diesel particulate emission reduction devices on garbage and recycling trucks.
- Implemented a number of key partnerships through the Natural Gardening program:
 - Launched the second season of contracting with Oregon State University Extension Service (OSU) to deliver key elements of Metro's natural gardening education program. OSU also assisted in developing an improved program evaluation model and participant survey tool.
 - Natural Gardening program manager Carl Grimm appeared for the fourth year in row on KATU's prime time Earth Day special. He has also appeared monthly on KATU's AM Northwest show for the last four years, with the value of this earned media exceeding \$210,000.
 - Collaborated with Portland Center for the Performing Arts to distribute more than 6,000 natural gardening family activity booklets to families attending performances of Diary of a Worm, a Spider, and a Fly.
- Completed planning for the re-launched and right-sized version of the popular Gardens of Natural Delights tour, which will feature nine private gardens that exemplify natural gardening techniques. Tours will be offered one per Sunday May-July.

Internal Sustainability

- Received proposals for installing public electric vehicle charging stations at the Metro Regional Center (MRC), Convention Center (OCC) and Expo Center. Contracting is expected to be completed next quarter with installation to follow.
- The internal sustainability steering committee selected six projects to fund from the current year's sustainability program budget:
 - Keller Auditorium heat recovery system
 - MRC garage lighting upgrade
 - Zoo lighting controls and thermostats
 - Glendoveer well flow meter and variable speed pump
 - Re-lamping at the Expo Center's Hall D loading dock
 - OCC recycling cart lifter
- Launched Green Metro News on the Intramet to engage Metro employees on the agency's sustainability efforts.

Climate Smart Communities Coordination

- The Climate Leadership Initiative released the final Climate Change Adaptation Planning Framework for the Lower Willamette Region. The report was presented to members of the Metro Policy Advisory Committee. Metro staff is in the process of assessing the Framework and has developed a plan to catalog how Metro is responding to these recommendations.
- Organized and hosted presentations by Patrick Condon on his book, *Seven Rules for Sustainable Communities* at Metro and assisted with the planning and execution of the Climate Leadership Summit.

Program Issues

- The diesel particulate emissions project noted above is behind schedule due to a much longer than expected timeframe for completing the intergovernmental agreement with the State.

Items for leadership attention

- There may be a need for short-notice consultation with members of the Senior Leadership Team and the Council regarding proposed state legislation that makes it out of legislative committees.

4.2 | Solid Waste Operations

The primary purpose of the Solid Waste Operations program is to provide comprehensive solid and hazardous waste disposal services to commercial haulers and the public. This program also includes operation, maintenance and monitoring of environmental improvements at two closed landfills in the region. The Solid Waste Operations program includes four specific service areas:

Disposal Services– The primary purpose of this service area is to provide comprehensive solid waste disposal services to commercial haulers and the public. This is accomplished through ownership of two solid waste transfer stations; and contracts for station operation that include materials recovery, the transport of the remaining waste to a landfill (and a small portion to an energy recovery facility).

Hazardous Waste Reduction– This service area contributes toward reducing the toxicity of the waste stream and reducing the amount of hazardous materials that enter the environment. To achieve these goals, this service area collects hazardous wastes from households and small commercial generators, recovers latex paint, fuels, and other materials and disposes of hazardous waste in an environmentally sound manner.

Landfill Stewardship– This service area provides effective stewardship of the region’s two largest inactive solid waste landfills. It ensures compliance with all federal, state and local regulations applicable to landfill closure operations and post-closure requirements.

Facility and Asset Management- This service area is responsible for ensuring the protection and enhancement of Metro’s solid waste related capital assets. This is accomplished through sound engineering and business practices that identify appropriate maintenance and capital projects.

Program highlights

- The lease for the MetroPaint facility on Swan Island was renewed for an additional four-year term, including reduced rent that will result in an expected savings of more than \$126,000 over the four year term, and the addition of termination language more favorable to Metro.

- Significant progress was made on the development of a procedure to more effectively manage the two transfer station operations contracts. All contract requirements have been identified, checklists developed to track each requirement by category, and both performance and submittal requirements communicated to both contractors.
- In conjunction with Recology Oregon Recovery and Cracked Pots, a local art organization, the Pacific Northwest Art Project was kicked off. The project provides local artists with funding and access to discarded materials at Metro Central for use in their creative work that will be displayed during a show at the MRC on Sep. 15.
- Contracted for professional accounting services to assist in evaluation of a major operations contract.
- Initiated a procurement for consulting services to assist in development of the SW Roadmap.
- Released a RFP to examine the feasibility of converting gas at the St. Johns landfill to energy
- Phase 2 of the Metro Central Transfer Station stormwater investigation was completed, and a comprehensive report was submitted to DEQ. Staff and consultant will meet with DEQ to discuss the report and next steps.
- DEQ completed its review of Metro's draft Remedial Investigation Report for St. Johns Landfill and began preparing its formal comments. Staff and consultant will address those comments in preparing a final report, which will provide the basis for evaluating remediation strategies.
- Under contract to Metro the City of Portland completed the replanting of 1000 feet of streambank at St. Johns Landfill, reconstructed last summer by the Army Corps of Engineers (COE). Staff coordinated with COE in completing the final accounting, including respective contributions toward the project total cost.
- Successfully replaced Scale C at Metro Central last week and have approved the generator contractors submittal for the new generator at Metro South; to be installed mid June.
- Commenced planning for possible implementation of \$5 per customer charge at HHW stations pending Council approval.

Program Issues

- Organics recycling at the Metro Central transfer station is being reexamined the City of Portland's desire to initiate curbside organics collection.

Items for leadership attention

- The reexamination of the role of the Metro South Transfer Station and a proposed feasibility study.

4.3 | Solid Waste Compliance and Cleanup

The primary purpose of the Solid Waste Compliance and Cleanup program is to minimize and mitigate impacts to the public and the environment from solid waste within the Metro region. To achieve this goal, the program ensures that solid waste facilities meet regulatory, operational, environmental and financial assurance standards. The program cleans up, monitors and investigates illegal disposal sites and prosecutes persons illegally disposing waste. The program also monitors and enforces compliance with Metro Code, administrative procedures, performance standards, Metro-granted authorizations (solid waste licenses and franchises) and flow control instruments (non-system licenses and designated facility agreements).

Performance Measures

Content and Method	On Track
Number of facility inspections/site visits conducted.	87 Quarter 247 YTD Annual target 275
Number of enforcement actions taken.	10 Quarter 36 YTD
Regulatory authorizations issued or agreements finalized	3 Quarter 34 YTD
Private facilities complying with Enhanced Dry Waste Recovery Program (EDWRP)	100%

Program highlights

- Portland Mayor's 2010 Partner in Safety Award. The RID Patrol (Regional Illegal Dumping) was awarded the Mayor's 2010 Partners in Safety Award (City of Portland) Safety Recognition Day on February 8.
- Metro's Waste Disposal Contract Flow Guarantee Compliance. Metro is obligated to deliver 90 percent of putrescible waste from the Metro region to a Waste Management (WM) landfill for disposal each calendar year in accordance with the disposal contract. In 2010, Metro delivered 90.5 percent of regional waste to WM landfills. The remaining solid waste was disposed of landfills owned by Waste Connections and Republic Waste.
- Facility Authorizations. Metro issued the following authorizations during the quarter:
 - Thermo Fluids (Clackamas) was issued a renewed solid waste license to continue consolidating and reloading cleanup material for disposal.
 - Recology (Oregon City) was issued a renewed solid waste license to reload yard debris.
 - Waste Management of Oregon was issued a non-system license to deliver food waste from its haulers and Troutdale Transfer Station to Recology's Natures Needs facility in North Plains. This license was limited in scope and duration and is in support of the Washington County Demonstration Project at Nature's Needs.
- EDWRP Compliance (Enhanced Dry Waste Recovery Program). All facilities were in compliance with EDWRP recovery requirements for the quarter. Metro conducted independent analysis at eight in-region and one out-of-region material recovery facilities during the third quarter to determine facility compliance with EDWRP. Staff sampled a total of 16,908 pounds (~8 tons) of mixed dry waste residual. All facilities were found to be in compliance at the time of sampling. Materials targeted for recovery (wood, metal and cardboard) were found to be well within the recovery standard of 15 percent. Residual contamination at facilities ranged from 6.3 percent to under one percent.

Program Issues (FYI only)

- Pending Fee and Tax Contested Case. Metro refunded \$676,428 to the Finley Buttes Landfill (owned by Waste Connections) on July 21, 2010 for fees and taxes paid on auto shredder residue from Schnitzer Steel that was used during a DEQ-approved alternative daily cover performance

trial. The landfill claimed a refund of \$819,023 and contested the amount refunded by Metro, seeking to recover an additional \$142,595. The case was heard by a hearings officer on March 8, 2011; all post-hearing briefs have been filed; and the case is now under consideration by the hearings officer with a decision expected in the next 30 days or so.

- Metro Authorization of Organics Reload Facilities. Recology is seeking land use approval from the city of Portland to reload food waste at their Suttle Road and Foster Road material recovery facilities. It is expected that they will also seek Metro approval for this activity once a land use decision is obtained. Metro staff has worked internally to coordinate on issues at the Suttle Road facility where it abuts Smith and Bybee Lakes Natural Area and trail and could impact the St. Johns neighborhood. Metro staff will continue to coordinate with local neighborhood groups, DEQ and local governments as these authorizations are processed.

Items for leadership attention

- Greenway Hearing. Metro's hearings officer ruled that Metro did not meet its burden in proving that certain solid waste must be stored inside a building. The issue in the case centered on whether the waste in question was "source-separated recyclable material" (waste sorted by the generator for use as "hog fuel") or was "mixed non-putrescible waste" (demolition debris that had not been sorted at the site of generation). The hearings officer dismissed the case and the penalty of \$5,750. No exceptions were filed. Council adopted the hearings officer's proposed order as a final order on April 14, 2011. Metro staff continues to support the enforcement action and believes it was appropriately issued; however, the lesson learned in this case, is that staff will need to provide more specificity in the Code/rules/guidance about distinguishing between types of recyclables and solid waste. Metro staff will clarify the issue going forward.
- Greenway Contested Case. Greenway has contested another issue regarding its eligibility to claim an exemption from regional system fees and excise taxes. Greenway contends that Metro, by its own Code, has exempted and should not be allowed to collect fees and taxes on material used as ADC, regardless of whether it is used during DEQ-approved performance trials and prior to final DEQ approval. Greenway also believes that it is a party to issues raised between Metro and landfills within the context of agreements or contracts when it involves fees and taxes to be paid by Greenway. These are legal issues that will be argued in front of a hearings officer on May 11, 2011.
- Solid Waste Fee and Tax Exemption Issues. In the present economic environment, some solid waste generators and disposal facilities are seeking new ways to reduce or exempt solid waste from paying Metro regional system fees and excise tax. Some in the solid waste industry view this as a way to improve their marketing edge. Most of these issues are focused on how solid waste is classified, how it is processed and how it is ultimately used.

5.1 | Corridor Planning and Development

This program includes three major focus areas for FY 2010-11: transit project planning, multimodal corridor planning and freight planning. Three new transit and multimodal corridors will be undertaken this year, including the Southwest High Capacity Transit Corridor, East Metro Refinement Plan and the I-5/Barbur Refinement Plan. Metro will work with TriMet to secure a Record of Decision for the Milwaukie to Portland Light Rail Project and successfully enter the Final Design phase of the FTA New Starts process. In addition, the Metro Council will be asked to select the Locally Preferred Alternative for the Lake Oswego to Portland Transit Corridor and, with TriMet, substantially complete a Final Environmental Impact Statement and enter the FTA New Starts Preliminary Engineering phase of project development.

Transit project planning includes planning, public involvement and environmental services to meet the Federal Transit Administration's New Starts requirements and secure federal funding to implement light rail, streetcar, commuter rail projects and other high capacity transit projects in the region. In FY 2009-10 the Regional High Capacity Transit Plan and System Expansion Policy was adopted by the Metro Council and incorporated into the RTP. The Southwest High Capacity Transit Corridor was selected by the Metro Council as the region's next priority transit project after the Portland to Milwaukie Light Rail Project and Lake Oswego to Portland Transit Project. Staff will also continue to support the Columbia River Crossing Preliminary Engineering and Final EIS work led by ODOT and WSDOT.

Metro will continue to support projects led by others including the Sunrise Corridor FEIS, I-5/99W Connector FEIS, Sunrise Parkway/ Damascus Highway 212 and Sellwood Bridge FEIS projects.

Program highlights

- Steering Committee, Citizen Advisory Committee and Project Management Group all recommended Streetcar as the Locally Preferred Alternative (LPA) for Lake Oswego to Portland Transit project (LOPT).
- The Steering Committee LPA recommendation for the LOPT project was endorsed by the Portland and Lake Oswego City Councils.
- Finalized the scope and budget, obtained additional funding and commenced consultant selection for the East Metro Connections Plan (EMCP).
- Completed draft existing conditions, literature review, environmental reconnaissance and baseline travel forecasts for East Metro Connections Plan.
- Held kick off meetings for Steering Committee and economic development working groups for East Metro Connections Plan.
- JPACT approved work program for Southwest Corridor.
- Submitted revised draft Initiation Report and Early Scoping notice for Alternatives Analysis to Federal Transit Administration.
- Completed existing conditions and commence station area typology and location assessments in Tigard.
- Staff supported joint MTIP task force and assisted with the definition of the green freight portion of the program.
- Finalized Metro and JPACT comments on draft Oregon Freight Plan.
- Staff and Planning Director are working with Council to identify the appropriate role for the Bi-State Committee.
- The Sunrise Corridor FEIS was published in December 2010 and the first phase (to 122nd Street) is moving into Preliminary Engineering.

Program Issues

- There are a number of issues that need to be resolved on the Lake Oswego to Portland Transit Project prior to the Metro Council approving the LPA.
- The role of Bi-State has largely been taken over by Columbia River Crossing and the group met only once last year. Need to identify the appropriate role for the committee going forward.
- Stakeholder interviews identified concerns from Mayors about broadening the study approach for the East Metro Connections Plan. Councilor Craddick and Council President Hughes have reached out to local elected officials to clarify and establish support.
- Establishing program structure for Southwest Corridor to successfully implement investment strategy.

Items for leadership attention

- Project staff and the director will be working closely with Council liaisons through the LOPT LPA process in order to resolve Council concerns.
- The history of divided leadership in east Metro will continue to be a challenge as the project progresses. Staff will continue to work closely with senior leadership and Council liaisons to address.

5.2 | Transportation System Planning

The Transportation System Planning program provides a broad scope of transportation planning services that assure Metro's compliance with state and federal regulations and support other planning efforts in Planning and Development. The program has the following operational areas: the Regional Transportation Plan (RTP), the Metropolitan Transportation Improvement Program (MTIP), Metro's designation by the federal government as a Metropolitan Planning Organization (MPO), the Regional Travel Options (RTO) program, and the Transportation System Management and Operations (TSMO) program.

Program highlights

- Completed the development of MTIP project selection criteria, as adopted by JPACT and the Council. The staff is now moving into the project development phase with our local partners.
- Successfully prepared for the April 1 Regional Climate Summit, an event expected to draw more than 200 stakeholders for the purpose of testing a series of policy alternatives for the Climate Smart Communities project.
- Developed dedicated funding proposal for ongoing management of the TSMO program for JPACT and Council action in May.
- Participated in Oregon MPO Consortium (OMPOC) activities and supported Metro's state lobbyist with legislative reviews of more than 40 bills.

Program Issues

- Ongoing funding of the TSMO program is contingent on JPACT and Council approval of an MTIP amendment in May

6.1 | Conventions, Trade and Consumer Shows

The Oregon Convention Center (OCC) and the Portland Expo Center (Expo) attract international, national, and regional visitors to diverse events that contribute to the livability of this region by inducing direct and indirect spending in local businesses and attractions, creating and supporting living wage jobs and generating tax revenues for state and local governments.

Program highlights

OCC

- Construction began on the Metro Cafe project in February and will be completed in May with an opening in June. The addendum to the Aramark Contract was executed in January. The program enables eligible FOTA and MWESB participants interested in careers in the food and beverage industry to work through on-the-job training projects with Aramark. The Metro Cafe will operate out of the Metro Annex building and be funded with the new Aramark Contract capital

investment for all improvements to the space. Currently, the project is on schedule, the name of the cafe will be the Hoyt Street Station Cafe.

- OCC has completed work on the lease with PDC for the old Sizzler Block re-development into a public plaza space and was approved by the Commission at the October meeting and executed by Michel Jordan in January. The construction project manager bid out all phases of the work and now has all areas under contract with a tentative work schedule. Construction is slated to begin in April of 2011 with completion in July of 2011.
- Major capital projects continue to be completed with additional kitchen work to increase refrigeration capacity for new cooking operations, the digital signage project is out on the street with anticipated selection of contractors in April and the hand dryers and parking lot control equipment projects to be finished in the fourth quarter.

Expo

- The "West Delta Bar & Grill" project was completed as scheduled and opened to the public on January 11th.
- The Conditional Use Master Plan update submittal was deemed complete by the City of Portland and the public hearing is scheduled for May 11th.
- Diversion rate improved from 46.1% last year to 69.6% this year.
- Event attendance improved slightly over the prior year; Consumer/Public shows improved by 11,000 attendees, however, the balance of events decreased by 3,200 attendees.

Program Issues

Expo

- 4th Quarter forecast indicates seven fewer events than last year (primarily meetings/miscellaneous events) and approximately 3,000 fewer attendees.